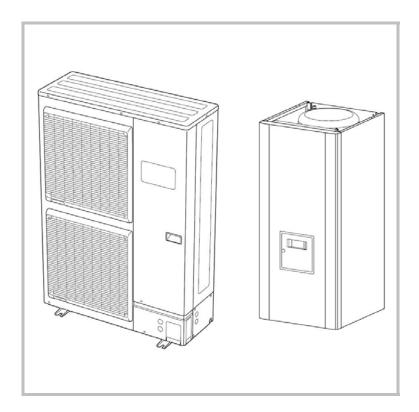
# Waterstage 3 phase

Air/Water Heat Pump Split System, Single Service 3 phase 112, 140 and 160



Document 1394-1 ~ 29/01/2010













## Maintenance Document

Intended for professional use

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Subject to change without notice Non contractual document

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## 1 Technical Characteristics

## 1.1 Specifications

| Heating system operating limits       |    | WATERSTAGE<br>112 | WATERSTAGE<br>140 | WATERSTAGE<br>160 |
|---------------------------------------|----|-------------------|-------------------|-------------------|
| Exterior temp mini/maxi               | °C |                   | -20/+35           |                   |
| Initial max heating water temperature |    |                   |                   |                   |
| - Floor heating system                | °C |                   | 45                |                   |
| - Low temperature radiator            | °C |                   | 60                |                   |
| Flow min heating water temperature    | °C |                   | 8                 |                   |

## 1.2 Performance Data

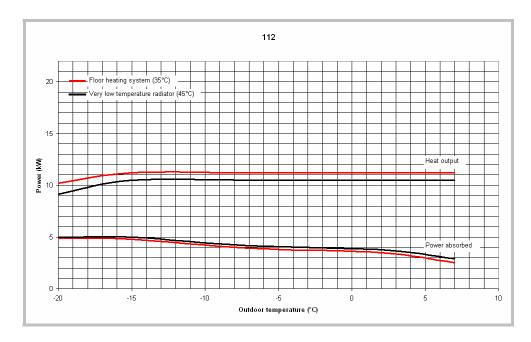
## 1.2.1 Rated Performance

| HEAT PUMP     |                       | WATERSTAGE<br>112 | WATERSTAGE<br>140 | WATERSTAGE<br>160 |
|---------------|-----------------------|-------------------|-------------------|-------------------|
| + 7°C/ + 35°C | P <sub>out</sub> (kW) | 11,2              | 14,00             | 16,00             |
| -             | P <sub>in</sub> (kW)  | 2,51              | 3,22              | 3,72              |
| HCF           | COP                   | 4,46              | 4,35              | 4,30              |
| - 7°C/ + 35°C | P <sub>out</sub> (kW) | 11,2              | 14,00             | 15,00             |
| -             | P <sub>in</sub> (kW)  | 3,92              | 5,15              | 5,55              |
| HCF           | COP                   | 2,86              | 2,72              | 2,70              |
| + 7°C/ + 45°C | P <sub>out</sub> (kW) | 10,5              | 13,1              | 15,1              |
| -             | P <sub>in</sub> (kW)  | 2,9               | 3,7               | 4,42              |
| LT Radiators  | COP                   | 3,62              | 3,54              | 3,42              |
| - 7°C/ + 45°C | P <sub>out</sub> (kW) | 10,5              | 13,1              | 14,5              |
| -             | P <sub>in</sub> (kW)  | 4,16              | 5,39              | 6,38              |
| LT Radiators  | COP                   | 2,52              | 2,43              | 2,27              |

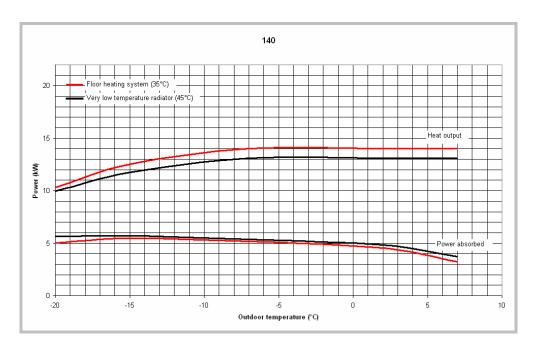
## 1.2.2 Maximum Stated Performance

| HEAT PUMP     |                       | WATERSTAGE<br>112 | WATERSTAGE<br>140 | WATERSTAGE<br>160 |
|---------------|-----------------------|-------------------|-------------------|-------------------|
| + 7°C/ + 35°C | P <sub>out</sub> (kW) | 20,26             | 21,91             | 23,39             |
| -             | P <sub>in</sub> (kW)  | 5,06              | 5,75              | 6,5               |
| HCF           | COP                   | 4,00              | 3,81              | 3,60              |
| + 7°C/ + 45°C | P <sub>out</sub> (kW) | 17,09             | 18,67             | 20,20             |
| -             | P <sub>in</sub> (kW)  | 5,04              | 5,67              | 6,43              |
| LT Radiators  | COP                   | 3,39              | 3,29              | 3,14              |

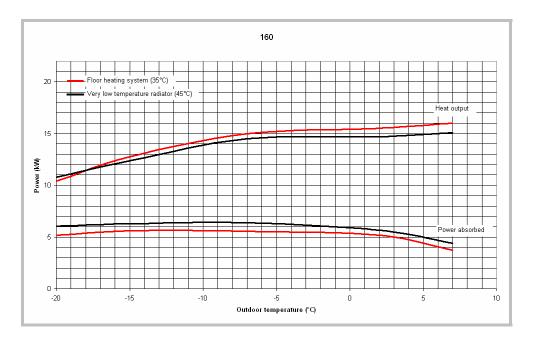
## 1.2.3 Performance Curves for Waterstage 112



## 1.2.4 Performance Curves for Waterstage 140



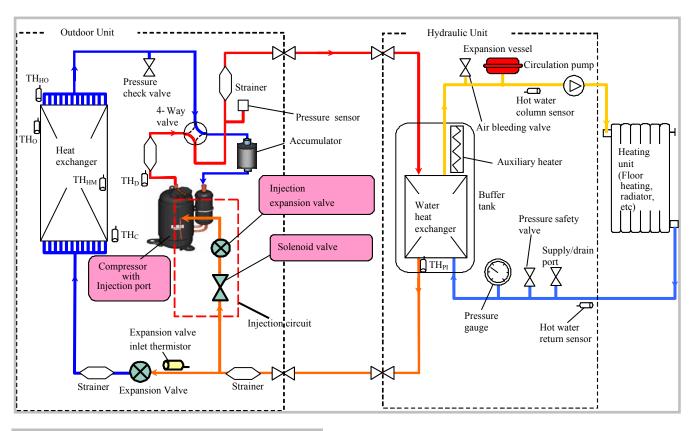
## 1.2.5 Performance Curves for Waterstage 160



## 1.3 Hydraulic Characteristics

| HEAT PUMP                        | WATERSTAGE<br>112 | WATERSTAGE<br>140  | WATERSTAGE<br>160 |
|----------------------------------|-------------------|--------------------|-------------------|
| Connection diameter              | •                 | 1" – 25.4 mm (male | 2)                |
| Exchanger tank volume (L)        |                   | 25                 |                   |
| Expansion vessel volume (L)      |                   | 8                  |                   |
| Max pressure water circuit (Bar) |                   | 3                  |                   |
| Max flow rate (I/h)              | 2400              | 3000               | 3400              |
| Min flow rate (I/h)              | 1200              | 1500               | 1700              |
| Min Delta T (°C)                 |                   | 4                  |                   |
| Max Delta T (°C)                 |                   | 8                  |                   |

## 1.4 Refrigeration Diagram



TH <sub>C</sub>: Compressor temperature sensor

TH D: Discharge temperature sensor

TH <sub>HM</sub>: Outdoor exchanger middle temperature sensor

TH <sub>HO</sub>: Outdoor exchanger outlet temperature sensor

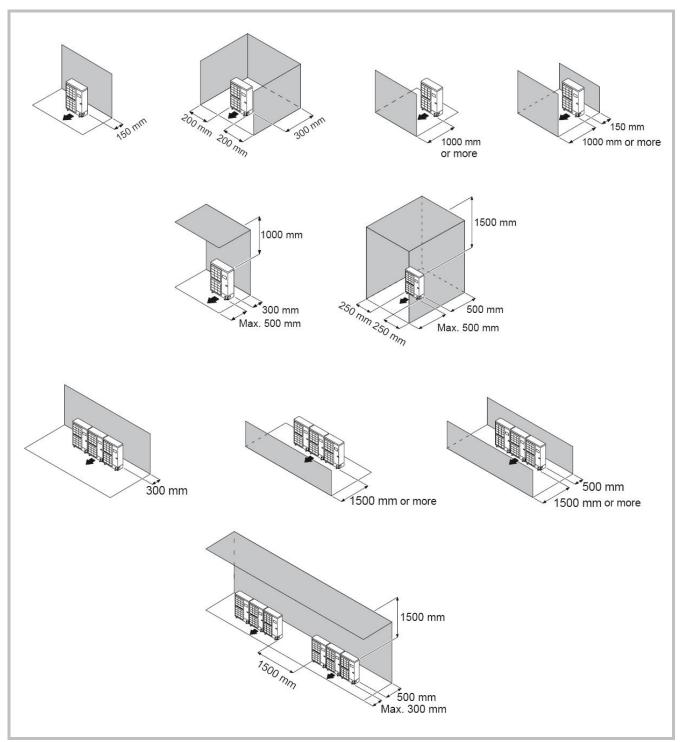
TH O: Outdoor temperature sensor

TH PI: Exchanger temperature sensor

## 2 Installation Rules

## 2.1 Heat Pump

## 2.1.1 Outdoor Units



In snowy areas: raise the outdoor unit by a height equal to the maximum height of snow cover plus 20cm.

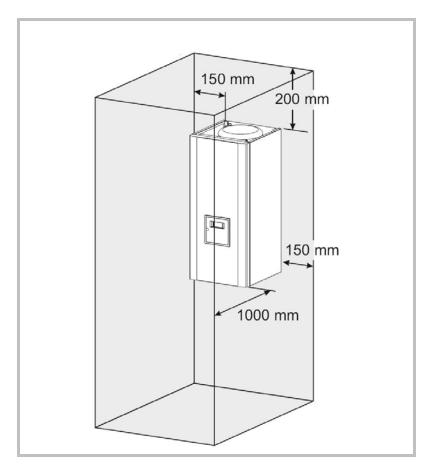
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## 2.1.2 Hydraulic Unit

Minimum clearance dimensions must be provided around the appliance as shown on the drawing, to enable the machine to be serviced.

## > Warning! <

Maintain a distance of at least 20 cm between the unit and the ceiling to allow replacement of heaters.



The Hydraulic Unit should be installed in such a way that the distance between the module and the outdoor unit is within the authorized range.

Beware of any flammable gas near the heat pump during its installation, especially when it requires brazing. In addition, the devices are not explosionproof and therefore, they must not be installed in an explosive atmosphere.

## 2.2 Control Terminal

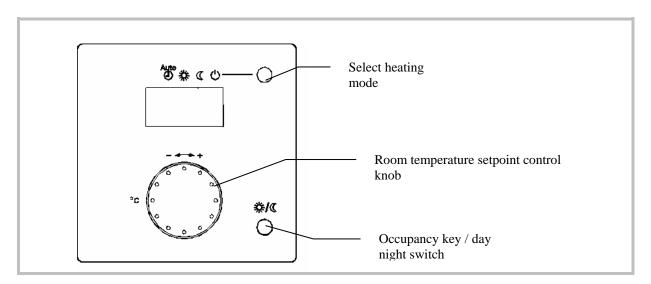
#### 2.2.1 Room Unit

The room thermostat gives the user access to the following basic functions:

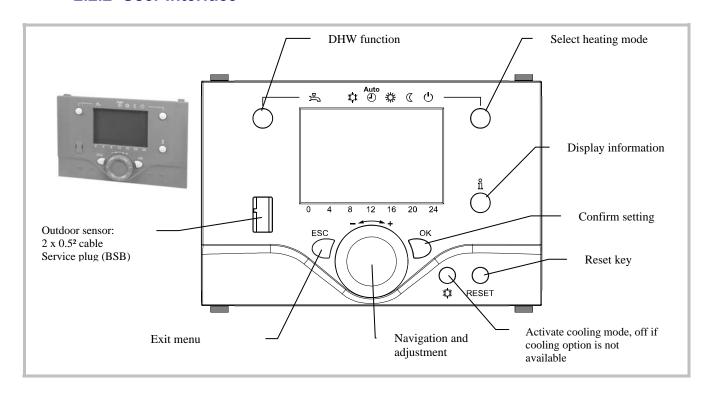
- Adjustment of the room temperature setting by simply turning the knob
- Selection of the heating mode
- Switching to comfort temperatures by simply actuating the occupancy switch.

In addition, the room thermostat shows the user the following information:

- the current temperature
- the heating mode
- the presence of a fault, when displaying the symbol \( \frac{\tau}{\tau} \)



## 2.2.2 User Interface



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#### Select heating mode

Auto mode AUTO .

The temperature is controlled automatically:

- Heating mode according to time program
- Automatic summer/winter changeover

Continuous operating modes  $\Re$  or  $\mathbb{C}$ : The temperature setpoint is maintained:

- 茶: Heating to the comfort setpoint

- (: Heating to the reduced setpoint

Heating with no time program, no summer/winter automatic changeover

Protection mode 🕒:

The installation is maintained at the frost protection temperature, on condition that the heat pump supply voltage is not interrupted.



## Activate cooling mode (off if option

## is not available):

Cooling mode 🌣

The "Cooling" mode adjusts the room temperature according to the time program.

Cooling mode properties:

- Manual cooling mode
- Cooling mode according to time program
- Temperature setpoint according to "Comfort setpoint cooling"
- Protective functions active
- Summer/winter auto changeover active
- Summer compensation



#### **DHW Function**

This key stops or allows the production of DHW and activates the "boost" mode, which allows the nominal temperature to be reached at any time, regardless of the time program. Electric auxiliaries are activated if necessary be to reach the DHW temperature setpoint. In general they are not activated for daytime boosting at the reduced temperature setpoint, as long as the temperature remains below 43°C.

On: DHW is produced according to the time program Off ---: no DHW is produced, the frost protection function is active

To start the boost function keep the key pressed for 3 seconds. DHW production comes "on" again when the nominal setpoint has been reached.



## Adjust comfort setpoint temperature

The comfort setpoint is adjusted directly by turning the knob, the value must be confirmed with the OK key.

Adjustment of the reduced setpoint will be described in detail in the "control settings" section.



### **Display information**

The information key displays various items of information.



#### Error message symbol.

This symbol appears whenever there is a fault in the installation. Press the info key for details.

Symbol for maintenance or special operating mode, press the info key for details.



## RESET Reset symbol.

Keep the key pressed less than 3s for a reset: this resets all error messages. This function must not be used in normal operating conditions.

## 2.3 Electrical Connections

#### 2.3.1 Installation Precautions

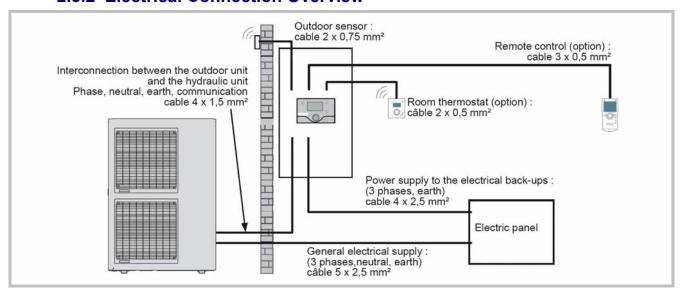
All machines in the ATW Split System Inverter range are designed to operate at 3x400V 50Hz. Power supplies must be compliant with NFC 15-100. The power supply contract must be able to cover not only the power of the unit but also the sum of powers of all the devices likely to operate at the same time.

Protections will be of the omnipolar, D curve circuit breaker type, with a contact opening distance of at least 3 mm. Lines will be made of HO7 RNF cable or similar. Provide a 300 mA maximum, differential protection line-end in compliance with the current standards. Under no circumstances (including during startup periods) may the voltage across the unit drop below 198V or rise above 264V. Do not use a power outlet as the power supply.

## > Warning! <

Cable cross-sections and protection ratings are given for information only. The installation technician should always check that these components are in line with the maximum current ratings and the standards applied on the installation premises

## 2.3.2 Electrical Connection Overview



Block diagram of electrical connections for a simple installation: one zone, no boiler backup or DHW

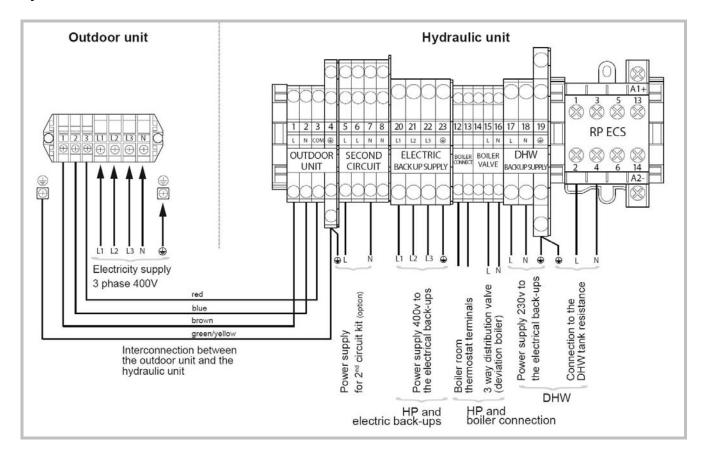
Two connections to the electrical panel:

- Heat pump general power supply on the outdoor unit
- Electric auxiliary power supply on the Hydraulic Unit

Interconnection between the Hydraulic Unit and the outdoor unit.

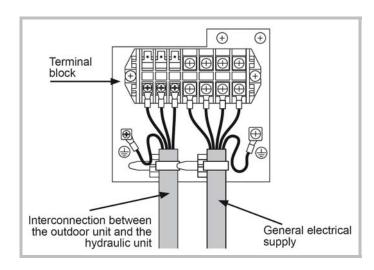
Connection of the outdoor sensor and the room thermostat.

## **Hydraulic Unit Connection**

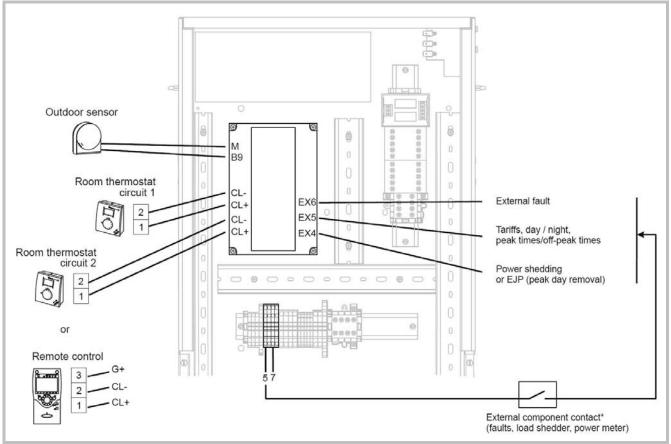


## **Outdoor Unit Connection**

The wiring of all Waterstage outdoor units is as follows:



## 2.3.3 Hydraulic Unit Connection Diagram



<sup>\*</sup> If the control device does not provide a potential-free contact, the contact must be relayed to create equivalent wiring. In all cases, please refer to the instruction manuals for the external components (load limiting device, power meters) to create the wiring.

<sup>\*\*</sup> If several fault inputs are required, they are to be wired in series (they must be of the normally-open type).

## 3 Getting Started

## 3.1 Checks

#### 3.1.1 Outdoor Unit

- · Unit is secured to a stable surface
- Unit is raised in regions of regular snowfall
- Distances to potential obstacles or hazards are maintained
- A condensate drain line is connected

## 3.1.2 Hydraulic Unit

- · Unit is secured to a stable surface
- There is enough space for maintenance around the unit
- There is free access to the unit
- There are no leaks

## 3.1.3 Hydraulic System

- Check the conformity of connections
- The use of flexible connections is recommended
- The system must be flushed
- Check the expansion vessel pre-charging (1 bar)
- Check the system's pressure and purge
- Check that the pump(s) is/are not locked

## 3.1.4 Electrical System

- Check the conformity of connections (per NFC 15100)
- Check that the lines are protected (two C curve circuit breakers for "heat pump" and "auxiliaries", lines must be separate)
- Differential protection is required (up to 300 mA).
- Check that connections are properly tightened (flexible wire tips)
- Check the main power supply voltage and make sure the polarity is correct
- Find out what type of contract has been subscribed with the power company (load shedding)

## 3.1.5 Refrigeration System

- Make sure connections are compliant (diameters, minimum and maximum lengths)
- Flare fittings must be properly made
- Use only HFC-specific tools and materials (POE oil, etc.)
- For welding, use silver welding (40% min.) under nitrogen flux
- Comply with the refrigerant handling legislation
- Conduct a nitrogen pressure leak test (~ 25 bar)
- Pump-down is required (preferably using a vacuometer)
- Open both valves on the outdoor unit (first the liquid valve then the gas valve)
- Supplement if necessary (according to the tables in the instructions)
- Check fittings for tightness
- Check that pipes are correctly insulated and fastened

## 3.2 Settings

Depending on their associated functions, the control settings are not accessed at the same level. There are 4 levels of access:

U: end-user level

I: commissioning level (installer start-up)

S: engineer level (specialist)

C: OEM level (manufacturer)

To get to the level of access desired:

- Press OK: you are now on the main menu
- Press the info key for 3s (pressing continuously)
- To select the desired level, turn the control knob
- Press OK to confirm: this takes you back to the main menu, with the rights associated to that level. If you exit the main menu by returning to the main page, the access level goes back to U (end-user level)

To adjust the various settings:

- From the main menu, after obtaining the desired level
- turn the control knob to scroll the menu
- When the desired menu appears, press OK to confirm
- Turn the control knob to adjust the setting
- Press OK to confirm the setting

If not setting has been made for 8 minutes, the screen automatically returns to the basic display.

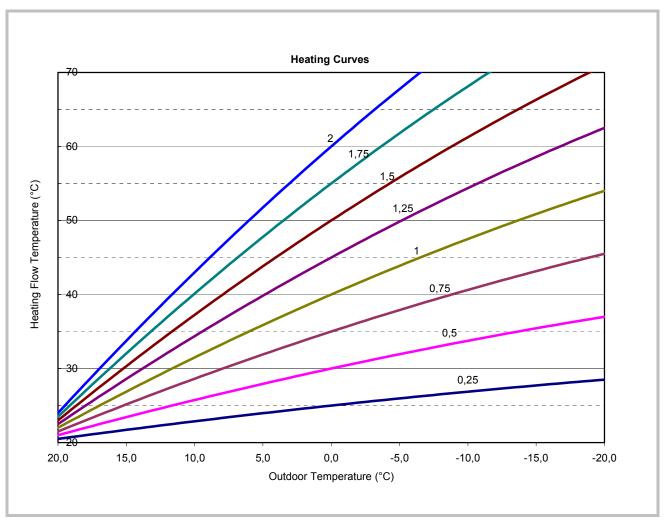
## 3.3 Operating Modes

Heat pumps are controlled according to the heating curve principle, i.e., the setpoint temperature of the heating circuit water is adjusted as a function of the outdoor temperature.

In heating mode, the choice of the heating curve best suited to the machine's operating conditions can be made automatically by the machine (auto-adapt) or adjusted manually by the installation technician (Settings 720, 721 and 726).

## 3.3.1 Manual Adjustment

During installation the heating curve must be defined according to the emitters and the home's insulation.



Graph 1: Heating Curves

The heating curves shown above refer to a 20°C room temperature setpoint.

The heating curve slope (setting 720) determines the impact of outdoor temperature variations on heating flow temperature variations. The steeper the slope, the higher will be the increase in the heating circuit water flow temperature which occurs when the outdoor temperature increases slightly.

The heating curve offset (setting 721) changes the flow temperature of all curves, without the slope being modified.

The corrective actions in case of discomfort are listed in the following table:

| Feeling of discomfort<br>By mild weather | By cold weather | Corrective action Heating curve slope | Offset   |
|--|-----------------|---------------------------------------|----------|
| Too cold                                 | Too warm        | Decrease                              | Increase |
| Too cold                                 | OK              | Decrease                              | Increase |
| Too cold                                 | Too cold        | OK                                    | Increase |
| OK                                       | Too warm        | Decrease                              | OK       |
| OK                                       | OK              | OK                                    | OK       |
| OK                                       | Too cold        | Increase                              | OK       |
| Too warm                                 | Too warm        | OK                                    | Decrease |
| Too warm                                 | OK              | Increase                              | Decrease |
| Too warm                                 | Too cold        | Increase                              | Decrease |

## 3.3.2 Auto Adapt Adjustment

When this function has been activated (setting 726) the heating curve is automatically adjusted, and therefore, there is no need to change the slope or offset of the heating curve.

In order for the auto adapt feature to be operational:

- · a room sensor must be connected
- the room influence parameter must be set between 1 and 99 (setting 750) (depending on the system, the room sensor may influence the heating curve adjustment to a greater or lesser extent)
- the room in which the room sensor is installed must not contain any thermostatic valves. If it does, these valves must be fully opened.

This function may cause some feeling of discomfort. This is because in order for the function to be valid, the system needs time to stabilize, which can take more or less time depending on the weather conditions. In general it takes at least a week, without the room temperature setpoint being changed, for the auto-adaptive control to be operational.

## 3.4 Control of Electric Backups

|                           | H 3<br>Outdoor<br>Unit Fault | Lo  | EX 4<br>pad-sheddi |          | Off-p | EX 5<br>eak/peak<br>nours | Extern | <b>X 6</b><br>nal fault<br><b>69</b> ) |
|---------------------------|------------------------------|-----|--------------------|----------|-------|---------------------------|--------|--|
|                           | (370)                        | 0 V | 230 V              | 230 V    | 0 V   | 230 V                     | 0 V    | 230 V                                  |
| EJP lock signal (I 2920)  |                              |     | "released"         | "locked" |       |                           |        |  |
| HEAT PUMP                 | OFF                          | ON  | ON                 | OFF      | ON    | ON                        | ON     | OFF                                    |
| DHW auxiliary             | ON (1)                       | ON  | OFF                | OFF      | ON    | OFF                       | ON     | OFF                                    |
| 1st stage elec. auxiliary | ON (2)                       | ON  | OFF                | OFF      | ON    | ON                        | ON     | OFF                                    |
| 2nd stage elec. auxiliary | ON (2)                       | ON  | OFF                | OFF      | ON    | ON                        | ON     | OFF                                    |
| Boiler backup             | ON (2)                       | ON  | ON                 | ON       | ON    | ON                        | ON     | OFF                                    |

<sup>(1)</sup> subject to authorization by **EX5** 

## 3.5 Domestic Hot Water

The heat pump may be connected to a combined heating device (heat exhanger + electric auxiliaries) for domestic hot water.

DHW handling requires a DHW kit. This kit includes a 3-way selection valve and a temperature sensor.

**Warning**: the maximum DHW temperature reached with the heat pump does not exceed 60°C. Therefore, the tank must be equipped with an electric auxiliary, especially for legionella protection cycles.

<sup>(2)</sup> provided the outdoor temperature is less than the setting on "2884 or 3700" (+2° from the beginning)

## 3.5.1 Principle of Operation

DHW production starts when the temperature inside the tank is 7°C less than the setpoint temperature. The setpoint can be either a "reduced" or a "nominal" setpoint, depending on time program 4. During the programmed time periods it is the nominal setpoint which is active, and outside of these periods it is the reduced setpoint which is active. Thus, to avoid accidental DHW charge boosting outside of the nominal time periods, we recommend having a reduced setpoint as low as possible in order to avoid the starting of DHW production outside the programmed time period.

- T<sub>reduced</sub>: the temperature outside the time period. This DHW temperature can be reached with the heat pump alone. This requires that the temperature does not exceed 35°C.
- T<sub>nominal</sub>: the temperature within time period 4, which is approached first with the heat pump then with the electric auxiliaries or the boiler backup (if necessary). Both of these temperatures are adjustable (settings 1610 and 1612).

If the installation's power supply contract includes a Peak/Off-Peak rate subscription, the heaters will be controlled by the power rates and  $T_{\text{nominal}}$  will be reached only during Off-Peak Hours. This requires

that input E5 is wired as shown on Figure 1: Typical Wiring of External Devices.

If no special power supply contract has been subscribed to, or if the DHW input is not wired,  $T_{nominal}$  will be reached according to time program 4 / DHW. The  $T_{nominal}$  temperature can thus be reached at any time, including during the day.

During the day, DHW has priority over heating, however, DHW production is controlled by cycles which regulate the times allocated to heating and to DHW production in case of simultaneous demands.

A DHW boost function is available on the user interface front panel. This DHW boost enables the DHW to be heated up to  $T_{nominal}$  at any time during the day. The boost function is automatically cancelled after a given time (which can be configured). The boost function can be used only if DHW programming has been performed. If the DHW is in nominal mode (nominal T) the boost function is obviously inoperative.

Legionella protection cycles can be programmed.

## 3.6 Test Mode

## 3.6.1 Sensor and Input Test Mode

| LINE | SENSOR   | INPUT | WATERSTAGE                                  |
|------|----------|-------|---|
| 7730 | B9       |       | Outdoor temperature                         |
| 7820 | BX1      |       | DHW temperature                             |
| 7823 | BX4      |       | Heat pump flow temperature                  |
| 7824 | BX5      |       | Heat pump return temperature                |
| 7830 | BX21 (1) |       | Circuit 1 flow T if 2 circuits (or sw pool) |
| 7831 | BX22 (1) |       |   |
| 7832 | BX21 (2) |       |   |
| 7833 | BX22 (2) |       |   |
| 7841 |          | H1    | defrost information                         |
| 7846 |          | H2    | swimming pool operation (if optional)       |
| 7855 |          | H3    | outdoor unit fault (370)                    |
| 7914 |          | EX4   | Auxiliary load-shedding (EJP)               |
| 7915 |          | EX5   | Peak/Off-peak rates                         |
| 7916 |          | EX6   | External fault (369)                        |

## 3.6.2 Output Test Mode

| LINE | OUTPUT   | WATERSTAGE  |
|------|----------|---|
| 7700 | QX23 (1) | Circuit 1 heating pump or swimming pool selection valve |
|      | QX21 (1) | Open mixing valve 1                                     |
|      | QX22 (1) | Close mixing valve 1                                    |
|      | QX1      |   |
|      | QX2      | DHW heating circuiting pump (if connected)              |
|      | QX3      | Circuit 2 heating pump                                  |
|      | QX4      | DHW selection valve                                     |
|      | QX5      | Boiler selection valve (or heater 1)                    |
|      | QX6      | Boiler (or heater 2)                                    |
|      | QX23 (2) |   |
|      | QX21 (2) |   |
|      | QX22 (2) |   |
|      | QX7      | DHW electrical auxiliary                                |
| 7710 | UX       | Output test UX %  |
| 7711 | UX       | Voltage signal UX                                       |
| 7721 | DO 1     | Heating (or cooling) mode                               |
| 7722 | DO 2     | Outdoor unit operation                                  |

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## 4 Faults

## 4.1 Fault List

## 4.1.1 Hydraulic Unit Fault

Faults which occur on the Hydraulic Unit are shown by the symbol  $\Phi$ . Press the info key for details on the cause of the fault. The following information is displayed:

- Description of the error
- Location of the error (sensor or contact)
- Reset. Depending on its type, the fault can be manually or automatically deleted:
- Manual delete: the text displayed when pressing the info key shows "reset?". Press OK once, the yes flashes; press again to confirm deletion of the fault
- Faults whose deletion is automatic are automatically reset.
- Heat pump op: shows whether or not the heat pump operates despite the fault.

| No.: Designation of error                   | Location     | Res    | et   | НР ор       |
|---|--------------|--------|------|-------------|
| No.: Designation of error                   | (connection) | Manual | Auto | тіі ор      |
| 10: Outdoor sensor                          | В9           | No     | No   | Yes         |
| 33: Heat pump flow temp sensor error        | B21          | No     | No   | Yes         |
| 44: Heat pump return temp sensor error      | B71          | No     | No   | per diagram |
| 50: DHW temp sensor                         | В3           | No     | No   | Yes         |
| 60: Room sensor 1                           |              | No     | No   | Yes         |
| 65: Room sensor 2                           |              | No     | No   | Yes         |
| 105: Maintenance message                    |              | No     | No   | Yes         |
| 121: HC1 flow temp not reached              |              | No     | No   | Yes         |
| 122: HC2 flow temp not reached              |              | No     | No   | Yes         |
| 127: Legionella protection temp not reached |              | No     | No   | Yes         |
| 369: External fault (safety component)      |              |        |      | No          |
| 370: Outdoor unit fault*                    |              | Yes    | Yes  | No          |

<sup>\*</sup> A fault in the outdoor unit is indicated by LED located on the Hydraulic Unit interface board.

| LED display         |                        | Fault description  |
|---------------------|------------------------|--|
| LED 2 (green)       | LED 1(red)             |  |
| 1 Flash             | 1 Flash                | Communication error between Hydraulic Unit and Outdoor unit. |
| 4 Flashes           | 1 Flash                | Heat pump capacity signal error (Open or short).             |
| 4 Flashes           | 2 Flashes              | Hydraulic Unit heat-exchange thermistor Error.               |
| 6 Flashes           | 3 Flashes              | Inverter error.  |
| 6 Flashes           | 4 Flashes              | Active filter error.   |
|                     |                        | PFC error.   |
| 7 Flashes           | 1 Flash                | Discharge thermistor error.                                  |
| 7 Flashes           | 2 Flashes              | Compressor thermistor error.                                 |
| 7 Flashes           | 3 Flashes              | Heat-exchange thermistor (outlet) error.                     |
|                     |                        | Heat-exchange thermistor (intermediate) error.               |
| 7 Flashes           | 4 Flashes              | Outdoor thermistor error.                                    |
| 7 Flashes           | 7 Flashes              | Heat sink thermistor (inverter) error.                       |
|                     |                        | Heat sink thermistor (P.F.C.) error.                         |
| 7 Flashes           | 8 Flashes              | Expansion valve thermistor error.                            |
| 8 Flashes           | 4 Flashes              | Current sensor error.  |
| 8 Flashes           | 6 Flashes              | Pressure sensor error.                                       |
|                     |                        | Pressure switch error.                                       |
| 9 Flashes           | 4 Flashes              | Current trip.  |
| 9 Flashes           | 5 Flashes              | Detection of compressor position error.                      |
|                     |                        | Compressor start up error.                                   |
| 9 Flashes           | 7 Flashes              | Outdoor unit fan motor error.                                |
| 10 Flashes          | 1 Flash                | Discharge temperature protection.                            |
| 10 Flashes          | 3 Flashes              | Compressor temperature protection.                           |
| 10 Flashes          | 5 Flashes              | Low pressure abnormal.                                       |
| Continuous flashing | (1 sec ON / 1 sec OFF) | Pump down operation.   |
|                     |                        |  |

## Faults external to the heat pump

Any safety device (e.g. thermostat pressure switch) wired to input Ex6 (E20) allows external problems to be reported and the heat pump to be immediately

stopped. For example, a safety thermostat on the heating floor can be wired to input Ex6 (E20) to avoid excessively high temperatures in the floor.

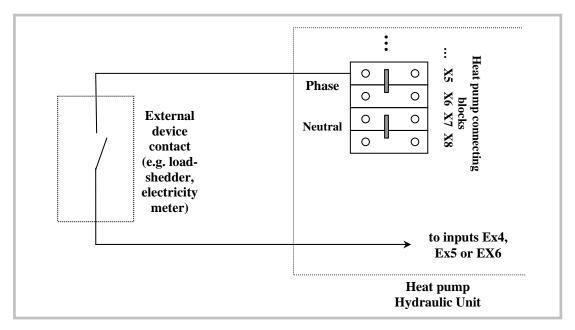


Figure 1: Typical Wiring of External Devices

If the control unit does not provide a potential-free contact, the contact will have to be relayed to obtain an equivalent wiring.

In any case, you should refer to the manuals for the external devices (e.g. load shedders, electricity meters) to perform the wiring.

24

## **4.1.2 Outdoor Unit Fault**

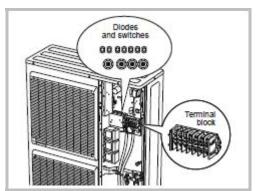
When the system is switched back on after a power outage, the Hydraulic Unit may display fault 370 for a few tens of seconds. This is not a serious problem. It simply means that the outdoor unit is running its tests. Once the tests have been completed, the fault should disappear.

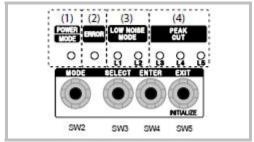
If it doesn't, if a fault has occurred on the outdoor unit as indicated by the Hydraulic Unit, you must remove the front (right-hand) facing from the outdoor unit. Faults are coded by LED flashes. Error messages are listed in the table below:

#### On the outdoor unit

When an error occurs:

- The diode "ERROR" (2) blinks
  Press once on the switch "ENTER" (SW4)
- The "ERROR" (2) diode blinks several times depending on the error's type





LED display on the outdoor unit

Location of switches and diodes on outdoor unit

| Hydrau<br>Green | LED displ<br>lic Unit<br>Red | ay<br>Outdoor unit | Diagnosis  | Clear |
|-----------------|------------------------------|--------------------|--|-------|
| 1 flash         | 1 flash                      | Off                | Serial reverse transfer error.                               | 1     |
| i ilasii        | i ilasii                     | 1 flash            | Serial forward transfer error.                               | 2     |
| 4 flashes       | 1 flash                      | 22 flashes         | Heat pump capacity signal error                              | 4     |
| 4 flashes       | 2 flashes                    | 22 flashes         | Hydraulic Unit Heat ex. Sensor error                         | 5     |
| 6 flashes       | 3 flashes                    | 18 flashes         | Inverter error.  | 20    |
| 6 flashes       | 4 flashes                    | 19 flashes         | P.F.C. error.  | 27    |
| 7 flashes       | 1 flash                      | 2 flashes          | Discharge thermistor error.                                  | 7     |
| 7 flashes       | 2 flashes                    | 8 flashes          | Compressor thermistor error.                                 | 11    |
| 7 flashes       | 3 flashes                    | 5 flashes          | Heat-exchange thermistor (intermediate) error.               | 12    |
| / liasties      | 3 liasiles                   | 4 flashes          | Heat-exchange thermistor (outlet) error.                     | 8     |
| 7 flashes       | 4 flashes                    | 7 flashes          | Outdoor temperature thermistor error.                        | 9     |
| 7 flooboo       | 7 flooboo                    | 9 flashes          | Heat sink thermistor (inverter) error.                       | 10    |
| 7 flashes       | 7 flashes                    | 10 flashes         | Heat sink thermistor (P.F.C.) error.                         | 13    |
| 7 flashes       | 8 flashes                    | 6 flashes          | Expansion valve thermistor error.                            | 14    |
| 8 flashes       | 6 flashes                    | 3 flashes          | Pressure sensor error.                                       | 24    |
| 9 flashes       | 4 flashes                    | 13 flashes         | Current trip (permanent stoppage).                           | 15    |
| O flooboo       | E flooboo                    | 14 flashes         | Detection of compressor position error (permanent stoppage). | 33    |
| 9 flashes       | 5 flashes                    | 15 flashes         | Compressor start up error (permanent stoppage).              | 17    |
| O floolson      | 7 ()                         | 16 flashes         | Outdoor unit fan 1 motor error.                              | 40    |
| 9 flashes       | 7 flashes                    | 17 flashes         | Outdoor unit fan 2 motor error.                              | 18    |
| 10 flashes      | 1 flash                      | 11 flashes         | Discharge temperature protection (permanent stoppage).       | 22    |
| 10 flashes      | 3 flashes                    | 12 flashes         | Compressor temperature protection (permanent stoppage).      | 25    |
| 10 flashes      | 5 flashes                    | 20 flashes         | Low pressure abnormal.                                       | 26    |

## 4.2 Outdoor Unit Clearing

This section describes the techniques which can be used to identify the failure.

## 4.2.1 Failures with Error Code

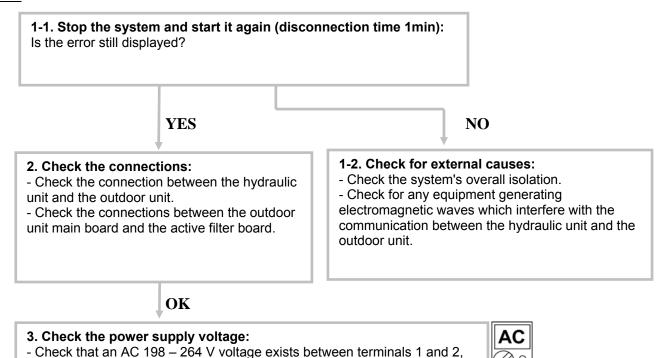
#### Clear 1: Serial reverse transfer error

<u>Hydraulic Unit LED:</u> Green 1 flash / Red 1 flash Outdoor Unit LED: Off

#### Probable causes:

- Misconnection.
- External cause.
- Main PCB failure.

#### Check:



L1 and N, L2 and N, L3 and N on the outdoor unit terminal block.

#### 4. Check the serial signal:

- Check the voltage between terminals 2 and 3 of the outdoor terminal block. The voltage must fluctuate between AC 70 V and AC 130 V.

OK

- If it doesn't, replace Main PCB.



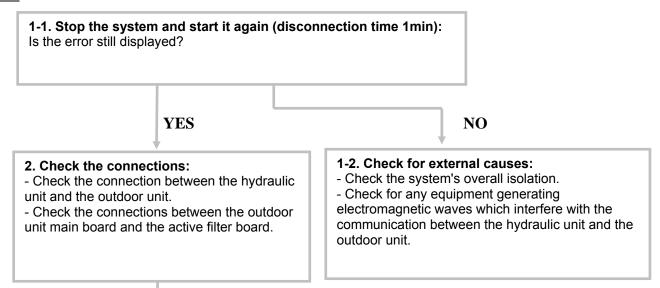
#### **Clear 2:** Serial forward transfer error

<u>Hydraulic Unit LED:</u> Green 1 flash / Red 1 flash <u>Outdoor Unit LED:</u> 1 flash

#### Probable causes:

- Misconnection.
- External cause.
- Interface PCB failure.

#### Check:



## 3. Check the power supply voltage:

OK

- Check that an AC 198 – 264 V voltage exists between terminals 1 and 2, L1 and N, L2 and N, L3 and N on the outdoor unit terminal block.



OK

#### 4. Check the serial signal:

- Check the voltage between terminals 2 and 3 of the outdoor terminal block. The voltage must fluctuate between AC 70 V and AC 130 V.





## Clear 4: Heat pump capacity signal error

<u>Hydraulic Unit LED:</u> Green 4 flashes / Red 1 flash <u>Outdoor Unit LED:</u> 22 flashes

#### Probable causes:

- Misconnection.
- Sensor failure.
- Interface PCB failure.

#### Check:

## 1. Check connection interface PCB and Heat pump regulator PCB:

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

#### 2. Check resistance value:

3 pin of CN22 – M <  $10\Omega$ 

Ω

OK

## 3. Replace interface PCB:

If check point 1 and 2 do not improve the symptom, replace Interface PCB.

## Clear 5: Hydraulic Unit Heat exchanger thermistor error

<u>Hydraulic Unit LED:</u> Green 4 flashes / Red 2 flashes <u>Outdoor Unit LED:</u> 22 flashes

#### Probable causes:

- Misconnection.
- Sensor failure.
- Interface PCB failure.

#### Check:

#### 1. Check the sensor connection:

- See if the connector has been removed
- See if the connection is correct
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

#### 2. Remove the sensor and check its resistance value :

- Check the resistance value.

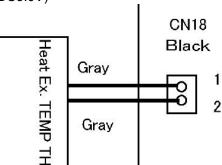
| Temperature (°C)         | 0   | 5   | 10  | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 50   |
|--------------------------|-----|-----|-----|------|------|------|------|------|------|------|------|
| Resistance ( $k\Omega$ ) | 176 | 134 | 103 | 80,3 | 62,9 | 49,7 | 39,6 | 31,7 | 25,6 | 20,8 | 17,1 |

- If the thermistor is faulty, replace it.

OK

## 3. Check the electronic board voltage:

- Make sure circuit diagram of hydraulic unit and check terminal voltage at thermistor (DC5.0V)



- If there is no voltage, replace Interface PCB.



#### **Clear 7:** Discharge thermistor error

<u>Hydraulic Unit LED:</u> Green 7 flashes / Red 1 flash <u>Outdoor Unit LED:</u> 2 flashes

#### Probable causes:

- Misconnection.
- Sensor failure.
- Main PCB failure.

#### Check:

### 1. Check the sensor connection:

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

#### 2. Remove the sensor and check its resistance value:

- Check the resistance value

| Temperature (°C) | 0   | 5   | 10  | 15 | 20 | 30 | 40   | 50   |
|------------------|-----|-----|-----|----|----|----|------|------|
| Resistance (kΩ)  | 168 | 130 | 101 | 79 | 63 | 40 | 26,3 | 17,8 |

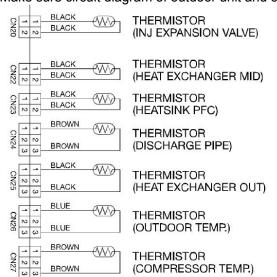
| Temperature (°C) | 60   | 70  | 80  | 90  | 100 | 120 |
|------------------|------|-----|-----|-----|-----|-----|
| Resistance (kΩ)  | 12,3 | 8,7 | 6,3 | 4,6 | 3,4 | 2   |

- If the thermistor is faulty, replace it.

OK

#### 3. Check the electronic board voltage:

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V)





#### Clear 8: Heat-exchange thermistor (outlet) error :

<u>Hydraulic Unit LED:</u> Green 7 flashes / Red 3 flashes <u>Outdoor Unit LED:</u> 4 flashes

#### Probable causes:

- Misconnection.
- Sensor fault.
- Main PCB failure.

#### Check:

#### 1. Check the sensor connection:

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

## 2. Remove the sensor and check its resistance value :

Check the resistancer value

| Temperature (°C) | -10  | -5   | 0    | 10   | 15   | 20   | 25  | 30   |
|------------------|------|------|------|------|------|------|-----|------|
| Resistance (kΩ)  | 27,5 | 20,9 | 16,1 | 12,4 | 9,73 | 7,67 | 6,1 | 3,95 |

- If the thermistor is faulty, replace it.

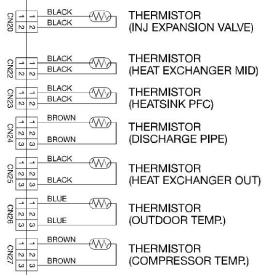
Ω ⊘ 8

OK

## 3. Check the electronic board voltage:

- Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V)





#### **Clear 9:** Outdoor temperature thermistor error

<u>Hydraulic Unit LED:</u> Green 7 flashes / Red 4 flashes <u>Outdoor Unit LED:</u> 7 flashes

#### Probable causes:

- Misconnection.
- · Sensor failure.
- Main PCB failure.

#### Check:

#### 1. Check the sensor connection:

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

#### 2. Remove the sensor and check its resistance value :

- Check the resistance value.

| Temperature (°C) | -20 | -10  | -5   | 0    | 5    | 10   | 15   | 20   | 30   | 40   | 50   | 60   | 70   |
|------------------|-----|------|------|------|------|------|------|------|------|------|------|------|------|
| Resistance (kΩ)  | 115 | 62,3 | 46,6 | 35,2 | 26,9 | 20,7 | 16,1 | 12,6 | 7,97 | 5,18 | 3,45 | 2,36 | 1,65 |

Ω ⊘ 8

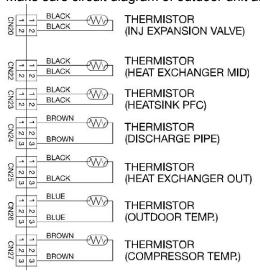
- If the thermistor is faulty, replace it.

OK

## 3. Check the electronic board voltage:

- Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V)





## Clear 10: Heat Sink Thermistor (inverter) error

<u>Hydraulic Unit LED:</u> Green 7 flashes / Red 7 flashes <u>Outdoor Unit LED:</u> 9 flashes

#### Probable causes:

- Misconnection.
- Sensor failure.
- Inverter PCB failure.

#### Check:

## 1. Check the sensor connection:

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

## 2. Remove the sensor and check its resistance value :

- Check the resistance value.

| Officer and recician | 100 rai | u0.  |     |     |     |      |      |      |
|----------------------|---------|------|-----|-----|-----|------|------|------|
| Temperature (°C)     | 0       | 5    | 10  | 15  | 20  | 30   | 40   | 50   |
| Resistance (kΩ)      | 15,8    | 12,2 | 9,5 | 7,5 | 5,9 | 3,78 | 2,50 | 1,69 |

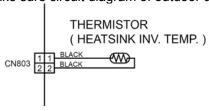
| Temperature (°C) | 60   | 70   | 80  | 90   | 100  | 120  |
|------------------|------|------|-----|------|------|------|
| Resistance (kΩ)  | 1,17 | 0,83 | 0,6 | 0,44 | 0,33 | 0,19 |

- If the thermistor is faulty, replace it.

OK

#### 3. Check the electronic board voltage:

- Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V)



- If there is no voltage, replace Inverter PCB.



#### **Clear 11:** Compressor thermistor error

<u>Hydraulic Unit LED:</u> Green 7 flashes / Red 2 flashes <u>Outdoor Unit LED:</u> 8 flashes

#### Probable causes:

- · Misconnection.
- Sensor failure.
- Main PCB failure.

#### Check:

#### 1. Check the sensor connection:

- See if the connector has been removed
- See if the connection is correct
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

#### 2. Remove the sensor and check its resistance value :

- Check the resistance value.

| Temperature (°C) |     |     |     |    |    |    |      |      |
|------------------|-----|-----|-----|----|----|----|------|------|
| Resistance (kΩ)  | 168 | 130 | 101 | 79 | 63 | 40 | 26,3 | 17,8 |

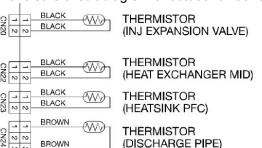
| Temperature (°C) | 60   | 70  | 80  | 90  | 100 | 120 |
|------------------|------|-----|-----|-----|-----|-----|
| Resistance (kΩ)  | 12,3 | 8,7 | 6,3 | 4,6 | 3,4 | 2   |

- If the thermistor is faulty, replace it.

OK

#### 3. Check the electronic board voltage:

- Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V)



**THERMISTOR** 

(COMPRESSOR TEMP.)

HEAT EXCHANGER OUT)

W



#### Clear 12: Heat-exchange thermistor (intermediate) error

<u>Hydraulic Unit LED:</u> Green 7 flashes / Red 3 flashes <u>Outdoor Unit LED:</u> 5 flashes

#### Probable causes:

- · Misconnection.
- Sensor failure.
- Main PCB failure.

#### Check:

#### 1. Check the sensor connection:

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

#### 2. Remove the sensor and check its resistance value :

- Check the resistance value

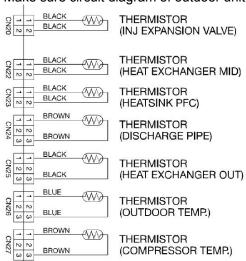
| Temperature (°C) | -10  | -5   | 0    | 10   | 15   | 20   | 25   | 30   |
|------------------|------|------|------|------|------|------|------|------|
| Resistance (kΩ)  | 27,5 | 20,9 | 16,1 | 12,4 | 9,73 | 7,67 | 6,10 | 3,95 |

- If the thermistor is faulty, replace it.

OK

## 3. Check the electronic board voltage:

- Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V)







#### Clear 13: Heat sink thermistor (P.F.C.) error

<u>Hydraulic Unit LED:</u> Green 7 flashes / Red 7 flashes <u>Outdoor Unit LED:</u> 10 flashes

#### Probable causes:

- · Misconnection.
- Sensor failure.
- Main PCB failure.

#### Check:

#### 1. Check the sensor connection:

- See if the connector has been removed
- See if the connection is correct
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

#### 2. Remove the sensor and check its resistance value :

- Check the resistance value.

| Temperature (°C) | 0    | 5    | 10  | 15  | 20  | 30   | 40   | 50   |
|------------------|------|------|-----|-----|-----|------|------|------|
| Resistance (kΩ)  | 15,8 | 12,2 | 9,5 | 7,5 | 5,9 | 3,78 | 2,50 | 1,69 |

| Temperature (°C) | 60   | 70   | 80   | 90   | 100  | 110  | 120  |
|------------------|------|------|------|------|------|------|------|
| Resistance (kΩ)  | 1,17 | 0,83 | 0,60 | 0,44 | 0,33 | 0,25 | 0,19 |

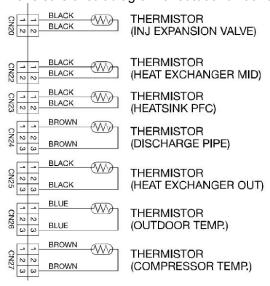
- If the thermistor is faulty, replace it.

OK

#### 3. Check the electronic board voltage:

- Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V)





#### **Clear 14:** Expansion valve thermistor error

Hydraulic Unit LED: Green 7 flashes / Red 8 flashes Outdoor Unit LED: 6 flashes

#### Probable causes:

- Misconnection.
- Sensor failure.
- Main PCB failure.

#### Check:

#### 1. Check the sensor connection:

- See if the connector has been removed
- See if the connection is correct
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

#### 2. Remove the sensor and check its resistance value :

Check the resistance value.

| Temperature (°C) | 0   | 5   | 10  | 15 | 20 | 30 | 40   | 50   |
|------------------|-----|-----|-----|----|----|----|------|------|
| Resistance (kΩ)  | 168 | 130 | 101 | 79 | 63 | 40 | 26,3 | 17,8 |

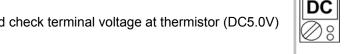
| Temperature (°C) | 60   | 70  | 80  | 90  | 100 | 120 |
|------------------|------|-----|-----|-----|-----|-----|
| Resistance (kΩ)  | 12,3 | 8,7 | 6,3 | 4,6 | 3,4 | 2   |

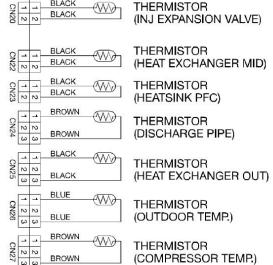
- If the thermistor is faulty, replace it.

OK

#### 3. Check the electronic board voltage:

- Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V)





- If there is no voltage, replace Main PCB.

#### **Clear 15:** Current trip (permanent stoppage)

<u>Hydraulic Unit LED:</u> Green 9 flashes / Red 4 flashes <u>Outdoor Unit LED:</u> 13 flashes

#### Probable causes:

- Connection failure.
- Outdoor Heat Exchanger clogged.
- Outdoor Fan operation failure.
- Compressor failure.
- Inverter PCB failure.

#### Check:

#### 1. Check connections condition in control unit:

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.

OK

#### 2. Check Outdoor Heat Exchanger:

- Is there any obstructing the air flow route?
- Is there any clogging of outdoor unit Heat Exchanger?

If clogged, clear the clog.

OK

#### 3. Check Outdoor Fan:

- Check Outdoor Fan Motor. (Refer to Clear 18)

If the Fan Motor is failure, replace it.

OK

#### 4. Check Compressor:

Refer to "Service parts information 2: Inverter compressor If it is abnormal, replace compressor.

OK

#### 5. Replace Inverter PCB:

If Check Point 1 ~ 4 do not improve the symptom, replace Inverter PCB.

#### <u>Clear 17:</u> Compressor startup error (permanent stoppage)

<u>Hydraulic Unit LED:</u> Green 9 flashes / Red 5 flashes <u>Outdoor Unit LED:</u> 15 flashes

#### Probable causes:

- Misconnection of the various electrical components.
- Inverter PCB failure.
- Compressor failure.

#### Check:

#### 1. Check connections condition in control unit:

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.

OK

#### 2. Check Compressor:

Refer to "Service parts information 2 : Inverter compressor If it is abnormal, replace compressor.

OK

#### 3. Replace the electronic board:

- If steps 1 and 2 do not solve the problem, replace Inverter PCB.

#### Clear 18: Fan motor error (permanent stoppage)

<u>Hydraulic Unit LED:</u> Green 9 flashes / Red 7 flashes <u>Outdoor Unit LED:</u> 16 flashes (fan 1), 17 flashes (fan 2)

#### Probable causes:

- Fan motor failure.
- Motor protection.
- Main PCB failure.

#### Check:

#### 1. Check fan rotation:

- Switch off the heat pump and rotate the fan manually.
- If the fan or bearings are faulty, replace them.

#### OK

#### 2. Check the ambient temperature around the motor:

- Check excessively high temperature around the fan.

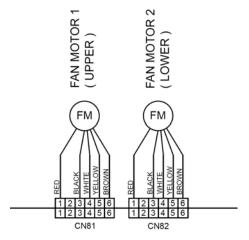
Wait until the temperature comes down again and switch the fan back on.

OK

#### 3. Check the main board output voltage:

- On the outdoor unit, check the output voltage (DC) of the following connectors:

| Terminals           | Voltage  |  |  |  |  |
|---------------------|----------|--|--|--|--|
| 1 (red)/ 3 (black)  | 250~400V |  |  |  |  |
| 4 (white)/3 (black) | 15 ±2V   |  |  |  |  |



If the voltage is incorrect, replace Main PCB.



#### Clear 20: Inverter error

<u>Hydraulic Unit LED:</u> Green 6 flashes / Red 3 flashes <u>Outdoor Unit LED:</u> 18 flashes

#### Probable causes:

- Connection failure.
- Main PCB failure.
- Inverter PCB failure.

#### Check:

#### 1. Check connections in control unit:

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.

OK

# 2. Replace Main PCB and Inverter PCB:

If Check Point 1 do not improve the symptom, replace Main PCB and Inverter PCB.

#### Clear 22: Discharge temperature protection (permanent stoppage)

<u>Hydraulic Unit LED:</u> Green 10 flashes / Red 1 flashes <u>Outdoor Unit LED:</u> 11 flashes

#### Probable causes:

- Valve is close.
- EEV failure.
- Gas leak, less.
- Discharge Thermistor failure.
- Outdoor Fan operation failure.
- Outdoor Heat Exchanger clogged.

#### Check:

#### Cooling mode

1. Check if gas valve is open:

If it is not open, open it and check the operation.

OK

2. Check EEV and Strainer:

Are EEV and Strainer open?

If EEV or Strainer is defective, replace it.

Heating mode

1. Check if liquid valve is open:

If it is not open, open it and check the operation.

OK

2. Check EEV and Strainer:

Are EEV and Strainer open?

If EEV or Strainer is defective, replace it.

OK

OK



3. Check if gas leak or less gas:

Measure gas pressure, if there is a leak, correct it.

If recharging refrigerant, make sure to perform vacuuming and recharge the specified amount.

OK

#### 4. Check Discharge Pipe Thermistor:

- Is it on the holder?
- Is there a cable pinched?

Check characteristics of thermistor (Refer to Clear 7), If defective, replace the thermistor

OK

#### 5. Check Outdoor Heat Exchanger:

- Is there any obstructing the air flow route?
- Is there any clogging of outdoor unit Heat Exchanger?

If clogged, clear the clog.

OK

#### 6. Check Outdoor Fan:

Check Outdoor Fan Motor. (Refer to Clear 18)

If the Fan Motor is failure. replace it.

#### Clear 24: Pressure sensor error

<u>Hydraulic Unit LED:</u> Green 8 flashes / Red 6 flashes <u>Outdoor Unit LED:</u> 3 flashes

#### Probable causes:

- Connector connection failure.
- Pressure Sensor failure.
- Main PCB failure.

#### Check:

#### 1. Check connection of the Pressure Sensor:

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.

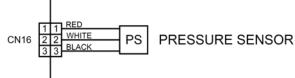
OK

2. Check output voltage of Main PCB:

Check voltage of Main PCB (Measure at Main PCB side connector)

DC Ø8

1 pin(Red) - 3 pin(Black) DC5V +/- 5%



If the voltage is not correct, replace Main PCB.

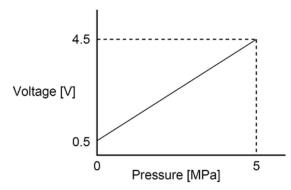
OK

3. Check output voltage of Pressure Sensor

Check voltage of Main PCB (Measure at Main PCB side connector)



2 pin(White) - 3 pIn(Black) Voltage is refer to the following graph.



If the voltage is not correct, replace Presure Sensor.

#### Clear 25: Compressor temperature protection (permanent stoppage)

<u>Hydraulic Unit LED:</u> Green 10 flashes / Red 3 flashes <u>Outdoor Unit LED:</u> 12 flashes

#### Probable causes:

- Valve is close.
- EEV failure.
- Gas leak, less.
- Compressor Thermistor failure.
- Outdoor Fan operation failure.
- Outdoor Heat Exchanger clogged.

#### Check:

#### Cooling mode

1. Check if gas valve is open:

If it is not open, open it and check the operation.

OK

2. Check EEV and Strainer:

Are EEV and Strainer open?

If EEV or Strainer is defective, replace it.

Heating mode

1. Check if liquid valve is open:

If it is not open, open it and check the operation.

OK

2. Check EEV and Strainer:

Are EEV and Strainer open?

If EEV or Strainer is defective, replace it.

OK

OK



3. Check if gas leak or less gas:

Measure gas pressure, if there is a leak, correct it.

If recharging refrigerant, make sure to perform vacuuming and recharge the specified amount.

OK

#### 4. Check compressor temperature Thermistor:

- Is it on the holder?
- Is there a cable pinched?

Check characteristics of thermistor (Refer to Clear 11), If defective, replace the thermistor

OK

#### 5. Check Outdoor Heat Exchanger:

- Is there any obstructing the air flow route?
- Is there any clogging of outdoor unit Heat Exchanger?

If clogged, clear the clog.

OK

#### 6. Check Outdoor Fan:

Check Outdoor Fan Motor. (Refer to Clear 18)

If the Fan Motor is failure, replace it.

OK

#### 7. Replace Main PCB:

If Check Point  $1 \sim 6$  do not improve the symptom, replace Main PCB.

#### **Clear 26:** Low pressure abnormal

<u>Hydraulic Unit LED:</u> Green 10 flashes / Red 5 flashes <u>Outdoor Unit LED:</u> 20 flashes

#### Probable causes:

- Connector connection failure.
- Pressure Sensor failure.
- Main PCB failure.
- · Gas leak, less.

#### Check:

#### 1. Check connection of the Pressure Sensor:

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.

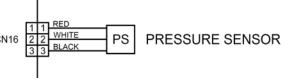
OK

#### 2. Check output voltage of Main PCB:

Check voltage of Main PCB (Measure at Main PCB side connector)



1 pin(Red) - 3 pin(Black) DC5V +/- 5%



If the voltage is not correct, replace Main PCB.

OK



#### 3. Check if gas leak or less gas

Measure Gas pressure, if there is a leak, correct it.

If recharging refrigerant, make sure to perform vacuuming and recharge the specified amount.

OK

#### 4. Replace Pressure Sensor

If Check Point 1  $\sim$  3 do not improve the symptom, replace Pressure Sensor.

#### Clear 27: P.F.C. error

<u>Hydraulic Unit LED:</u> Green 6 flashes / Red 4 flashes <u>Outdoor Unit LED:</u> 19 flashes

#### Probable causes:

- Connector connection failure.
- Main PCB failure.
- PFC PCB failure.

#### Check:

#### 1. Check connections of between Main PCB and PFC PCB:

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.

OK

#### 2. Check output voltage of Main PCB:

Check voltage of Main PCB (Measure at Main PCB side connector)



1 pin(brown) - 2 pin(Red) DC5V +/- 5%

If the voltage is not correct, replace Main PCB.

OK

#### 3. Replace PFC PCB

If Check Point 1, 2 do not improve the symptom, replace PFC PCB.

#### <u>Clear 33:</u> Detection of compressor position error (permanent stoppage)

<u>Hydraulic Unit LED:</u> Green 9 flashes / Red 5 flashes <u>Outdoor Unit LED:</u> 14 flashes

#### Probable causes:

- Misconnection.
- Inverter PCB failure.

#### Check:

#### 1. Check connections condition in control unit:

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.

OK

#### 2. Replace the electronic board:

- If steps 1 do not solve the problem, replace Inverter PCB.

#### 4.2.2 Failures With No Error Code

#### Clear 35: No voltage on Hydraulic Unit

#### Probable causes:

- Power supply fault.
- External causes.
- Faulty electrical components.

#### Check:

#### 1. Check the installation:

- Is the circuit breaker cut off?
- Check the wiring.

OK

# 2. Check for external causes on the Hydraulic Unit and outdoor unit (noise or voltage drop):

- Check for any other electrical device on the same electric circuit which might cause a drop in voltage.
- Check for any current leaks.
- Check for any equipment generating electromagnetic waves which interfere with the communication between the Hydraulic Unit and the outdoor unit.

OK

NO

#### 3. Check the electrical components:

 Check that a voltage between AC 198 and AC 264 V exists between terminals 1 and 2 on the Hydraulic Unit terminal block.

YES

- Check Interface PCB for :
  - o either the fuse (F1).
  - or the varistor (VA1). Fault: overvoltage external causes power supply to be checked).
- Replace the faulty component (if the varistor is blown, the PCB must be replaced).

OK

If all of these checks are unsuccessful, replace Interface PCB.

#### Clear 36: No voltage on outdoor unit

#### Probable causes:

- Power supply fault.
- External cause.
- Faulty electrical components.

#### Check:

## 1. Check the installation

- Is the circuit breaker cut off?
- Check the wiring.

#### OK

#### 2. Check for external causes on the Hydraulic Unit and outdoor unit (noise or voltage drop) :

- Check for any other electrical device on the same electric circuit which might cause a drop in voltage.
- Check for any current leaks.
- Check for any equipment generating electromagnetic waves which interfere with the communication between the Hydraulic Unit and the outdoor unit.

OK

NO

#### 3. Check the electrical components:

- Check that a voltage between AC 198 and AC 264 V exists between terminals 1 and 2 on the Hydraulic Unit terminal block.

#### YES

- Check Main PCB (power supply) for :
  - o either the fuse (F1, F3).
  - or the varistor (VA1-VA5). Fault: overvoltage external causes power supply to be checked).
- Replace the faulty component (if the varistor is blown, the PCB must be replaced).

OK

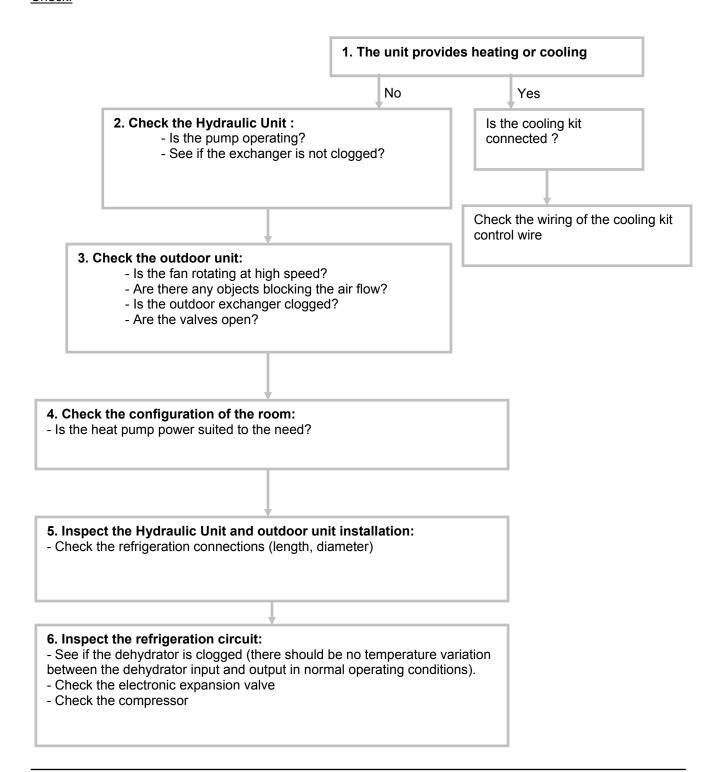
If all of these checks are unsuccessful, replace Filter PCB, Main PCB, Inverter PCB and PFC PCB.

#### Clear 38: No heat

#### Probable causes:

- Hydraulic Unit error.
- Outdoor unit error.
- Influence from the outdoor environment.
- Misconnections of connectors and cables.
- Refrigeration system fault (not enough gas, clogging, dirty filters).

#### Check:

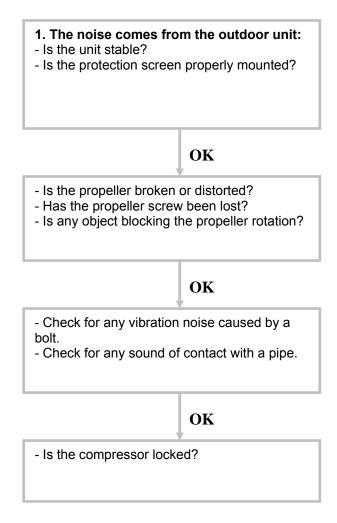


#### Clear 39: Abnormal noise

#### Probable causes:

- Abnormal installation (outdoor)
- Fan failure
- Compressor failure.

#### Checks:



#### 4.3 Sensor Values

# 4.3.1 Outdoor Unit Temperature Sensors

| <b>Outdoor Heat Exchang</b> | ger (outlet) | , Outdoor Heat | Exchanger (middle) |
|-----------------------------|--------------|----------------|--------------------|
|                             |              |                |                    |

| Temperature (°C)      | -10  | -5   | 0    | 10   | 15   | 20   | 25  | 30   |
|-----------------------|------|------|------|------|------|------|-----|------|
| Resistance value (kΩ) | 27,5 | 20,9 | 16,1 | 12,4 | 9,73 | 7,67 | 6,1 | 3,95 |

#### Outdoor Discharge Pipe / Compressor / Expansion valve inlet

| Temperature (°C)               | 0   | 5   | 10  | 15 | 20 | 30 | 40   | 50   | 60   |
|--------------------------------|-----|-----|-----|----|----|----|------|------|------|
| Resistance value (k $\Omega$ ) | 168 | 130 | 101 | 79 | 63 | 40 | 26,3 | 17,8 | 12,3 |

| Temperature (°C)               | 70  | 80  | 90  | 100 | 120 |
|--------------------------------|-----|-----|-----|-----|-----|
| Resistance value ( $k\Omega$ ) | 8,7 | 6,3 | 4,6 | 3,4 | 2   |

#### **Outdoor Temperature**

| Temperature (°C)               | -20 | -10  | -5   | 0    | 5    | 10   | 15   | 20   | 30   |
|--------------------------------|-----|------|------|------|------|------|------|------|------|
| Resistance value (k $\Omega$ ) | 115 | 62,3 | 46,6 | 35,2 | 26,9 | 20,7 | 16,1 | 12,6 | 7,97 |

| Temperature (°C)      | 40   | 50   | 60   | 70   |
|-----------------------|------|------|------|------|
| Resistance value (kΩ) | 5,18 | 3,45 | 2,36 | 1,65 |

#### Heat sink (INV), Heat sink (PFC)

| Temperature (°C)               | 0    | 5    | 10  | 15  | 20  | 30   | 40   | 50   | 60   |
|--------------------------------|------|------|-----|-----|-----|------|------|------|------|
| Resistance value ( $k\Omega$ ) | 15,8 | 12,2 | 9,5 | 7,5 | 5,9 | 3,78 | 2,50 | 1,69 | 1,17 |

| T(90)                          | 70   | 00   | 00   | 400  | 440  | 400  |
|--------------------------------|------|------|------|------|------|------|
| Temperature (°C)               | 70   | 80   | 90   | 100  | 110  | 120  |
| Resistance value ( $k\Omega$ ) | 0,83 | 0,60 | 0,44 | 0,33 | 0,25 | 0,19 |

# 4.3.2 Hydraulic Unit Temperature Sensors

# **Heat Exchanger (Condensing sensor)**

| Temperature (°C)      | 0   | 5   | 10  | 15   | 20   | 25   | 30   | 35   | 40   | 45   | 50   |
|-----------------------|-----|-----|-----|------|------|------|------|------|------|------|------|
| Resistance value (kΩ) | 176 | 134 | 103 | 80,3 | 62,9 | 49,7 | 39,6 | 31,7 | 25,6 | 20,8 | 17,1 |

#### **Outdoor sensor**

| Temperature (°C)               | -20  | -15  | -10  | -5   | 0    | 5    | 10   | 15   | 20   |
|--------------------------------|------|------|------|------|------|------|------|------|------|
| Resistance value (k $\Omega$ ) | 7,60 | 5,85 | 4,60 | 3,60 | 2,85 | 2,30 | 1,85 | 1,50 | 1,20 |

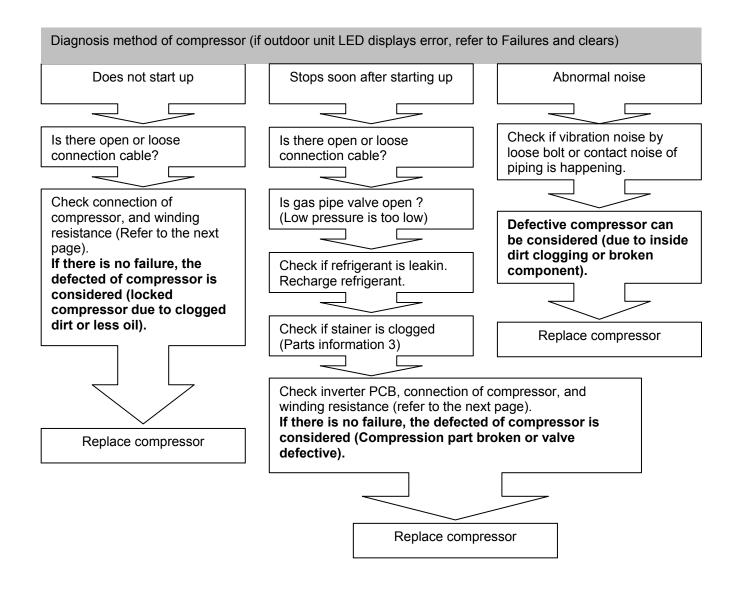
| Temperature (°C)               | 25 | 30   | 35   | 40   | 45   |
|--------------------------------|----|------|------|------|------|
| Resistance value ( $k\Omega$ ) | 1  | 0,83 | 0,70 | 0,58 | 0,48 |

# Heat pump flow and return sensor – DHW and heating zone 2 sensor – Swimming pool return sensor

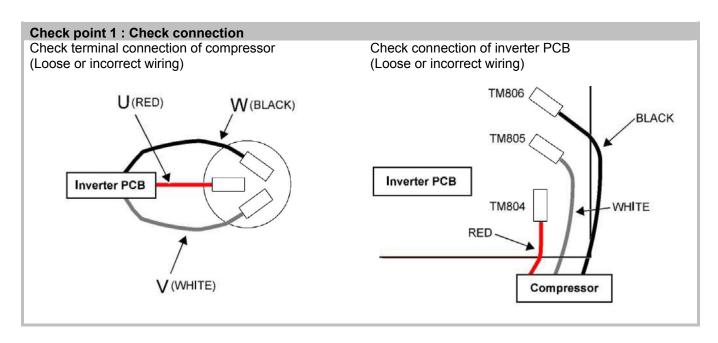
| Temperature (°C)      | -15<br>72,5 | -10<br>55 | -5<br>42 | 0<br>32,5 | 5<br>25 | 10<br>20 | 15<br>15.7 | 20<br>12,5 | 25<br>10 |
|-----------------------|-------------|-----------|----------|-----------|---------|----------|------------|------------|----------|
| Resistance value (kΩ) | 12,5        | 33        | 42       | 32,3      | 25      | 20       | 15,7       | 12,3       | 10       |
| Temperature (°C)      | 30          | 35        | 40       | 45        | 50      | 55       | 60         | 65         | 70       |
| Resistance value (kΩ) | 8           | 6,5       | 5        | 4         | 3,5     | 3        | 2,5        | 2          | 1,7      |

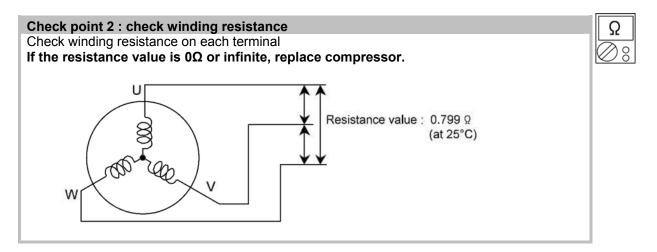
# 4.4 Service parts information

# 4.4.1 Service parts information 1 : Compressor



# 4.4.2 Service parts information 2 : Inverter compressor





**Check point 3 : replace inverter PCB** 

If check point 1 and 2 do not improve the symptom, replace Inverter PCB.

# 4.4.3 Service parts information 3 : Outdoor unit electronic expansion valve (EEV, EEV(INJ))

# Check connection of connector (Loose connector or open cable) CN17 A DRANGE EV EXPANSION VALVE COIL CN17 A DRANGE EV EXPANSION VALVE COIL

#### Check point 2: Check coil of EEV

Remove connector, check each winding resistance of coil.

| Read wire                                     | Resistance va | Resistance value |  |  |
|---|---------------|------------------|--|--|
| White-Red                                     |               |                  |  |  |
| Yellow-Red                                    | 46Ω +/- 4Ω    | O                |  |  |
| Orange-Red                                    | at 20°C       |                  |  |  |
| Blue-Red                                      |               | <b>⊘</b> 8       |  |  |
| If resistance value is abnormal, replace EEV. |               |                  |  |  |

# Check point 3: Check voltage from main PCB Remove connector and check voltage (DC12V)

If it does not appear, replace Main PCB.



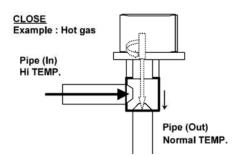
#### Check point 4: Check noise at start up

Turn on power and check operation noise.

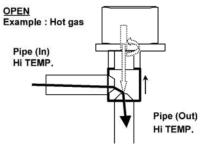
If an abnormal noise does not show, replace Main PCB.

#### Check point 5: Check opening and closing operation of valve

When valve is closed, it has a temp. (Add period) difference between inlet and outlet.



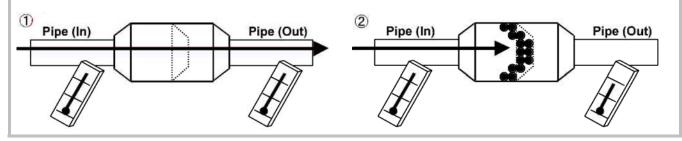
If it is open, it has no temp. (Add period) difference between inlet and outlet.



There is no refrigerant flow coming to EEV(INJ) while the liquid injection is inactive. Check whether the liquid injection is active before executing check point 5 for EEV(INJ).

## Check point 6 : Check stainer

Stainer normally does not have temperature difference between inlet and outlet as shown in 1, but if there is a difference as shown in 2, there is a possibility of inside clogged. In this case, replace stainer.



# 4.4.4 Service parts information 4 : Outdoor unit solenoid valve (SV)

# Check point 1 : Check connections Check connection of connector (Loose connector or open cable) SOLENOID COIL (INJ) BLUE COIL (INJ) BLUE COIL (INJ)

#### Check point 2: Check solenoid coil

Remove connector and check if coil is open (normal resistance value of each coil : 1495+/-7%)



If resistance value is abnormal, replace solenoid coil.

# Check point 3 : Check voltage from main PCB

Ω

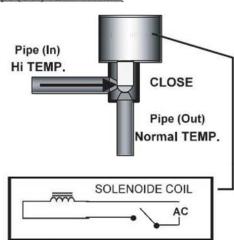
Remove connector and check the voltage (AC230V).

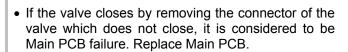
If the voltage does not appear, replace Main

#### Check point 4: check opening and closing operation valve

Depending on the injection activity, check if valve is operating normally. (When valve opens, ther is no temperature difference between inlet and outlet)

Injection is inactive
Pipe (In) TEMP. Hi.
Pipe (Out) TEMP.Normal

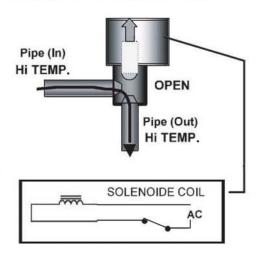


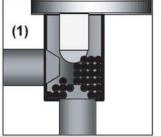


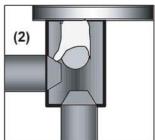
• If it does not closeby removing connector, there is a possibility of (1) clogging by dirt, or (2) deformation by the heat at the time of solenoid valve installation. In this case, replace solenoid valve.

Injection is active

Pipe (In) TEMP. = Pipe (Out) TEMP.





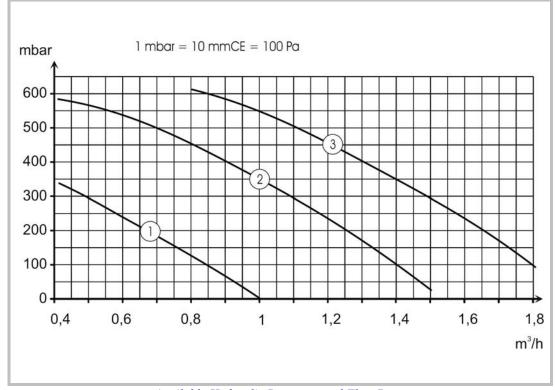


# 4.5 Operating Limits

| HEAT PUMP                                      | WATERSTAGE<br>112 | WATERSTAGE<br>140 | WATERSTAGE<br>160 |
|--|-------------------|-------------------|-------------------|
| Min/max OT in heat mode (°C)***                |                   | -20/35            |                   |
| Heating floor maximum water temperature (°C)   |                   | 45                |                   |
| LT radiator maximum water temperature (°C)     |                   | 60                |                   |
| Min/max OT in cooling mode(°C)                 |                   | 8/43              |                   |
| Cooling floor minimum water temperature (°C)   |                   | 18                |                   |
| Fan coil minimum water temperature (°C)        |                   | 8                 |                   |
| Water circuit max pressure (Bar)               |                   | 3                 |                   |
| Maximum flow rate (I/h)                        | 2400              | 3000              | 3400              |
| Minimum flow rate (I/h)                        | 1200              | 1500              | 1700              |
| Refrigerant circ max pressure (kPa)            |                   | 4,2               |                   |
| Min delta T (°C)                               |                   | 4                 |                   |
| Max delta T (°C)                               |                   | 8                 |                   |
| Outdoor unit Noise level 1 (dBA)*              | 53                | 55                | 56                |
| Outdoor unit Noise level 5 (dBA)**             | 39                | 41                | 42                |
| Outdoor unit air flow rate (m <sup>3</sup> /h) |                   | 3100 x 2          |                   |

<sup>\*</sup> Acoustic pressure level reading at 1m, in open field, on a reflecting plane.

<sup>\*\*\*</sup> When the outdoor temperature continuously exceeds 35°C, DHW heating is done by the water heater heating element.



Available Hydraulic Pressures and Flow Rates

<sup>\*\*</sup> Acoustic pressure level reading at 5m, in open field, on a reflecting plane t.

# **5** Failures

# 5.1 Hydraulic, Electric and Refrigeration Systems

# 5.1.1 Hydraulic System

If the installation is fitted with a heating floor, the most common failures are those listed below:

| FAILURE CASES                                 | CONSEQUENCES  | SOLUTIONS  |  | APPLIED<br>BY                         |
|---|---|--|--|---------------------------------------|
| 1- Clogged filter*                            | Flow pressure too high                              | clean filter or desl   | udge   | Installer                             |
| or sludge in system                           | $\Delta T$ too high (>7)                            | clean filter or desl   | •  | Installer                             |
|   | Zero flow pressure                                  | change pump with is faulty   |  | Service station                       |
| 2- Pump out of order                          | current too high (rotor locked)                     | change pump with is faulty   | warranty if pump   | Service station                       |
|   | zero current (winding cut off)                      | change pump with is faulty   | warranty if pump   | Service station                       |
|   | pump stuck  | release with a scre  | ewdriver   | Installer                             |
| 3-Leak  | On collector, isolate heating                       |  | Pipe leak. Pipe<br>under warranty if<br>faulty                       | Service station                       |
| 3-Leak  | Low level in expansion vessel                       | determine which heating circuit is perforated.   | Leak in heating circuit. Floor again.                                | Installer                             |
| 4- Clogged heating                            | Very high difference between floor                  | On collector,<br>check heating<br>circuit flow/return<br>temps (infrared<br>thermometer) | Clear with test pump   | Service                               |
| circuit (crushed pipe)                        | flow/return temp                                    | If no clogged heating circuit, check for crushing with infrared camera                   | Call the installer's or floor coverer's responsibility into question | station                               |
| 5- Misbalance                                 | Very high difference between floor flow/return temp | Rebalance  |  | Installer                             |
| 6- Floor undersized or charge losses too high | Very high difference between floor flow/return temp | On collector,<br>check heating<br>circuit flow/return<br>temps (infrared<br>thermometer) | Call the installer's responsibility into question                    | Installer<br>or<br>Service<br>station |

<sup>\*</sup> Not required and not shown on the device.

# 5.1.2 Electrical System

## **Outdoor Unit Overvoltage**

Check for possible causes in the list below (this list is not exhaustive):

- Problem with the compressor
- PFC board
- Inverter board
- Main board
- Faulty power relay

# Steps to be followed before performing any work on the Inverter module:

- First switch off the system using the circuit breaker at the head of the line.
- Remove the unit cover and then remove the Inverter module cover.
- Measure the voltage at the condenser terminals.
   You should find a value of 5 Vdc or less.

### Inspection of the Power Transistor Module (Inverter board)

Disconnect the compressor relay and the condenser connection. Measure the resistance value at the points shown on the illustration, and then compare the values observed with those in the table.



# 5.1.3 Refrigeration System

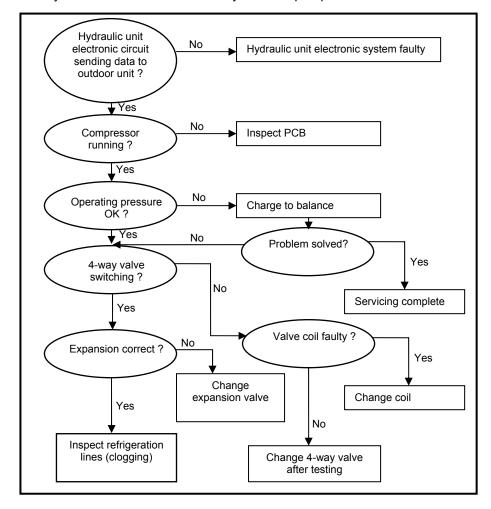
#### Unit produces no heat

The unit remains in continuous scanning mode.

#### Initial checks:

Check the settings

Are the data sent by the user interface received by the heat pump?



#### Outdoor unit does not defrost

- Is condensation drain properly discharged (outdoor unit directly on the ground)?
- Are the auxiliaries powered?
- In boiler backup mode, is the boiler authorized?
- In very cold areas, a fusing resistance value is recommended.
  - Is the installation regularly subject to microoutages of power (frequent outages on the mains power system may also cause defrosting problems)?
  - Is there a peak day clearing (EJP) outage on the installation?
- Does the heat pump regularly switch to high pressure safety mode?

If this occurs at low temperatures (< 5 °C), we recommend checking that the water pump is operating properly.

- Is the charge correct (refer to the temperature/pressure curve)?
  - Insufficient charging will result in frequent icing.
  - Overcharging will result in frequently switching to HP safety mode.

(If you still have doubts as to the charge, perform the charging with an electronic scale).

 Outdoor unit defrosting is controlled by the exchanger sensor and the controller board.

If the defrost sensor is not iced up while the rest of the exchanger is, then:

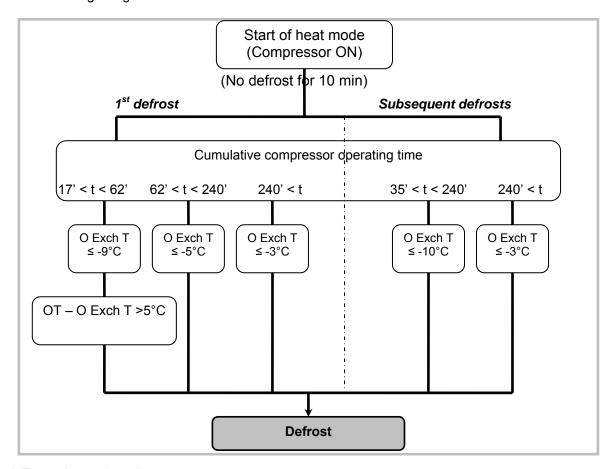
- ⇒ Move the sensor between the exchanger blades to a place where the exchanger is iced up.
- ⇒ If all these points have been checked, replace the outdoor controller board.

#### Note:

Outdoor unit defrosting is controlled by the exchanger sensor and the controller board. If no frosting is observed and no anomaly is otherwise noted, the sensor and board must be inspected and the faulty part will have to be replaced.

#### **Defrosting**

a. Defrost beginning conditions



O Exch T: outdoor unit exchanger temperature

OT: outdoor temperature

t: Cumulative compressor operating time

#### b. Defrost ending conditions

With all models, defrosting stops if the exchanger temperature is above 10 °C or if the defrosting time is over 15 minutes).

#### Crankcase heater

When the outdoor exchanger temperature is below -5°C and the heating mode has been stopped for 30 minutes, the compressor windings are powered and maintain the compressor temperature.

When operation has started and the temperature becomes higher than -3°C, heating stops.

# 5.2 Compressor Operating Checks

Using a multimeter set to mega ohm, check that the resistance value across the windings is identical irrespective of the phase (between U and V, V and W, W and U). This value should be approx. 1 Ohm.

Check that resistance between each phase and the earth is infinite. The result should be clear (you should not see the displayed value increasing slowly up to a value greater than the multimeter maximum rating).

# 5.3 Refrigeration Circuit Leak Test

The new regulation requires annual leak testing of installations with a refrigerant charge higher than 2kg.

Leak testing is to be performed with an approved detector that has been appropriately calibrated.

## 5.4 Troubleshooting

The heat pump is not operating at all (no illuminated indicator):

- Are the power supply voltage and frequency normal?
- Is the connection to mains correct?
- Have all the connectors been properly inserted?
- Are the fuses on the outdoor unit still operating?
   If not, change the bad fuse(s).
- Is the connection between the outdoor unit and the Hydraulic Unit correct? Do you read 230V AC between terminals 1 and 2 of the Hydraulic Unit terminal block?
- Do you read 230V AC at the transformer primary on the Hydraulic Unit? If not, change the board.
- Is there any voltage on the transformer secondary on the Hydraulic Unit? If not, check the thermal fuse. If the fuse is good, the error comes from the board.

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# **6 Control Settings**

#### 6.1 General

The settings described below are those which can be modified by the user.

We wish to remind you that changing the settings below may cause the heat pump to behave in an undesirable way. A testing period should be conducted before the permanent settings of the heat pump are confirmed. This may require a number of changes to be made by the installer.

There are 4 access levels:

U: end-user level

I: commissioning level (installer start-up)

S: engineer level (specialist)

C: OEM level (manufacturer) (not available)

# 6.2 Function Table

| COMMAND ACCE | FUNCTION                  | SETTING RANGE   | FACTORY<br>SETTING |
|--------------|---------------------------|---|--------------------|
|              | Time of day a             | nd date   |                    |
| 1 U          | Hour/minutes              | 00:0023:59  |                    |
| 2 U          | Day/month                 | 01.0131.12  |                    |
| 3 U          | Year                      | 19002099  |                    |
| 5 S          | Start of summertime       | 01.0131.12  | 25.03              |
| 6 S          | End of summertime         | 01.0131.12  | 25.10              |
|              | Operator se               | ection  |                    |
| 20 U         | Language                  |   | English            |
| 22 S         | Info                      | Temporarily /<br>Permanent  | Temporarily        |
| 26 S         | Operation lock            | Off/on  | Off                |
| 27 S         | Programming lock          | Off/on  | Off                |
| 28 I         | Direct adjustment         | Auto/confirm  | Confirm            |
| 40* I        | Used as                   | Room unit 1 Room unit 2 Room unit P User interface 1 User interface 2 User interface P Operating unit | Room unit 1        |
| 42* I        | Assignement device 1      |   |                    |
| 44 I         | Operation HC2             | Commonly with HC1   |                    |
| 46 I         | Operation HCP             | Commonly with HC1   |                    |
| 48* I        | Operator occupancy button | None<br>Heating circuit 1<br>Heating circuit 2<br>Shared  | None               |
| 54* I        | Readjustment room sensor  |   |                    |
| 70 S         | Software version          |   |                    |
|              | Time prog heatin          |   |                    |
| 500 U        | Preselection              | Mon-Sun   Mon-Fri   Sat - Sun  <br>Mon   Tue   Wed  Thu   Fri   Sat<br> Sun                           | Mon-Sun            |
| 501 U        | 1 <sup>st</sup> phase on  | 00:00:  | 6:00               |
| 502 U        | 1 <sup>st</sup> phase off | 00:00:  | 22:00              |
| 503 U        | 2 <sup>nd</sup> phase on  | 00:00:  | :                  |
| 504 U        | 2 <sup>nd</sup> phase off | 00:00:  | :                  |
| 505 U        | 3 <sup>rd</sup> phase on  | 00:00:  | :                  |
| 506 U        | 3 <sup>rd</sup> phase off | 00:00:  | :                  |
| 516 U        | Default values            | No/yes  | No                 |
|              | Time prog heatin          | ng circuit 2  Mon-Sun   Mon-Fri   Sat - Sun   |                    |
| 520 U        | Preselection              | Mon   Tue   Wed  Thu   Fri   Sat<br> Sun  | Mon-Sun            |
| 521 U        | 1 <sup>st</sup> phase on  | 00:00:  | 6:00               |
| 522 U        | 1 <sup>st</sup> phase off | 00:00:  | 22:00              |

| COMMAND | ACCESS | FUNCTION   | SETTING RANGE   | FACTORY           |
|---------|--------|--|---|-------------------|
| LINE    | LEVEL  |  |   | SETTING           |
| 523     | U      | 2 <sup>nd</sup> phase on                                       | 00:00:  | :                 |
| 524     | U      | 2 <sup>nd</sup> phase off                                      | 00:00:  | :                 |
| 525     | U      | 3 <sup>rd</sup> phase on                                       | 00:00:  | :                 |
| 526     | U      | 3 <sup>rd</sup> phase off                                      | 00:00:  | :                 |
| 536     | U      | Default values   | No/yes  | No                |
|         |        | Time program 4 / DHW   |   |                   |
| 560     | U      | Preselection   | Mon-Sun   Mon-Fri   Sat - Sun  <br>Mon   Tue   Wed  Thu   Fri   Sat<br> Sun | Mon-Sun           |
| 561     | U      | 1 <sup>st</sup> phase on                                       | 00:00:  | 00:00             |
| 562     | Ü      | 1 <sup>st</sup> phase off                                      | 00:00:  | 05:00             |
| 563     | Ü      | 2 <sup>nd</sup> phase on                                       | 00:00:  | :                 |
| 564     | Ü      | 2 <sup>nd</sup> phase off                                      | 00:00:  | :                 |
| 565     | Ü      | 3 <sup>rd</sup> phase on                                       | 00:00:  | :                 |
| 566     | Ü      | 3 <sup>rd</sup> phase off                                      | 00:00:  | :                 |
| 576     | Ü      | Default values   | No/yes  | No                |
| 370     | U      | Time program 5 / Cooling circ                                  |   | INU               |
|         |        |  | Mon-Sun   Mon-Fri   Sat - Sun   |                   |
| 600     | U      | Preselection   | Mon ¦ Tue ¦ Wed ¦Thu ¦ Fri ¦ Sat<br>¦Sun                                    | Mon-Sun           |
| 601     | U      | 1 <sup>st</sup> phase on                                       | 00:00:  | 8:00              |
| 602     | U      | 1 <sup>st</sup> phase off                                      | 00:00:  | 20:00             |
| 603     | U      | 2 <sup>nd</sup> phase on                                       | 00:00:  | :                 |
| 604     | U      | 2 <sup>nd</sup> phase off                                      | 00:00:  | :                 |
| 605     | U      | 3 <sup>rd</sup> phase on                                       | 00:00:  | :                 |
| 606     | U      | 3 <sup>rd</sup> phase off                                      | 00:00:  | :                 |
| 616     | Ū      | Default values   | No/yes  | No                |
| 0.10    |        | Holidays heating circuit 1                                     | 110/ 100  | . 10              |
| 641     | U      | Preselection   | Period 18   | Period 1          |
| 642     | Ü      | Start  | 01.0131.12  | 1 01100 1         |
| 643     | Ü      | End  | 01.0131.12  |                   |
| 648     | U      | Operating level  | Frost protection   Reduced  | Frost protection  |
| 040     | U      | Holidays heating circuit 2                                     | 1 Tost protection   Neduced   | 1 Tost protection |
| 651     | U      | Preselection   | Period 18   | Period 1          |
| 652     | U      | Start  | 01.0131.12  | renou i           |
|         |        |  | 01.0131.12  |                   |
| 653     | U      | End<br>On a retire a level                                     |   | Evert evelopths   |
| 658     | U      | Operating level  | Frost protection   Reduced  | Frost protection  |
|         |        | Heating circuit 1  | Reduced temp to   |                   |
| 710     | U      | Comfort heating setpoint                                       | 35°C  | 20°C              |
| 712     | U      | Reduced setpoint   |   | 18°C              |
| 714     | U      | Frost protection setpoint                                      | 4°C to Reduced temp   | 8°C               |
| 716     | S      | Comfort setpoint max   | 20°C35°C  | 28°C              |
| 720     | Ĭ      | Heating curve slope  | 0,14  | 0,5               |
| 721     |        | Heating curve displacement                                     | -4,5°C4,5°C   | 0°C               |
| 726     | i      | Heating curve adaptation                                       | Off, on   | Off               |
| 730     | i      | Summer/winter heating limit                                    | 8°C30°C   | 18°C              |
| 732     | S      | 24-Hour heating limit  | -10°C10°C   | -3°C              |
| 740     | S      | Flow temp setpoint min (for fan                                | 8°C 95°C  | 8°C               |
|         |        | convectors)  |   |                   |
| 741     | S      | Flow temp setpoint max Floor heating system = 50 °C / Higher t | 8°C 95°C<br>emperature radiator =   | 55°C<br>65 °C     |
| 750     | S      | Room influence   | 1%100%  | 20%               |
| 790     | S      | Optimum start control max                                      | 0360min   | 120 min           |
| 791     | S      | Optimum stop control max                                       | 0360min   | 120 min           |
| 800     | S      | Reduced setpoint increase start                                | -30°C10°C   |                   |
| 801     | S      | Reduced setpoint increase start                                | -30°C10°C   | -5°C              |
| 830     | S      | Mixing valve boost   | 050°C   |                   |
| 000     | J      | IVIIAITIY VAIVE DOUSL  | U50 C   | 0                 |

| COMMAND | ACCESS   | FUNCTION   | OFTTING DANGE   | FACTORY         |
|---------|----------|--|---|-----------------|
| LINE    | LEVEL    | FUNCTION   | SETTING RANGE   | SETTING         |
| 834     | S        | Actuator running time  | 30873s  | 240s            |
| 850     |          | Floor curing function  | 05  | Off             |
| 851     | I        | Floor curing setpoint manually                               | 0°C95°C   | 25°C            |
| 856     |          | Floor curing day current                                     | 032   |                 |
| 857     |          | Floor curing days completed                                  | 032   |                 |
| 900     | S        | Optg mode changeover   |   | Protection mode |
|         |          | Cooling circuit 1  |   |                 |
| 901     | U        | Operating mode   | Off automatic   | Off             |
| 902     | U        | Comfort cooling setpoint                                     | 1740  | 24°C            |
| 907     | U        | Release  | 24h/day<br>Heating circuit time pgm<br>Time program 5 | Time program 5  |
| 908     |          | Flow temp setp at OT 25°C                                    | 635°C   | 20°C            |
| 909     |          | Flow temp setp at OT 35°C                                    | 635°C   | 16°C            |
| 912     |          | Cooling limit at OT  | 835°C   | 24°C            |
| 913     | S        | Lock time after end of heating                               | 8100h   | 24h             |
| 918     | S        | Summer comp start at OT                                      | 2050°C  | 26°C            |
| 919     | S        | Summer comp end at OT  | 2050°C  | 40°C            |
| 920     | S        | Summer comp setp increase                                    | 110°C   | 4°C             |
| 923     | S        | Flow temp setp min at OT 25°C                                | 635°C   | 18°C            |
| 924     | S        | Flow temp setp min at OT 35°C                                | 635°C   | 18°C            |
| 928     | S        | Room influence   | 1100%   | 80%             |
| 932     | S        | Room temperature limitation                                  | 0,54°C  | 0,5°C           |
| 938     | S        | Mixing valve decrease  | 020°C   | 0°C             |
| 941     | S        | Actuator running time  | 30873s  | 240s            |
|         |          |  | Control   |                 |
| 945     | S        | Mixing valve in heating mode                                 | Open  | Control         |
| 946     | S        | Lock time dewpoint limiter                                   | 10600min  | 60min           |
| 947     | S        | Flow temp setp incr hygro                                    | 120°C   | 10°C            |
| 948     | S        | Flow setp incr start at r.h.                                 | 0100%   | 60%             |
| 950     | S        | Flow temp diff. dewpoint                                     | 05°C  | 2°C             |
| 963     | S        | With prim contr/system pump                                  | No<br>Yes   | No              |
| 969     | S        | Optg mode changeover   | None ; Off ; Automatic                                | Off             |
|         |          | Heating circuit 2  |   |                 |
| 1010    | U        | Comfort heating setpoint                                     | Reduced temp to<br>35°C                               | 20°C            |
| 1012    | U        | Reduced setpoint   |   | 18°C            |
| 1014    | U        | Frost protection setpoint                                    | 4°C to Reduced<br>temp                                | 8°C             |
| 1016    | S        | Comfort setpoint max   | 2035°C  | 28°C            |
| 1020    | I        | Heating curve slope  | 0,14  | 0,5             |
| 1021    |          | Heating curve displacement                                   | -4,5°C4,5°C   | 0°C             |
| 1026    | S        | Heating curve adaptation                                     | Off, on   | Off             |
| 1030    | I        | Summer/winter heating limit                                  | 8°C30°C   | 18°C            |
| 1032    | S        | 24-Hour heating limit  | -10°C10°C   | -3°C            |
| 1040    | S        | Flow temp setpoint min (for fan convectors)                  | 8°C 95°C  | 8°C             |
| 1041    | S        | Flow temp setpoint max Floor heating system = 50 °C / Higher | 8°C 95°C temperature radiator                         | 55°C<br>= 65 °C |
| 1050    | S        | Room influence   | 1%100%  | 20%             |
| 1090    | S        | Optimum start control max                                    | 0360min   | 120 min         |
| 1091    | S        | Optimum stop control max                                     | 0360min   | 120 min         |
| 1100    | S        | Reduced setpoint increase start                              | -3010°C   |                 |
| 1101    | S        | Reduced setpoint increase end                                | -3010°C   | -5°C            |
| 1130    | S        | Mixing valve boost   | 050°C   | 0°C             |
| 1134    | S        | Actuator running time  | 30873s  | 240s            |
| 1150    | I        | Floor curing function  | 05  | 0               |
| 1151    | <u> </u> | Floor curing setpoint manually                               | 0°C95°C   | 25°C            |

| COMMAND | ACCESS | FUNCTION                              | SETTING RANGE  | FACTORY               |
|---------|--------|---------------------------------------|--|-----------------------|
| LINE    | LEVEL  |                                       |  | SETTING               |
| 1156    | I      | Floor curing day current              | 032  |                       |
| 1157    | I      | Floor curing days completed           | 032  |                       |
| 1200    | S      | Optg mode changeover                  |  | Protection mode       |
|         |        | Domestic hot water                    |  |                       |
| 1610    | U      | Nominal setpoint                      | Thc65°C  | 50°C                  |
| 1612    | U      | Reduced setpoint                      | 8°CThc   | 25°C                  |
| 1620    | I      | Release                               | 24h/day Heating circ time pgms Time program 4/DHW Off-peak rate 4: Time pgm 4/DHW or Off-peak rate | Time program<br>4/DHW |
| 1640    | 1      | Legionella function                   | Off<br>Periodic<br>Fixed day in week   | Off                   |
| 1641    | I      | Legionella funct periodically         | 1 to 7   | 7                     |
| 1642    | 1      | Legionella funct weekday              | Mon,Sun  | Saturday              |
| 1644    | I      | Legionella funct time                 | 00:0023:50   | :                     |
| 1645    | I      | Legionella funct setpoint             | 55°C95°C   | 65°C                  |
| 1646    | I      | Legionella funct duration             | 10min360min  | 30                    |
| 1647    | 1      | Legionella funct circ pump            | On/off   | On                    |
| 1660    | 1      | Circulation pump release              | Time program 3/HCP<br>DHW release<br>Time program 4/DHW  | DHW release           |
|         |        | Swimming pool                         | Time program 4/DHW   |                       |
| 2056    | U      | Setpoint source heating               | 880  | 22                    |
| 2000    |        | Heat pump                             | 000  | LL                    |
| 2844    | S      | Switch-off temp max                   | 8°C 100°C  | 55°C                  |
| 2011    | Ü      | Floor heating system = 55 °C / Higher |  |                       |
| 2882    | S      | Release integr electric flow          | 0 500°Cmin   | 100°Cmin              |
| 2884    | S      | Release el flow at OT                 | -30°C30°C  | 2°C                   |
| 2910    | S      | Release above OT                      | /-30°C30°C   |                       |
| 2920    | S      | With electrical utility dock          | Lock/release   | Released              |
|         |        | Supplementary source                  |  | . 10.00.00            |
| 3700    | S      | Release below outside temp            | -5050°C  | 2°C                   |
| 3705    | S      | Overrun time                          | 0120min  | 20                    |
| 3720    | S      | Switching integral                    | 0 500°Cmin   | 100°Cmin              |
| 0.20    |        | DHW storage tank                      | · · · · · · · · · · · · · · · · · · ·  |                       |
| 5020    | S      | Flow setpoint boost                   | 030°C  | 5°C                   |
| 5024    | S      | Switching differential                | 020°C  | 7°C                   |
| 5030    | S      | Charging time limitation              | 10600min   | 90 min                |
| 5060    | S      | El imm heater optg mode               | Substitution<br>Summer<br>Always<br>Cooling mode   | Substitution          |
| 5061    | S      | Electric immersion heater release     | 24h/day<br>DHW release<br>Time program 4/DHW   | DHW release           |
|         |        | Configuration                         |  |                       |
| 5700    | I      | Preselection                          | 1 to 12  | 1                     |
| 5711    | S      | Cooling circuit 1                     | Off<br>4-pipe system<br>2-pipe system  | Off                   |
| 5870    | S      | Combi storage tank                    | No/yes   | No                    |
| 5987    | S      | Cont type input EX4                   | Normally-closed contact<br>(NC)<br>Normally-opened contact<br>(NO)                                 | NO                    |
| 5989    | S      | Cont type input EX5                   | Normally-closed contact<br>(NC)<br>Normally-opened contact<br>(NO)                                 | NC                    |

| COMMAND<br>LINE | ACCESS<br>LEVEL | FUNCTION   | SETTING RANGE  | FACTORY<br>SETTING |
|-----------------|-----------------|--|--|--------------------|
|                 |                 |  | HC+DHW op mode   |                    |
|                 |                 |  | change<br>HC op mode change                              |                    |
| 6046            | I               | Function Input H2  | HC1 op mode change                                       | Dewpoint           |
| 0040            | •               | Tanotion inpat 112   | HC2 op mode change<br>Error/alarm msg                    | monitoring         |
|                 |                 |  | Dewpoint monitoring                                      |                    |
| 0047            |                 | 0  | Pool release<br>Normally closed                          | NI III             |
| 6047            |                 | Contact type H2  | Normally open  | Normally open      |
| 6048            | S               | Function value Contact H2                                  | 0130°C   | 45°C               |
| 6100<br>6120    | S<br>S          | Readjustm outside sensor                                   | -33°C  | 0°C                |
| 6205            | S               | Frost protection for the plant Reset to default parameters | On/off<br>No/yes   | On<br>No           |
| 6220            | S               | Software version   | 099  | 0                  |
| 0220            | 3               | Errors   | 099  | 0                  |
| 6711            | U               | Reset HP   | No/yes   | No                 |
| 6740            | S               | Flow temp 1 alarm  | 10240min   |                    |
| 6741            | S               | Flow temp 2 alarm  | 10240min   |                    |
| 6745            | S               | DHW charging alarm   | 148h   |                    |
| 6746            | S               | Flow temp cooling 1 alarm                                  | 10240min   |                    |
| 6800            | S               | History 1  | Date/time/code   |                    |
| 6802            | S               | History 2  | Date/time/code   |                    |
| 6804            | S               | History 3  | Date/time/code   |                    |
| 6806            | S               | History 4  | Date/time/code   |                    |
| 6808            | S               | History 5  | Date/time/code   |                    |
| 6810            | S               | History 6  | Date/time/code   |                    |
| 6812            | S               | History 7  | Date/time/code   |                    |
| 6814            | S               | History 8  | Date/time/code   |                    |
| 6816            | S               | History 9  | Date/time/code   |                    |
| 6818            | S               | History 10   | Date/time/code   |                    |
| 7070            | 0               | Service / special operation                                |  |                    |
| 7070<br>7071    | S<br>S          | HP interval  | 1240 months<br>0240 months                               | 0                  |
| 7071            | S               | HP time since maint Max starts compr1/hrs run              | 0,112  |                    |
| 7072            | S               | Cur starts compr1/hrs run                                  | 012  | 0                  |
| 7075            | S               | Diff condens max/week                                      | 1250   |                    |
| 7077            | S               | Cur diff condens max/week                                  | 0250   | 0                  |
| 7078            | S               | Diff condens min/week                                      | 1250   |                    |
| 7079            | S               | Cur diff condens min/week                                  | 0250   | 0                  |
| 7090            | S               | DHW storage tank interval                                  | 1240   |                    |
| 7091            | S               | DHW stor tank since maint                                  | 0240   | 0                  |
| 7141            | Ū               | Emergency operation  | On/off   | Off                |
| 7142            | S               | Emergency operation function type                          | Manual/auto  | Manual             |
| 7150            | I               | Simulation outside temp                                    | -5050°C  |                    |
| 7181            | I               | Phone no. responsibility 1                                 | 0255   |                    |
| 7183            | I               | Phone no. responsibility 2                                 | 0255   |                    |
|                 |                 | Input / output test  | N  |                    |
|                 |                 |  | No test<br>All OFF                                       |                    |
|                 |                 |  | Relay output QX23 module 1                               |                    |
|                 |                 |  | Relay output QX21 module 1 Relay output QX22 module 1    |                    |
|                 |                 |  | Relay output QX1   |                    |
| 7700            | 1               | Relay test   | Relay output QX2<br>Relay output QX3                     | No test            |
|                 |                 | <b>7</b>   | Relay output QX4   |                    |
|                 |                 |  | Relay output QX5 Relay output QX6                        |                    |
|                 |                 |  | Relay output QX23 module 2                               |                    |
|                 |                 |  | Relay output QX21 module 2<br>Relay output QX22 module 2 |                    |
| 7740            |                 | Output to at LIV   | Relay output QX7   | 0/                 |
| 7710            | ı               | Output test UX   | 0100%  | %                  |

| COMMAND | ACCESS | FUNCTION                      |   | FACTORY      |
|---------|--------|-------------------------------|---|--------------|
| LINE    | LEVEL  | FUNCTION                      | SETTING RANGE                                 | SETTING      |
| 7711    | I      | Voltage signal UX             | 010volt<br>No test                            | 0 volt       |
| 7720    | I      | Digital output test           | All OFF Digital output DO1 Digital output DO2 | No test      |
| 7721    | 1      | Digital output DO1            | Cooling mode Heating mode                     | Heating mode |
| 7722    | 1      | Digital output DO2            | On/off  | Off          |
| 7730    |        | Outside temp B9               | -5050°C                                       | 0°C          |
| 7820    |        | Sensor temp BX1               | -28350°C                                      | 0°C          |
| 7823    |        | Sensor temp BX4               | -28350°C                                      | 0°C          |
| 7824    | I      | Sensor temp BX5               | -28350°C                                      | 0°C          |
| 7830    | I      | Sensor temp BX21 module 1     | -28350°C                                      | 0°C          |
| 7831    | I      | Sensor temp BX22 module 1     | -28350°C                                      | 0°C          |
| 7832    | I      | Sensor temp BX21 module 2     | -28350°C                                      | 0°C          |
| 7833    |        | Sensor temp BX22 module 2     | -28350°C                                      | 0°C          |
| 7841    | I      | Contact state H1              | Open/closed                                   | Open         |
| 7846    | I      | Contact state H2              | Open/closed                                   | Open         |
| 7855    | 1      | Contact state H3              | Open/closed                                   | Open         |
| 7914    | I      | Input Ex4                     | 0/230V  | 0            |
| 7915    | I      | Input Ex5                     | 0/230V  | 0            |
| 7916    | I      | Input Ex6                     | 0/230V  | 0            |
|         |        | State of plant                |   |              |
| 8000    | I      | State heating circuit 1       |   | 0            |
| 8001    |        | State heating circuit 2       |   | 0            |
| 8003    | 1      | State DHW                     |   | 0            |
| 8004    | I      | State cooling circuit 1       |   | 0            |
| 8006    | I      | State heat pump               |   | 0            |
| 8011    | I      | State swimming pool           |   | 0            |
| 8022    | I      | State supplementary source    |   | 0            |
| 8050    |        | History 1                     | Date/time/code                                |              |
| 8052    | I      | History 2                     | Date/time/code                                |              |
| 8054    |        | History 3                     | Date/time/code                                |              |
| 8056    | I      | History 4                     | Date/time/code                                |              |
| 8058    |        | History 5                     | Date/time/code                                |              |
| 8060    | ı      | History 6                     | Date/time/code                                |              |
| 8062    |        | History 7                     | Date/time/code                                |              |
| 8064    | I      | History 8                     | Date/time/code                                |              |
| 8066    |        | History 9                     | Date/time/code                                |              |
| 8068    | ı      | History 10                    | Date/time/code                                |              |
|         |        | Diagnostics heat source       |   |              |
| 8402    |        | El imm heater 1 flow          | Off/on  | Off          |
| 8403    |        | El imm heater 2 flow          | Off/on  | Off          |
| 8406    | 1      | Condenser pump                | Off/on  | Off          |
| 8410    | U      | Return temp HP                | 0140°C  | 0°C          |
| 8411    | U      | Setpoint HP                   | 0140°C  | 0°C          |
| 8412    | U      | Flow temp HP                  | 0140°C  | 0°C          |
| 8413    | U      | Compressor modulation         | 0100%   | 0%           |
| 8425    | I      | Temp diff condenser           | -50140°C                                      | 0°C          |
| 8454    | S      | Locking time HP               | 02730h  | 00:00:00     |
| 8455    | S      | Counter number of locks HP    | 065535  | 0            |
| 8456    | S      | Hours run el flow             | 02730h  | 00:00:00     |
| 8457    | S      | Start counter el flow         | 065535  | 0            |
| 0700    |        | Diagnostics consumers         | F0 F0°0                                       | 000          |
| 8700    | U      | Outside temperature           | -5050°C                                       | 0°C          |
| 8701    | U      | Outside temp min              | -5050°C                                       | 50°C         |
| 8702    | U      | Outside temp max              | -5050°C                                       | -50°C        |
| 8703    |        | Outside temp attenuated       | -5050°C                                       | 0°C          |
| 8704    | 1      | Outside temperature composite | -5050°C                                       | 0°C          |

| COMMAND<br>LINE | ACCESS<br>LEVEL | FUNCTION                            | SETTING RANGE | FACTORY<br>SETTING |  |
|-----------------|-----------------|-------------------------------------|---------------|--------------------|--|
| 8730            | I               | heating circuit pump 1              | Off/on        | 0                  |  |
| 8731            | I               | Heating circ mix valve 1 open       | Off/on        | 0                  |  |
| 8732            |                 | Heat circ mix valve I close         | Off/on        | 0                  |  |
| 8740            | U               | Room temp 1                         | 050°C         | 20°C               |  |
| 8741            | U               | Room setpoint 1                     | 435°C         | 20°C               |  |
| 8743            | U               | Flow temp 1                         | 0140°C        | 50°C               |  |
| 8744            | U               | Flow temp setpoint 1                | 0140°C        | 50°C               |  |
| 8756            | U               | Flow temperature cooling 1          | 0140°C        | 0°C                |  |
| 8757            | U               | Flow temperature setpoint cooling 1 | 0140°C        | 0°C                |  |
| 8760            |                 | Heating circuit pump 2              | Off/on        | 0                  |  |
| 8761            |                 | Heat circ mix valve 2 open          | Off/on        | 0                  |  |
| 8762            |                 | Heat circ mix valve 2 close         | Off/on        | 0                  |  |
| 8770            | U               | Room temp 2                         | 050°C         | 20°C               |  |
| 8771            | U               | Room setpoint 2                     | 435°C         | 20°C               |  |
| 8773            | U               | Flow temp 2                         | 0140°C        | 50°C               |  |
| 8774            | U               | Flow temp setpoint 2                | 0140°C        | 50°C               |  |
| 8820            | Ī               | DHW pump                            | Off/on        | 0                  |  |
| 8821            | Ì               | Electric immersion heater DHW       | Off/on        | 0                  |  |
| 8830            | Ū               | DHW temp 1                          | 0140°C        | 0°C                |  |
| 8831            | Ū               | DHW temp setpoint                   | 580°C         | 50°C               |  |
| 8840            | S               | Hours run DHW pump                  | 02730h        | 00:00:00           |  |
| 8841            | S               | Start counter DHW pump              | 02730h        | 0                  |  |
| 8842            | S               | Hours run el DHW                    | 02730h        | 00:00:00           |  |
| 8843            | S               | Start counter el DHW                | 065535        | 0                  |  |
| 8900            | Ü               | Swimming pool temp                  | 0140°C        | 0°C                |  |
| 8901            | Ü               | Swimming pool setpoint              | 080°C         | 22°C               |  |
| 8950            | I               | Common flow temp                    | 0140°C        | 0°C                |  |
| 8951            | i               | Common flow temperature setpoint    | 0140°C        | 0°C                |  |
| 8957            | i               | Common flow setp refrig             | 0140°C        | 0°C                |  |
| 9031            | i               | Relay output QX1                    | Off/on        | 0                  |  |
| 9032            | i               | Relay output QX2                    | Off/on        | 0                  |  |
| 9033            | i               | Relay output QX3                    | Off/on        | 0                  |  |
| 9034            | Ī               | Relay output QX4                    | Off/on        | 0                  |  |
| 9035            | i               | Relay output QX5                    | Off/on        | 0                  |  |
| 9036            | Ī               | Relay output QX6                    | Off/on        | 0                  |  |
| 9037            | Ī               | Relay output QX7                    | Off/on        | 0                  |  |
| 9050            | i               | Relay output QX21 module 1          | Off/on        | 0                  |  |
| 9051            |                 | Relay output QX22 module 1          | Off/on        | 0                  |  |
| 9052            | i               | Relay output QX23 module 1          | Off/on        | 0                  |  |
| 9053            | ĺ               | Relay output QX21 module 2          | Off/on        | 0                  |  |
| 9054            | i               | Relay output QX22 module 2          | Off/on        | 0                  |  |
| 9055            | Ī               | Relay output QX23 module 2          | Off/on        | 0                  |  |

# 6.3 Adjustment Function Details

#### **6.3.1 Date and Time Functions**

The controller has an annual clock which contains the time, the day of the week and the date.

In order for the function to operate, the time and date must be set properly on the clock.

| LINE NO. | PROGRAMMING LINE    |
|----------|---------------------|
| 1        | Hour/minutes        |
| 2        | Day/month           |
| 3        | Year                |
| 5        | Start of summertime |
| 6        | End of summertime   |

#### **NOTE**: Summer time/winter time change

Dates have been set for changing to summer time or to winter time. The time changes automatically from 2am (winter time) to 3am (summer time) or from 3am (summer time) to 2am (winter time) on the first Sunday following the respective date.

#### 6.3.2 User Interface Functions

| LINE NO. | PROGRAMMING LINE  |
|----------|-------------------|
| 20       | Language          |
| 22       | Info              |
| 26       | Operation lock    |
| 27       | Programming lock  |
| 28       | Direct adjustment |

#### Info (22):

#### Temporary:

After pressing the Info key, the information display returns to the basic "predefined" display after 8 minutes or when pressing the operating mode key.

#### Permanent:

After pressing the Info key, the information display returns to the "new" standard display after a maximum of 8 minutes. The last selected information value is shown in the new basic display.

#### Operation lock (26):

If the operating lock is activated, the following control elements can no longer be adjusted:

Heating circuit mode, DHW mode, room temp comfort setpoint (knob), occupancy key.

#### **Programming lock (27):**

If the programming lock is activated, the setting values are displayed but may no longer be changed.

#### Temporary Suspension of Programming

The programming lock can be temporarily deactivated at programming level. To do this, simultaneously press the OK and ESC keys for at least 3 seconds. The temporary suspension of the programming lock remains in effect until you exit the programming.

• Permanent Suspension of Programming
First perform a temporary suspension, then cancel
"Programming lock" on line 27.

#### Direct adjustment (28):

#### Automatic Save

Correction of the setpoint with the knob is adopted without a particular confirmation (timeout) or by pressing the OK key.

#### Confirm save

Correction of the setpoint with the knob will be adopted only after pressing the OK key.

## Used as (40):

| LINE NO. | PROGRAMMING LINE  |  |
|----------|---|--|
| 40*      | Used as (Room unit 1 / Room unit 2 / Room unit P / Operator unit1 ¦ Operator unit 2 ¦ Operator unit P ¦ Service unit) |  |

<sup>\*</sup> applies only to room central units C75

This line allows adjusting the use of the user interface. According to use, other settings will be required under "Heating circuit assignment". If several user interfaces are used, operation of each device can be defined selectively.

- o If several user interfaces are used, each device address may be used only once.
- The user interface mounted to the Hydraulic Units is set in the factory as operating device 1 (line 40) which has an effect on all heating circuits (line 42) and can be configured only on command lines 44, 46, 48.

Depending on how the device is used (line 40), the following adjustments can be made for assignment to the heating circuits with the following effects:

|                 | Programming line         |    |    |    |    |
|-----------------|--------------------------|----|----|----|----|
| 40              | 42                       | 44 | 46 | 48 | 54 |
| Room unit 1     | Heating circuit 1        |    |    |    | X  |
|                 | Heating circuits 1 and 2 | Χ  |    | Χ  | Χ  |
|                 | Heating circuits 1 and P |    | Χ  | Χ  | Χ  |
|                 | All HCs                  |    |    |    |    |
| Room unit 2     |                          |    |    |    |    |
| Room unit P     |                          |    |    |    |    |
| Operator unit 1 | Heating circuit 1        |    |    |    |    |
|                 | Heating circuits 1 and 2 | Χ  |    | Χ  |    |
|                 | Heating circuits 1 and P |    | Χ  | Χ  |    |
|                 | All HCs                  | Χ  | Χ  | Χ  |    |
| Operator unit 2 |                          |    |    |    |    |
| Operator unit P |                          |    |    |    |    |
| Operating unit  |                          |    |    |    |    |

#### Room unit 1

The user interface controls the heating circuits which are authorized on line 42 "Room unit 1 assignment" and which have been activated accordingly in the base unit.

#### Room unit 2

The user interface only controls heating circuit 2.

## Heating Circuit Assignment

#### User interface / operating unit

The user interface controls the heating circuits that have been activated in the base unit.

<u>Note:</u> with this setting, no room temperature is saved or transmitted by the user interface.

| LINE NO. | PROGRAMMING LINE          |
|----------|---------------------------|
| 42*      | Assignment device 1       |
| 44       | Operation HC2             |
| 46       | Operation HCP             |
| 48*      | Operator occupancy button |
| 54*      | Readjustment room sensor  |
| 70       | Software version          |

<sup>\*</sup> applies only to room central units C75

#### **Unit 1 assignment**

As unit 1 (setting 40), action of the respective user interface can be assigned either to heating circuit 1 or to both heating circuits. The second option is necessary particularly when there are 2 heating circuits and only one room unit.

#### **Operation HC2**

Depending on the setting of line 40, the operating action (operating mode key or knob) can be defined either on room unit 1, on the user interface or on the operating unit for heating circuit 2.

#### Commonly with HC1

The control for heating circuits 1 and 2 is shared.

#### Independently

Action of the control is called on the display whenever use is made of the operating key or the knob.

#### **Operation HCP**

According to command line 40, the control action (operating mode key or knob) can be defined either on room unit 1, on the user interface, or on the operating unit for heating circuit P.

#### Commonly with HC1

The control for heating circuits 1 and 2 is shared.

# Independently

Changes in the operating mode or adjustment of the nominal temperature setpoint must be made in the programming.

#### Readjustment room sensor

The room sensor indication can be corrected.

#### **Software version**

The indication shows the current version of the user interface.

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# 6.3.3 Time Program Functions (heating circuit 1 & 2, DHW, cooling)

Several control programs are available for the heating circuits and the production of DHW. They are initiated in "Automatic" mode and control the change in temperature levels (and therefore the associated setpoints, reduced and comfort) via the adjusted changeover times.

## Enter changeover times:

Changeover times can be adjusted in a combined way, i.e., identical times for several days or distinct times for certain days. Preselecting groups of days (e.g., Mon...Fri and Sat...Sun) having the same changeover times makes adjustment of the changeover program considerably shorter.

## **Changeover Points**

| Line r | 10. |       |     | Programming line                         |
|--------|-----|-------|-----|--|
| HC1    | HC2 | 4/DHW | 5   |  |
| 500    | 520 | 560   | 600 | Preselection                             |
|        |     |       |     | (Mon-Sun / Mon-Fri / Sat – Sun / MonSun) |
| 501    | 521 | 561   | 601 | 1 <sup>st</sup> phase On                 |
| 502    | 522 | 562   | 602 | 1 <sup>st</sup> phase Off                |
| 503    | 523 | 563   | 603 | 2 <sup>nd</sup> phase On                 |
| 504    | 524 | 564   | 604 | 2 <sup>nd</sup> phase Off                |
| 505    | 525 | 565   | 605 | 3 <sup>rd</sup> phase On                 |
| 506    | 526 | 566   | 606 | 3 <sup>rd</sup> phase Off                |

## Standard Program

| Line no.           | Programming line |
|--------------------|------------------|
| 516, 536, 576, 616 | Default values   |
|                    | (No /Yes)        |

All time programs can be reset to factory settings. Each time program has its own command line for this reset action.

In this case, individual settings will be lost!

## Holidays:

| Line no.<br>HC1 | HC2 | Programming line |
|-----------------|-----|------------------|
| 642             | 652 | Start            |
| 643             | 653 | End              |
| 648             | 658 | Operating level  |

The holiday program enables changing the heating circuits over to a selected operating level according to the date (calendar).

## **Important!**

The holiday program can be used only in the automatic mode.

# 6.3.4 Heating Circuit 1 & 2 Functions

## **Operating Mode**

For heating circuits there are several functions available which can be individually adjusted for each heating circuit.

The programming lines for the 2nd heating circuit are displayed only if an extension module has been connected to the controller.

Operation of heating circuits 1 and 2 is directly controlled via the operating mode key.

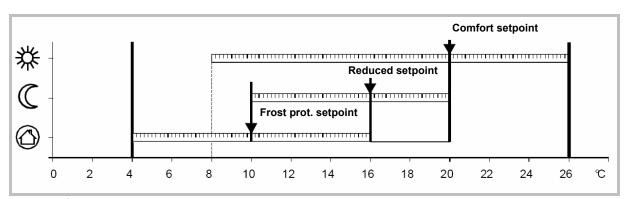
## **Setpoint Values**

| Line no. |      | Programming line          |  |
|----------|------|---------------------------|--|
| HC1      | HC2  |                           |  |
| 710      | 1010 | Comfort heating setpoint  |  |
| 712      | 1012 | Reduced setpoint          |  |
| 714      | 1014 | Frost protection setpoint |  |
| 716      | 1016 | Comfort setpoint max      |  |

## **Room Temperature:**

Room temperature can be set according to different setpoint values. Depending on the selected mode, these setpoints are activated and provide different temperature levels in the rooms.

The ranges of configurable setpoints are defined by their interdependencies, as shown in the graph below.



## Frost protection:

The protection mode automatically prevents an excessively sharp drop in room temperature.

In this case the control adopts the frost protection room setpoint.

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## **Heating Curve**

| Line no. |      | Programming line           |
|----------|------|----------------------------|
| HC1      | HC2  |                            |
| 720      | 1020 | Heating curve slope        |
| 721      | 1021 | Heating curve displacement |
| 726      | 1026 | Heating curve adaptation   |

#### **Heating curve slope:**

Based on the heating characteristic, the controller computes the flow temperature setpoint which will be used for controlling the flow temperature in consideration of atmospheric conditions. Different settings can be used to adapt the heating characteristic so that the heating capacity, and therefore the room temperature, will match the individual needs.

The colder the outdoor temperature, the greater the extent to which the slope will modify the flow temperature. In other words, the slope should be corrected if the room temperature shows a difference when the outdoor temperature is low, but not when it is high.

Increase the setting:

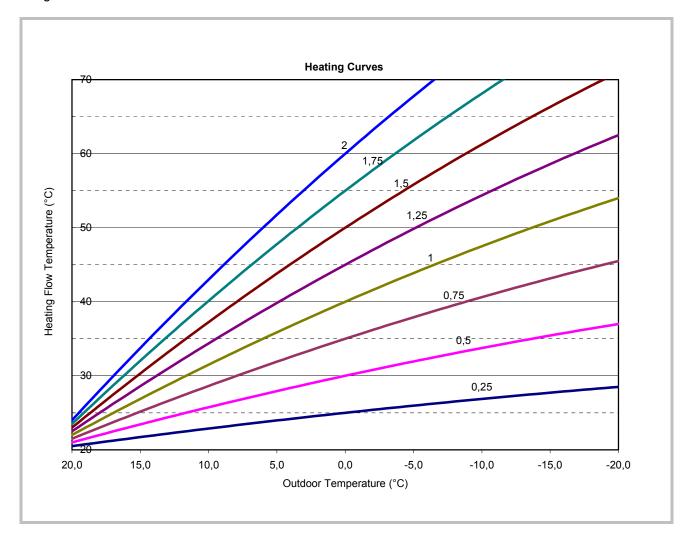
The flow temperature is increased mainly when the outdoor temperatures are low.

Decrease the setting:

The flow temperature is lowered mainly when the outdoor temperatures are low.

#### Warning:

The heating curve is adjusted in relation to a room temperature setpoint of 20°C. If the room temperature setpoint is modified, the flow temperature setpoint is automatically recomputed. This will not modify the setting and amounts to automatically adapting the curve.



## **Heating curve displacement**

The curve shift (offset) modifies the flow temperature in a general and even manner over the full range of outdoor temperature. In other words, the shift should be corrected when the room temperature is generally too high or too low.

## **Heating curve adaptation**

Adaptation enables the controller to automatically adapt the heating curve to the present conditions. This correction may only be activated or deactivated.

In the latter case, there is no need to correct the slope and shift.

#### Information:

To ensure operation, the following requirements must be met:

- A room sensor must be connected.
- The "room influence" parameter must be set between 1 and 99.
- The reference room (where the room sensor is installed) must not contain adjusted thermostatic valves. If present in the room, these valves must be fully open.
- Operation of this function requires an adaptation period which can take more or less time (approx. 1 week) depending on weather conditions and on the stability of the room temperature setpoint.

#### **Eco Functions**

| Line no. |      | Programming line            |
|----------|------|-----------------------------|
| HC1      | HC2  |                             |
| 730      | 1030 | Summer/winter heating limit |
| 732      | 1032 | 24-Hour heating limit       |

#### **Summer/winter heating limit**

The summer/winter heating limit switches the heating on or off through the year according to the temperature ratio. Changeover is performed automatically when in automatic mode and thus avoids the user having to turn the heating on or off. Changing the input value makes the respective annual periods (summer/winter) shorter or longer.

If the value is increased:

Changing to winter operating mode is advanced, changing to summer mode is delayed

If the value is decreased:

Changing to winter mode is delayed; changing to summer mode is advanced.

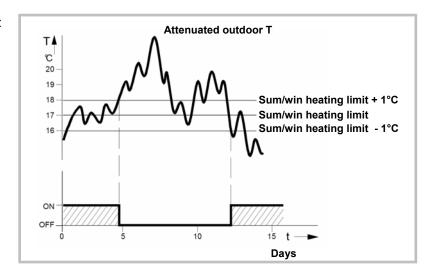
#### Information:

This function does not work in "Continuous Comfort temperature" mode. (Sunlight)

The controller displays "ECO".

The outdoor temperature is attenuated to take the building's dynamics into account.





#### 24-Hour heating limit

The 24-hour heating limit is used to switch the heating on and of in the course of the day, depending on the outside temperature. This function is used mainly during intermediate seasons (spring and fall) to react rapidly in case of fluctuating temperatures.

Thus, in the following example the changeover temperature will be 18°C, computed as follows:

| Comfort heating setpoint (710) 24-Hour heating limit (732) Changeover temperature (710 – 732) | 22°C<br>-3°C<br>=19°C |
|---|-----------------------|
| Heating off   |                       |
| Differential (Fixed)  | -1°C                  |
| Changeover temperature Heating on   | =18°C                 |

Changing the input value makes the respective heating periods shorter or longer.

- If the value is increased: changeover to heating mode is advanced; changeover to ECO is delayed.
- If the value is decreased: changeover to heating mode is delayed; changeover to ECO is advanced.

#### Information:

This function will not work in "Continuous Comfort temperature" mode.

The display will show "ECO".

The outdoor temperature is attenuated to take the building's thermal dynamics into account.

## Flow temperature setpoint

| Line no. |      | Programming line                            |
|----------|------|---|
| HC1      | HC2  |   |
| 740      | 1040 | Flow temp setpoint min (for fan convectors) |
| 741      | 1041 | Flow temp setpoint max                      |

This limitation allows to define a range for the orders to start. When instructed to start the heating circuit reaches the threshold, this record remains

permanently at the maximum or minimum, even if the heat demand continues to increase or decrease.

## Room Influence

| Line no.<br>HC1 | HC2  | Programming line |  |
|-----------------|------|------------------|--|
| 750             | 1050 | Room influence   |  |

#### **Control types:**

When using a room temperature sensor there are 3 different types of control to choose from.

| SETTING | CONTROL TYPE  |
|---------|---|
| %       | Simple control according to outdoor conditions *              |
| 199 %   | Control according to outdoor conditions with room influence * |
| 100 %   | Control according to room temperature only                    |

<sup>\*</sup> Requires the connection of an outdoor sensor

#### Simple control according to outdoor conditions

The flow temperature is computed via the heating curve according to the averaged outdoor temperature.

This type of control requires proper adjustment of the heating curve, as the control does not take the room temperature into account for this adjustment.

# Control according to outdoor conditions with room influence

The difference between the room temperature and the setpoint value is measured and taken into account for temperature control. This enables taking into account possible heat inputs and ensures a more even room temperature.

The influence of the difference is defined as a percentage. The better the installation in the reference room (accurate room temperature, correct installation location, etc.) the higher will be the value that can be set.

## Example:

Approx 60%: the reference room is appropriate Approx 20 %: the reference room is inappropriate

#### Information:

Activation of the function requires taking into account the following requirements:

- A room sensor must be connected.
- The "room influence" parameter must be set between 1 and 99.
- The reference room (where the room sensor is installed) must not contain adjusted thermostatic valves. If present in the room, these valves must be fully open.

#### Control according to room temperature only

The flow temperature is adjusted according to the room temperature setpoint, the current room temperature and its evolution. A slight increase in room temperature, for example, causes an immediate drop in the flow temperature.

#### Information:

Activation of the function requires taking into account the following requirements:

- A room sensor must be connected.
- The "room influence" parameter must be set to 100%.

The reference room (where the room sensor is installed) must not contain adjusted thermostatic valves. If present in the room, these valves must be fully open.

# Optimisation at switch-on and switch-off

| Line no. |      | Programming line          |
|----------|------|---------------------------|
| HC1      | HC2  |                           |
| 790      | 1090 | Optimum start control max |
| 791      | 1091 | Optimum stop control max  |

## **Optimum start control max**

The change in temperature levels is optimised in such a way as to reach the comfort setpoint during changeover times.

## **Optimum stop control max**

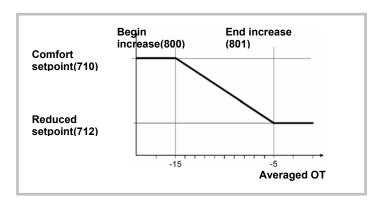
The change in temperature levels is optimised in such a way as to reach the comfort setpoint -1/4 °C during changeover times.

## Reduced Setpoint Increase

| Line no. |      | Programming line                |
|----------|------|---------------------------------|
| HC1      | HC2  |                                 |
| 800      | 1100 | Reduced setpoint increase start |
| 801      | 1101 | Reduced setpoint increase end   |

This function is used mainly in heating installations that do not have high supplies of power (e.g. low energy homes). In that case, when outdoor temperatures are low, adjusting the temperature would be too long.

Increasing the reduced setpoint prevents excessive cooling of the rooms in order to shorten the temperature adjustment period when changing over to the comfort setpoint.



## **Mixing Valve Control**

| Line no. |      | Programming line      |  |
|----------|------|-----------------------|--|
| HC1      | HC2  |                       |  |
| 830      | 1130 | Mixing valve boost    |  |
| 834      | 1134 | Actuator running time |  |

#### Mixing valve boost

The controller adds the increase set here to the current flow setpoint and uses the result as the temperature setpoint for the heat generator.

#### **Actuator running time**

For 3-position control the valve servomotor travel time can be adjusted. With a 2-position servomotor, the adjusted travel time is inoperative.

## Controlled floor drying function

| Line no.<br>HC1 | HC2  | Programming line               |
|-----------------|------|--------------------------------|
| 850             | 1150 | Floor curing function          |
| 851             | 1151 | Floor curing setpoint manually |
| 856             | 1156 | Floor curing day current       |
| 857             | 1157 | Floor curing days completed    |

This function is used in the controlled drying of floors. It adjusts the flow temperature to a temperature profile. Drying is performed by floor heating via the heating circuit with a mixing valve or with a pump.

• The maximum flow temperature limitation remains active.

#### "Controlled floor curing" function

#### Off:

The function is deactivated.

#### Heating operational (Fh):

The first part of the temperature profile is automatically completed.

## Heating "ready for occupancy" (Bh)

The second part of the temperature profile is handled automatically..

# Heating "ready for occupancy" / Heating operational

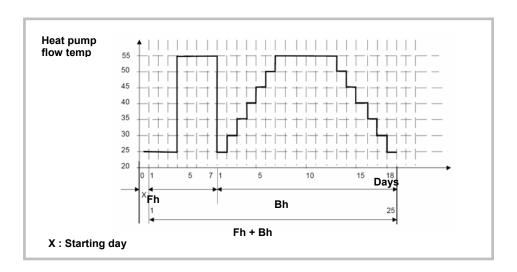
The full temperature profile (1st and 2nd part) is performed automatically.

#### Manual

No temperature profile is performed, but the control is performed according to the "manual controlled drying setpoint". The function is automatically terminated after 25 days

#### **Important**

- The standards and directions of the building contractor must be followed!
- O This function will not work properly unless the installation has been adequately made (hydraulics, electricity, settings). Otherwise, the floors to be dried may be damaged!
- The function may be prematurely interrupted by setting it to Off.



## "Manual controlled curing" setpoint

The flow temperature setpoint for the "Manual" controlled floor drying function can be adjusted separately for each heating circuit.

#### **Current controlled curing setpoint**

Displays the current flow temperature setpoint for the controlled floor drying function

#### **Current day of controlled curing**

Displays the current day of the controlled floor drying function

#### Important:

After a power outage, the installation resumes the controlled drying function as it was when the outage occurred.

# **Operating Mode Changeover**

| Line no. |      | Programming line   |    |
|----------|------|--|----|
| HC1      | HC2  |  |    |
| 900      | 1200 | Optg mode changeover   | П  |
|          |      | (None / Frost protection mode / Reduced / Comfort / Automatic) | -1 |

In case of an external changeover via input H2 (on the extension module only) the operating mode to which the changeover will be performed must be previously defined.

## **Heating Circuit Frost Protection**

The heating circuit frost protection is continuously activated (protection mode 1) and is not adjustable.

## Heating circuit frost protection in heating mode

If the flow temperature is below 5°C, the controller initiates the production of heat and starts the heating pumps, regardless of the current heating mode.

If the flow temperature rises again above 7°C, the controller waits another 5 minutes, and then stops the production of heat and the heating pumps.

# Heating circuit frost protection in cooling mode

See Cooling mode

# **6.3.5 Cooling Circuit 1 Functions**

The cooling sequence is automatically started when the room temperature is higher than the comfort setpoint in cooling mode (line 902). The cooling function must be activated (command line 901 = Auto) and is triggered by the programming clock (Command line 907).

The cooling sequence is interrupted as soon as heating circuit 1 indicates a need for heat or in the presence of a heat demand signal from a DHW circuit or other heating circuit (only if cooling is active).

The controller measures the current room temperature and compares it with the room temperature setpoint to compute the flow temperature setpoint. If the temperature is not low enough the heat pump is started to provide cooling (reversed control of the mixing valve).

The following settings apply to the hydraulic circuit in zone 1 (HC1).

If there is a second zone, this zone can be cooled with the setting 963 which will connect the pump directly to zone 2. This will require setting the "Mixing valve sub-cooling" parameter (938) to a suitable value in order for both zones to be adequately cooled according to the available emitters.

#### **WARNING:**

Cooling mode is prohibited on all radiators, heatingonly floors, or any emitters not intended for this purpose.

## **Operating Mode**

| Line no. | Programming line                 |
|----------|----------------------------------|
| 901      | Operating mode (Off / Automatic) |

The cooling key on the user interface enables switching between operating modes.

#### Off:

The cooling function is deactivated.

#### Automatic:

The cooling function is automatically activated by the time program (command line 907), the holiday program, the occupancy key, or according to the need.

## Comfort cooling setpoint

| Line no. | Programming line         |  |
|----------|--------------------------|--|
| 902      | Comfort cooling setpoint |  |

In cooling mode the room temperature control follows the comfort setpoint adjusted under this setting. The cooling comfort setpoint can be displayed with a knob on the room unit. In summer the comfort setpoint is gradually increased in relation to the outdoor temperature (see lines 918-920).

#### Release:

| Line no. | Programming line  |
|----------|---|
| 907      | Release (24h/day / heating circuit time pgm / Time program 5) |

The "Release" setting determines the time program according to which cooling is released.

## 24h/day:

Cooling is continuously activated (24h/day).

#### heating circuit time program:

Cooling is activated according to the heating circuit time program.

#### Time program 5:

Cooling is released according to time program 5.

## **Cooling Characteristic**

| Line no. | Programming line          |
|----------|---------------------------|
| 908      | Flow temp setp at OT 25°C |
| 909      | Flow temp setp at OT 35°C |

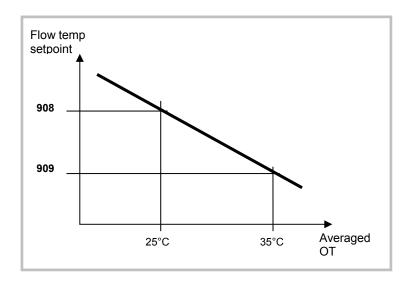
The controller computes the flow temperature required for a given averaged outdoor temperature based on the cooling characteristic. This is defined by two reference points (flow setpoint at 25°C and at 35°C).

#### Flow temp setp at OT 25°C

This is the cooling flow temperature required when the averaged outdoor temperature is 25°C, without summer compensation.

#### Flow temp setp at OT 35°C

This is the cooling flow temperature required when the averaged outdoor temperature is 35°C, without summer compensation.



The cooling characteristic is adjusted for a 25°C room temperature setpoint. If the room temperature setpoint is changed the curve will automatically adapt.

#### **Eco**

| Line no. | Programming line               |
|----------|--------------------------------|
| 912      | Cooling limit at OT            |
| 913      | Lock time after end of heating |

## **Cooling limit at OT**

If the composite outdoor temperature is higher than the cooling limit, cooling is released. If the composite outdoor temperature falls at least 0.5°C below the cooling limit, cooling is locked.

## Lock time after end of heating

To avoid a quick start of cooling after termination of heating, the cooling function is locked for a time period which can be adjusted with this setting. The lock time starts when there is no valid heating demand from heating circuit 1. Heating demands from heating circuits 2 or P are ignored.

#### Information:

Switching off and switching on again the mode selection key causes the lock time to be interrupted

# **Summer Compensation**

| Line no. | Programming line          |
|----------|---------------------------|
| 918      | Summer comp start at OT   |
| 919      | Summer comp end at OT     |
| 920      | Summer comp setp increase |

In summer the "cooling comfort setpoint" (902) is gradually increased according to the outdoor temperature. This saves on cooling power and prevents the differences between the ambient temperature of the room and the outdoor temperature being too high.

The resulting "room temperature setpoint" (cooling) can be viewed in the Info section.

#### Summer compensation start at OT

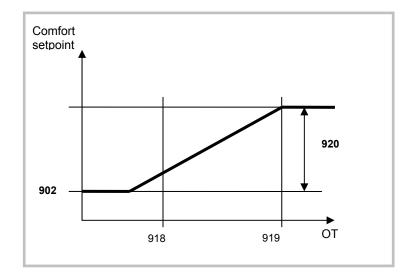
Summer compensation starts to be active from the outdoor temperature defined here. If the outdoor temperature continues to rise, the comfort setpoint will be gradually increased.

#### Summer compensation end at OT

At this outdoor temperature the summer compensation reaches its peak efficiency (920). If the outdoor temperature continues to rise, it will no longer influence the comfort setpoint.

#### **Summer compensation setpoint increase**

This setting defines the highest value to which the comfort setpoint can be increased.



## Flow Setpoint Limitation

| Line no. | Programming line              |
|----------|-------------------------------|
| 923      | Flow temp setp min at OT 25°C |
| 924      | Flow temp setp min at OT 35°C |

It is possible to assign a lower limit to the cooling flow temperature.

The limitation line will be defined by two reference points.

In addition the resulting flow setpoint will have a lower limit and may not be less than 5 °C.

#### Flow temp setp min at OT 25°C

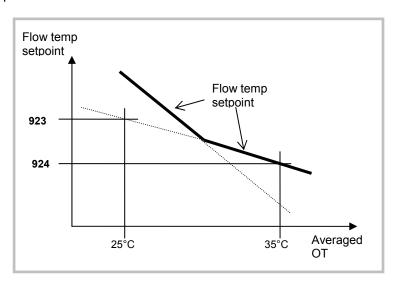
Determines the lowest flow temperature for a composite outdoor temperature of 25°C.

#### Flow temp setp min at OT 35°C

Determines the lowest flow temperature for a composite outdoor temperature of 35°C.

#### Warning:

If no outdoor temperature is available, the controller will use the "Min. flow setpoint at OT= 35°C" parameter.



## Room Influence

| Line no. | Programming line |
|----------|------------------|
| 928      | Room influence   |

When using a room temperature sensor there are 3 different types of control to choose from.

| SETTING | CONTROL TYPE  |
|---------|---|
| %       | Simple control according to outdoor conditions *              |
| 199 %   | Control according to outdoor conditions with room influence * |
| 100 %   | Control according to room temperature only                    |

<sup>\*</sup> Requires the connection of an outdoor sensor

#### Simple control according to outdoor conditions

The flow temperature is obtained from the composite outdoor temperature on the basis of the cooling characteristic.

This type of control requires the cooling curve to be properly adjusted, as the control does not take the room temperature into account for this adjustment.

# Control according to outdoor conditions with room influence

The difference between the room temperature and the setpoint value is measured and taken into account for temperature control. This enables taking into account possible heat inputs and ensures a more even room temperature. Thus the differences with the room temperature are taken into account and the room temperature becomes more stable. The influence of the difference is defined as a percentage. The better the installation in the reference room (accurate room temperature, correct installation location, etc.) the higher will be the value that can be set.

#### **Example:**

- Approx 60%: the reference room is appropriate
- Approx 20 %: the reference room is inappropriate

Activation of the function requires taking into account the following requirements:

- A room sensor must imperatively be connected.
- The "room influence" parameter must be set between 1 and 99.
- The reference room (where the room sensor is installed) must not contain adjusted thermostatic valves. Any thermostatic valves present in the rooms must be fully open.

## Control according to room temperature only

The flow temperature is adjusted according to the room temperature setpoint, the current room temperature and its evolution. A slight increase in room temperature, for example, causes an immediate drop in the flow temperature.

Activation of the function requires taking into account the following requirements:

- A room sensor must imperatively be connected.
- The "room influence" parameter must be set to 100%.
- The reference room (where the room sensor is installed) must not contain adjusted thermostatic valves. Any thermostatic valves present in the rooms must be fully open.

# Room Temperature Limitation

| Line no. | Programming line            |
|----------|-----------------------------|
| 932      | Room temperature limitation |

The "room temperature limitation" function enables shutting off the cooling circuit pump if the room temperature falls below the adjusted room temperature setpoint (with summer compensation line 920) by more than the adjusted differential.

The cooling circuit pump is reinitiated as soon as the room temperature rises again above the current room temperature setpoint.

If the room temperature limitation function is active, no cooling demand will be transmitted to production.

The function is deactivated if:

- no room temperature sensor is available
- "Room influence limit." = ---
- "Room influence" (928) = --- (simple control according to outdoor conditions)

## Mixing Valve Control

| Line no. | Programming line             |
|----------|------------------------------|
| 938      | Mixing valve cooling offset  |
| 941      | Actuator running time        |
| 945      | Mixing valve in heating mode |

#### Mixing valve cooling offset

The cooling demand issued by cooling circuit 1 to production is reduced by the adjusted value.

If there is a second zone, this reduction should enable the second zone to be cooled. To achieve this result, the sub-cooling must be determined in accordance with the type of emitter and the parameter 963 "With prim control/prim pump" must be set to "yes" to switch on the pump for the second zone.

#### Example:

|                         | Configuration   | How the configuration affects control         |
|-------------------------|-----------------|---|
| Zone 1: Heating/cooling | 938 = 10°C,     | with a 35°C outdoor temperature the flow      |
| floor                   | with 924 = 18°C | setpoint will be 18°C – 10°C i.e. 8°C         |
| Zone 2: Fan coils       | 963 = yes       | while in the first zone (HCF) it will be 18°C |
|                         |                 | through action of the mixing valve            |
| Zone 1: Heating/cooling | 938 = 0°C,      | with a 35°C outdoor temperature the flow      |
| floor                   | with 924 = 18°C | setpoint will be 18°C in both zones           |
| Zone 2: HCF             | 963 = yes       |   |

#### **WARNING:**

If these settings are not chosen properly the heat pump may stop automatically due to the flow temperature being too low. A safety mechanism is triggered at 6°C to protect the exchanger from freezing.

#### **Actuator running time**

For the 3-position servomotor used, it is possible to adjust the travel time. With a 2-position servomotor, the adjusted travel time is inoperative.

#### Mixing valve in heating mode

Determines the position of mixing valve 1 (Y1 / Y2) during heating operation is activated.

This parameter is inoperative in installations where heating and cooling circuits are hydraulically separate.

<u>Control:</u> the valve controls in heating and cooling mode.

<u>Open:</u> the valve controls in cooling mode, and is open in heating mode.

## **Dewpoint Monitoring**

| Line no. | Programming line             |
|----------|------------------------------|
| 946      | Lock time dewpoint limiter   |
| 947      | Flow temp setp incr hygro    |
| 948      | Flow setp incr start at r.h. |
| 950      | Flow temp diff. dewpoint     |

These settings are useful only when a dewpoint sensor (hygrostat) is used.

#### **Lock time dewpoint limiter**

As soon as the dewpoint sensor detects condensation, it closes its contact and switches off the cooling process. When the contact reopens the "dewpoint sensor lock time" period begins. Cooling will resume only after this time period has elapsed. The dewpoint sensor must be assigned to input H2 as "Dewpoint sensor".

#### Flow temp setp incr hygro

To avoid condensation due to an excessively high humidity level in the room, a fixed increase in flow temperature can be obtained by means of a hygrostat. As soon as the humidity exceeds the value set on the hygrostat, the hygrostat closes its contact and activates the flow temperature increase defined here.

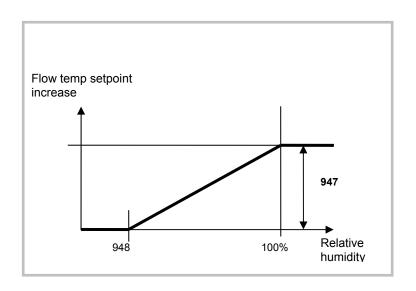
The hygrostat must be assigned to an Hx input as "Flow temp setpoint increase by hygrostat".

#### Flow setp incr start at r.h.

To avoid condensation caused by an excessively high humidity level in the room, a gradual increase in flow temperature can be performed by means of a humidity measurement 0... 10 V.

If the room's relative humidity exceeds the value "Beginning of flow temp increase at relative humidity", the flow setpoint is gradually increased. The increase beginning (line 948) and the maximum increase (line 947) can be adjusted.

The humidity sensor must be assigned to an H2 input as "room relative humidity 10V".



## Flow temp diff. dewpoint

The relative humidity of the ambient air and the corresponding room temperature are used to compute the dewpoint temperature.

To prevent condensation forming on the surfaces, the value adjustable on line 950 determines the lower limit of the flow temperature above the dewpoint temperature.

This function can be deactivated with the setting - - - . The humidity sensor must be assigned to an H2 input as "Room relative humid. 10V" and a room temperature sensor is required (input H2 as "Room temperature 10V" or "room unit").

## With prim controller/system pump

| Line no. | Programming line                       |
|----------|--|
| 963      | With prim contr/system pump (no / yes) |

This setting specifies whether the cooling circuit is supplied from the primary controller or from the primary pump (depending on the installation). It can also be used to provide cooling to the second zone.

#### Warning:

In the case of a radiator or any other emitter which does not support the cooling mode in zone 2, this setting must remain on "No".

## Optg mode changeover

| Line no. | Programming line                              |
|----------|---|
| 969      | Optg mode changeover (none / Off / Automatic) |

In case of an external change via inputs H2 the operating mode to which the changeover will be performed must be previously defined

## 6.3.6 DHW Functions

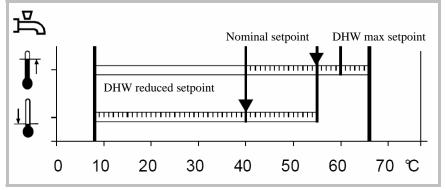
The control sets the DHW temperature, according to the time program or continuously, to the desired setpoint. The priority of DHW charging over room heating is adjustable in this case. The controller has a configurable legionella function designed for protection against legionella in the storage tank and the pipes. The circulation pump is controlled according to the current time program and operating mode.

## Setpoint value

| Line no. | Programming line |
|----------|------------------|
| 1610     | Nominal setpoint |
| 1612     | Reduced setpoint |

The DHW is heated to various setpoint values. These setpoints are active according to the selected

operating mode and allow the desired temperatures to be reached in the DHW storage tank.



## Important:

For optimal operation we recommend reducing the setpoints to the lowest value.

Setpoints which are too high may interfere with heating and cause some discomfort. In this case DHW/Heating changeover cycles may successively occur.

If DHW charge boosting is not desired during the day, we recommend adjusting the reduced temperature setpoint to 15°C. Full charging will occur during the night at the nominal temperature.

#### Release

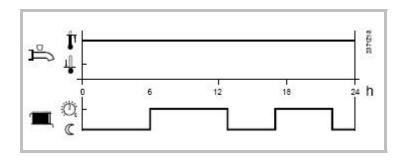
| Line no. | Programming line  |
|----------|---|
| 1620     | Release (24h/day / Heating circ time pgm / Time program 4/DHW / Low-tariff/ Time pgm 4/DHW or Low-tariff) |

#### 24h/day

#### (Not recommended)

Regardless of the time programs, the temperature of the domestic hot water is continuously maintained at the DHW nominal setpoint temperature.

## Example:

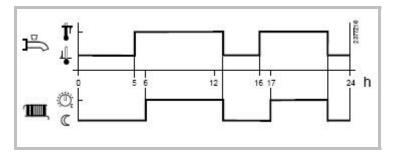


#### **Heating circuit time programs:**

#### (Not recommended)

Depending on the heating circuit time programs, the DHW setpoint is changed between the DHW temperature nominal setpoint and the DHW **Example:** 

temperature reduced setpoint. The first switch-on point of each phase is advanced by one hour each time.

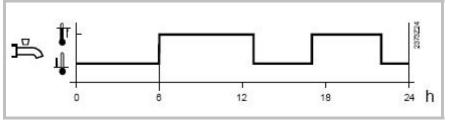


## Time program 4 / DHW:

## (Recommended)

Time program 4 of the local controller is taken into account for the DHW mode. The changeover between DHW nominal setpoint and DHW reduced

setpoint occurs on the changeover times of this program. Thus, domestic hot water charging takes place independently from the heating circuits.



## **Low tariff**

Released when the low tariff input is active (Input Ex5)

## Time pgm 4/DHW or low tariff

Released when DHW program 4 is set to "Nominal" or if the low tariff input is active.

| DHW mode | Holiday<br>status | Release<br>(settings 1620) | Time pgm<br>status (Pgm 4) | Low tariff<br>status<br>(Ex5) | DHW mode level   |
|----------|-------------------|----------------------------|----------------------------|-------------------------------|------------------|
| Off      | Х                 | X                          | X                          | X                             | Frost protection |
| On       | Yes               | X                          | X                          | Х                             | Frost protection |
| On       | No                |                            |                            | Х                             |                  |
| On       | No                | Low tariff (OPK)           | Х                          | Inactive                      | Reduced          |
| On       | No                | Low tariff (OPK)           | Χ                          | Active                        | Nominal          |
| On       | No                | Time pgm 4 or OPK          | Nominal                    | Inactive                      | Nominal          |
| On       | No                | Time pgm 4 or OPK          | Reduced                    | Inactive                      | Reduced          |
| On       | No                | Time pgm 4 or OPK          | Nominal                    | Active                        | Nominal          |
| On       | No                | Time pgm 4 or OPK          | Reduced                    | Active                        | Nominal          |

x = indifferent

#### Information:

Release by low tariff input always triggers forced DHW charging

If the low tariff input EX5 has not been configured and release via OPK has nevertheless been set, the DHW level will either continuously remain on reduced or will follow time program 4.

## Legionella Function

| Line no. | Programming line              |
|----------|-------------------------------|
| 1640     | Legionella function           |
| 1641     | Legionella funct periodically |
| 1642     | Legionella funct weekday      |
| 1644     | Legionella funct time         |
| 1645     | Legionella funct setpoint     |
| 1646     | Legionella funct duration     |
| 1647     | Legionella funct circ pump    |

## **Legionella function:**

## Periodic

The legionella function occurs repeatedly according to the adjusted periodicity (command line 1641).

#### Fixed weekday

The legionella function can be activated on a fixed day of the week (command line 1642). With this setting, heating up to the legionella setpoint occurs on the scheduled day of the week, regardless of the storage tank temperatures during the previous period.

## Legionella function circulation pump:

The DHW circulation pump can be activated during the period of time the legionella function is performed.

#### Important:

During the period of time legionella function is carried out, there is a risk of scalding when opening the taps.

## **Circulation Pump**

| Line no. | Programming line         |
|----------|--------------------------|
| 1660     | Circulation pump release |

#### **Circulation pump release**

The "DHW release" setting switches on the circulation pump when DHW production is released.

# **6.3.7 Swimming Pool Functions**

| Line no. | Programming line        |
|----------|-------------------------|
| 2056     | Setpoint source heating |

The controller enables a swimming pool to be heated by the heat pump. An individual setpoint can be set by means of parameter 2056, which appears when the swimming pool function is activated by parameter 6046 being set to "Swimming pool release". Use of input H2 requires an extension to be connected to the control. If an extension already exists (e.g. for a second zone) then the pool extension switches must always be addressed as "module2" and the additional heating circuit zone must be addressed as "module 1".

## 6.3.8 Heat Pump Functions

| Line no. | Programming line             |
|----------|------------------------------|
| 2844     | Switch-off temp max          |
| 2882     | Release integr electric flow |
| 2884     | Release el flow at OT        |
| 2910     | Release above OT             |
| 2920     | With electrical utility dock |

#### Switch-off temp max

If the flow or the return temperature exceeds the maximum switch off temperature, the compressor will be switched off.

#### Release integr electric flow

After the release of the 1st stage (K25), the controller compares the temperature measured with the point of engagement and forms an integral and includes a possible deficit of heat. Once the value of the integral reaches the maximum value (2882), the 2nd stage is engaged (Stop K25, K26 regulates). The controller continuously compares the temperature measured at the point of engagement and new features to the deficit of heat in the full release. When the full release reaches the value set (2882), the 3rd stage of the heater is triggered (K25 and K26 regulates fixed).

#### Flow elec. release at OT

The heater will be activated only if the attenuated outdoor temperature is below the temperature set here.

#### Warning:

If this setting is too low, there may be a feeling of discomfort due to the fact that the heat pump is unable to meet the heating requirements alone at low outdoor temperatures, and heaters are not switched on.

#### Release above OT

The heat pump is released only when the composite outside temperature lies above the value set here. Below this outside temperature level, the amount of heat required must be delivered by some other heat source.

#### With electrical utility dock

This setting relates to input Ex4 (load-shedding or peak day clearing) and allows the electric heaters to be locked as follows:

#### Locked:

The heat pump and all electric heaters are locked, both heat pump stages and the DHW tank electric auxiliary.

Only the boiler backup, if installed, continues to operate

#### Released

The heat pump operates and all electric heaters are locked, both heat pump stages and the DHW tank electric auxiliary.

The boiler backup, if installed, continues to operate.

## 6.3.9 DHW Tank Functions

DHW charging at the nominal setpoint temperature (1610) always takes place in two stages. In the first stage, only the heating pump heats the DHW tank. The power supplied during this time is at its peak. Then, when the heat pump is no longer able to supply

enough heat to reach the setpoint value, it switches on the DHW tank auxiliary if authorised. The auxiliary will be cut off when charging is complete.

While the DHW tank charging process via the electric auxiliary is finishing, the heat pump resumes heating.

## **Charging Control**

| Line no. | Programming line         |
|----------|--------------------------|
| 5020     | Flow setpoint boost      |
| 5024     | Switching differential   |
| 5030     | Charging time limitation |

#### Flow setpoint boost:

The DHW demand made to the generator is comprised of the current DHW setpoint plus the adjustable setpoint boost.

#### **Switching differential:**

If the DHW temperature is lower than the current setpoint minus the differential set here, the DHW charging process is launched.

It ends when the temperature reaches the current setpoint.

#### Information:

Forced charging is triggered on the first DHW release of the day.

Charging is also launched when the DHW temperature is within the differential, and as long as it is not less than 1K above the setpoint.

#### **Charging time limitation**

During charging, the room heating (depending on the charging priority defined on line 1630 and on the hydraulic circuit) may be stopped or insufficient. Therefore it is often advisable to limit the charging process timewise to enable heating. If "- - -" has been selected the charging time limitation will be deactivated. The DHW will be heated to the nominal setpoint, even if the room heating has not received enough power in the meantime.

If a value between 10 and 600 is selected, charging will be suspended after the time period set in minutes, and will remain suspended over that time before resuming. The generator power remains available in the meantime to heat the room. This cycle is repeated until the DHW nominal setpoint has been reached.

#### Information:

When the room heating is stopped (summer mode, economy function, etc.), DHW charging remains active, regardless of the setting.

#### Heater

| Line no. | Programming line                  |
|----------|-----------------------------------|
| 5060     | El imm heater optg mode           |
| 5061     | Electric immersion heater release |

## El imm heater optg mode

#### Substitution

The heater performs DHW charging as soon as the heat pump is stopped or becomes inoperative, or if the heat pump has finished charging without reaching the setpoint.

The DHW tank heater switch-on point is calculated so as to optimise the changeover level.

If the DHW temperature falls below the current setpoint (1610 or 1612) minus the differential (5024) the heat pump will resume operation.

#### Summer

When all heating circuits change to summer mode, the heater performs DHW charging starting on the next day. The heat pump therefore stays off in summer mode.

Production of DHW by the heat pump will resume only if at least one heating circuit changes over to heating mode. In that case, the heater operating mode is the same as described in the "Substitution" setting.

## Always

DHW charging is always carried out by means of the heater.

#### Cooling mode

When the heat pump operates in cooling mode, it is possible to specify whether a DHW charging is to be carried out via the heater, without cooling being interrupted.

The DHW is prepared by the heater, if the heat pump is in cooling mode or is not available (e.g. out of order).

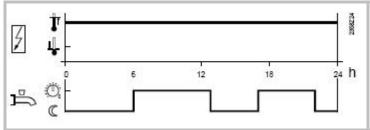
#### Information:

The DHW mode selection key also acts on the heater. In order for DHW charging to take place, the DHW key must be on.

## Electric immersion heater: release

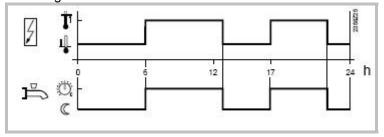
## • 24h/day

The heater is continuously active regardless of time programs.



#### DHW release

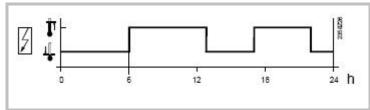
The heater is controlled according to "DHW release".



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## Time program 4/DHW

Time program 4/DHW of the local controller is taken into account for the heater.



#### Information:

Switch-on will actually be in effect only if the heater is able to operate according to the "heater operating mode" setting.

## **6.3.10 Configuration Functions**

When an installation is started up, the hydraulic diagram presetting for that installation must be entered.

## **Presettings**

| Line no. | Programming line |
|----------|------------------|
| 5700     | Preselection     |

## **Cooling Circuit 1**

| Line no. | Programming line  |
|----------|---|
| 5711     | Cooling circuit 1 (Off / 4-pipe system / 2-pipe system) |

#### <u>Off</u>

The cooling circuit is deactivated.

### 4-pipe system:

Not compatible with the Waterstage heat pump. This setting relates to passive cooling.

## 2-pipe system:

Activates the heat pump cooling mode. However, the cooling kit must have been previously connected.

# Combi storage tank

| Line no. | Programming line   |  |
|----------|--------------------|--|
| 5870     | Combi storage tank |  |

# Cont type input EX

| Line no. | Programming line    |
|----------|---------------------|
| 5987     | Cont type input EX4 |
| 5989     | Cont type input EX5 |

#### Warning:

If the cooling kit has not been connected and the cooling mode is activated the heat pump will behave abnormally and might cause some unwanted discomfort.

## Information:

Switching on the cooling mode causes the menu "Cooling circuit 1" to appear.

# **Input H2 Function**

Input H2 is available only on the control extension module. No more than two extension modules can be fitted into an installation. In this case the settings on

contact H2 will be assigned to the module with address 1. Only one function can be assigned to input H2 even if there are two modules.

| Line no. | Programming line          |
|----------|---------------------------|
| 6046     | Function Input H2         |
| 6047     | Contact type H2           |
| 6048     | Function value Contact H2 |

#### **Function Input H2**

## Operating mode changes:

## Heating circuits

The operating mode for the heating circuit(s) is changed via terminal H2 (e.g. telephone contact) to protection mode.

#### Domestic hot water

Domestic hot water charging lock is active only with setting 1 (heating circuits + DHW). All temperature demands from heating circuits and DHW are ignored. Frost protection is active during this time.

#### Error/alarm message

The closing of input H2 causes an internal error message from the controller.

#### Dewpoint sensor

A dewpoint sensor can be connected to input H2 to detect condensation.

If it responds, the cooling circuit is immediately switched off.

The cooling circuit is reactivated only if the sensor goes off after the adjustable lock time (line 946) has elapsed.

#### Swimming pool release

This function enables the swimming pool to be directly heated with the boiler and pump H2 via an external device (e.g. manual switch).

Direct charging always requires release on input H2. For configuration: set input H2 to "Swimming pool release" and wire the contact.

#### Warning:

If there are two extension modules (e.g.: 2<sup>nd</sup> zone + pool) the second zone module have the address 1 and the pool module must have the address 2 because contact H2 enabling the swimming pool mode must be wired to the address 1.

## **Contact type H2**

#### Normally closed

The contact is normally closed and must be open to activate the selected H2 function.

#### Normally open

The contact is normally open and must be closed to activate the selected H2 function.

#### **Function value Contact H2**

The function value contact H2 is operated only when the parameter 6046 is setting on "release swimming pool". This function allows to set the temperature of the water which goes on the swimming pool heat exchanger.

#### Sensor Corrections

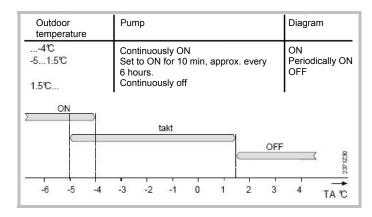
| Line no. | Programming line         |
|----------|--------------------------|
| 6100     | Readjustm outside sensor |

The outdoor temperature measuring value can be corrected within a range of +/- 3 K.

#### Installation Frost Protection

| Line no. | Programming line               |
|----------|--------------------------------|
| 6120     | Frost protection for the plant |

According to the outdoor temperature, the heating circuit pump and the condenser pump are switched on although there is no demand for heat



## Miscellaneous

| Line no. | Programming line            |
|----------|-----------------------------|
| 6205     | Reset to default parameters |
| 6220     | Software version            |

## Reset to default parameters :

All parameters can be reset to factory settings, except when it comes to the following pages: Time and date, User interface and all time programs, as well as the operating hours and the various counters.

## **Software version:**

The software version represents the controller software status at the time the unit is being produced. It is printed on the back of the unit.

The first two digits represent the software version, and the third is the revision number (e.g. 01.0)

## **6.3.11** Error Functions

When a fault occurs, the symbol  $\Omega$  appears and it is possible to display an error message in the Info section by pressing the Info key.

The display shows what caused the fault.

## Reset (unlock) Heat Pump

| Line no. | Programming line |
|----------|------------------|
| 6711     | Reset HP         |

This line is used to clear the heat pump error messages. The predetermined switch-on delay in case of a failure is therefore ignored, which avoids waiting periods during servicing / troubleshooting.

This option should not be used in normal operating conditions.

#### Fault Indication Function

| Line no. | Programming line          |
|----------|---------------------------|
| 6740     | Flow temp 1 alarm         |
| 6741     | Flow temp 2 alarm         |
| 6745     | DHW charging alarm        |
| 6746     | Flow temp cooling 1 alarm |

The difference between the setpoint value and the current temperature value is monitored. Any difference which continues after the set time period has elapsed will trigger an error message.

## **Fault History**

| Line no.     | Programming line                       |
|--------------|--|
| 6800 to 6818 | Time stamp and history of faults 1 -10 |

The controller saves the last 10 faults which have occurred to a non volatile memory. Any new entry will delete the oldest entry from the memory.

A fault code and a time are saved for each fault.

## **Error Code List**

#### Designation of error

The error designations in the table below are displayed in plain text on the user interface.

#### Location

The sensor or contact associated to the error message.

#### Reset

Reset is either automatic or manual, depending on the type of error (see table below with error messages).

#### Manual reset

Errors which are displayed in the Info section and accompanied by the "Reset?" question can be manually reset.

Press the "OK" key once, "yes" flashes on the display. Press the "OK" key again to confirm the "yes" and the error will be reset.

#### Automatic reset

Automatic clearing occurs after a previously set time (OEM setting) has elapsed. After this timeout (6 hours by default) has elapsed, the controller will attempt to reset the error.

If "Number" appears in the table, it is possible to define how many times the fault can be reset before the heat pump is declared out of order.

#### **Heat pump operation**

Shows whether or not the heat pump can continue to operate when the error occurs.

#### Yes

The heat pump continues to operate despite the error message.

#### No

The error interrupts operation of the heat pump.

#### No with glycol water

This error stops glycol water heat pumps, but does not prevent operation of water or air heat pumps.

#### No with water

This error stops water heat pumps, but does not prevent operation of glycol water heat pumps

#### No with air

This error stops air heat pumps, but does not prevent operation of water heat pumps or glycol water heat pumps.

#### Per diagram

The heat pump will be stopped according to the current installation diagram.

#### Alarm messages

Errors are ranked by priority. From priority 5 onward (i.e. priority levels 5 - 9) the alarm messages used in remote control (OCI) are sent. In addition, the alarm relay is switched on.

Table of error messages which can be displayed:

| No. Designation of error                   | Location | Manual | Reset<br>Automatic | HP oper.    | Priority |
|--|----------|--------|--------------------|-------------|----------|
| 0: No fault                                |          |        |                    |             |          |
| 10: Outdoor sensor                         | B9       | No     | No                 | Yes         | 6        |
| 30: Flow sensor 1                          | B1       | No     | No                 | Yes         | 6        |
| 31: Cooling flow sensor 1                  | B16      | No     | No                 | Yes         | 6        |
| 32: Flow sensor 2                          | B12      | No     | No                 | Yes         | 6        |
| 33: Heat pump flow temp                    |          | _ `    |                    |             |          |
| sensor error                               | B21      | No     | No                 | Yes         | 6        |
| 44: Heat pump return temp sensor error     | B71      | No     | No                 | per diagram | 6        |
| 50: DHW temp sensor 1                      | В3       | No     | No                 | Yes         | 6        |
| 60: Room sensor 1                          |          | No     | No                 | Yes         | 6        |
| 65: Room sensor 2                          |          | No     | No                 | Yes         | 6        |
|  | DV       |        |                    |             | 3        |
| 76: Special sensor 1                       | BX       | No     | No                 | Yes         |          |
| 83: BSB wire short-circuit                 |          | No     | No                 | Yes         | 8        |
| 84: BSB, address collision                 |          | No     | No                 | Yes         | 3        |
| 85: Radio communication error              |          | No     | No                 | Yes         | 8        |
| 98: Extension module 1                     |          | No     | No                 | Yes         | 8        |
| 99: Extension module 2                     |          | No     | No                 | Yes         | 8        |
| 100: 2 master clocks on bus                |          | No     | No                 | Yes         | 3        |
| 102: Clock without running                 |          | No     | No                 | Yes         | 3        |
| supply                                     |          | No     | No                 | Vaa         |          |
| 105: Maintenance message                   |          | No     | No                 | Yes         | 5        |
| 121: HC1 flow temp too low                 |          | No     | No                 | Yes         | 6        |
| 122: HC2 flow temp too low                 |          | No     | No                 | Yes         | 6        |
| 126: DHW charge monitoring                 |          | No     | No                 | Yes         | 6        |
| 127: Anti-legionella temperature           |          | No     | No                 | Yes         | 6        |
| 134: Heat pump alarm summary               | E20      | Yes    | Number *           | No          | 9        |
| 138: No heat pump control sensor           |          | No     | Yes                | No          | 1        |
| 146: Sensor / control device configuration |          | No     | No                 | Yes         | 3        |
| 171: Alarm contact 1 activated             |          | No     | No                 | Yes         | 6        |
| 171: Alarm contact 1 activated             | H2       | No     | No                 | Yes         | 6        |
|  | ПZ       | INU    | INU                | 165         | U        |
| 176: Hydraulic pressure 2 too high         | H2       | No     | No                 | Yes         | 6        |
| 177: Hydraulic pressure 2 too              | H2       | No     | No                 | No          | 6        |
| IOW  |          | No     | No                 | Voc         | 2        |
| 178: HC1 safety thermostat                 |          | No     | No                 | Yes         | 3        |
| 179: HC2 safety thermostat                 | D04/71   | No     | No                 | Yes         | 3        |
| 201: Frost alarm                           | B21/71   | Yes    | No                 | No          | 9        |
| 243: Swimming pool sensor                  | B13      | No     | No                 | Yes         | 6        |
| 325: BX/ext unit: same sensors             |          | No     | No                 | Yes         | 3        |
| 327: Ext modules: same functions           |          | No     | No                 | Yes         | 3        |
| 329: Ext modules/mixing grp:               |          | No     | No                 | Yes         | 3        |
| same functions                             |          |        |                    |             |          |
| 330: BX1 no function                       |          | No     | No                 | Yes         | 3        |
| 331: BX2 no function                       |          | No     | No                 | Yes         | 3        |
| 332: BX3 no function                       |          | No     | No                 | Yes         | 3        |
| 333: BX4 no function                       |          | No     | No                 | Yes         | 3        |
| 334: BX5 no function                       |          | No     | No                 | Yes         | 3        |
| 335: BX21 no function                      |          | No     | No                 | Yes         | 3        |
| 336: BX22 no function                      |          | No     | No                 | Yes         | 3        |
| 357: cooling circuit flow temp not reached |          | No     | No                 | Yes         | 6        |
| 359: no cooling valve Y21                  |          | No     | No                 | Yes         | 3        |
| Job. 110 Gooling valve 121                 |          | 110    | .10                | 100         |          |

|                                     |    | Reset |     |   |
|-------------------------------------|----|-------|-----|---|
| 360: no process reversing valve Y22 | No | No    | Yes | 3 |
| 364: Heat pump cooling system error | No | No    | Yes | 3 |
| 369: External fault                 |    |       | No  |   |
| 370: Outdoor unit fault             |    |       | No  |   |

Number\* If such statuses or events occur for the first time, they will not directly generate a fault message, but only a status message.

Only if the anomaly occurs repeatedly over a predefined time period and at a given frequency (number) will an error message be generated.

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# 6.3.12 Maintenance / Special Operating Mode Functions

#### Maintenance

Maintenance functions can be used as a preventive step for periodically monitoring the installation. All maintenance functions can be individually activated / deactivated.

The controller automatically generates maintenance messages if the settings defined are either exceeded or fail to be reached.

| Line no. | Programming line          |
|----------|---------------------------|
| 7070     | HP interval               |
| 7071     | HP time since maint       |
| 7072     | Max starts compr1/hrs run |
| 7073     | Cur starts compr1/hrs run |
| 7076     | Diff condens max/week     |
| 7077     | Cur diff condens max/week |
| 7078     | Diff condens min/week     |
| 7079     | Cur diff condens min/week |
| 7090     | DHW storage tank interval |
| 7091     | DHW stor tank since maint |

#### **HP interval:**

Defines the maintenance frequency (in months) for the heat pump.

#### **HP time since maint:**

Displays the time (months) elapsed since the last maintenance. If the value exceeds the "heat pump interval" setting (Line 7070), the symbol will be displayed and a maintenance message will appear in the Info section:

17: Heat pump maintenance Interval (Priority 6)

This setting can be reset with the associated rights of access.

## Max starts compr1/hrs run:

Defines the maximum number of compressor 1 startups per hour of operation.

## Cur starts compr1/hrs run :

The average number of compressor startups per hour of operation, obtained over a period of 6 weeks.

If the value exceeds the "Comp1 max startups/hr op" adjusted setting, the symbol will be displayed and a maintenance message will appear in the Info section:

8: Too many compressor 1 startups (Priority 9)

This setting can be reset with the associated rights of access.

#### **Diff condens max/week:**

This setting indicates how many times over 7 days the maximum temperature difference on the condenser can be exceeded.

#### Cur diff condens max/week:

Number of times the maximum temperature difference on the condenser has been exceeded during a 7-day period. If the value exceeds the setting "Max cond diff/week" (line 7076), the symbol will be displayed and a maintenance message will appear in the Info section:

13: Max cond diff (Priority 3)

This setting can be reset with the associated rights of access.

#### **Diff condens min/week:**

Indicates how many times over 7 days the minimum temperature difference on the condenser may fail to be reached.

#### Cur diff condens min/week (7079):

The number of times the minimum temperature difference on the condenser has not been reached over a 7 period. If the value is higher than the setting "Min cond diff/wk" the symbol will be displayed and a maintenance message will appear in the Info section:

14: Min cond diff (Priority 3)

This setting can be reset with the associated rights of access.

#### **DHW storage tank interval (7090):**

Adjustment of the maintenance frequency (in months) of the DHW tank.

#### **DHW stor tank since maint (7091):**

The time elapsed (in months) since the last maintenance. If the value is greater than the setting "DHW tank interval" (Line 7090), this symbol will be displayed and a maintenance message will appear in the Info section:

11: TWW DHW tank period (Priority 6)

## **Emergency mode**

If the heat pump is not operating properly, a emergency service can be maintained. The emergency mode enables the installation to be run

with the available heaters (flow, storage tank, DHW tank). In this case the compressor will remain off.

| Line no. | Programming line                  |
|----------|-----------------------------------|
| 7141     | Emergency operation               |
| 7142     | Emergency operation function type |

## **Emergency operation (7141):**

Emergency operation can be activated and deactivated manually.

#### Off:

Emergency operation is deactivated.

#### • On:

Emergency operation is activated.

#### **Emergency operation function type (7142):**

#### Manual:

Emergency operation can be activated/deactivated only through the Emergency operation setting on line 7141.

#### Automatic:

As soon as a fault occurs on the heat pump, emergency operation is automatically switched on. It stops when the fault is removed and, if necessary, cleared (reset). Emergency mode may however be activated / deactivated manually via the "Emergency operation" setting on line 7141.

#### Simulation

| Line no. | Programming line        |
|----------|-------------------------|
| 7150     | Simulation outside temp |

## Simulation outside temp (7150):

To make the starting-up and troubleshooting processes easier, it is possible to simulate an outdoor temperature in the range of -50...+50°C. During simulation, the current, composite and attenuated outdoor temperatures are ignored and substituted with the adjusted simulation temperature.

Computation of the three outdoor temperatures based on the actual outdoor temperature continues to be performed during the simulation, and these temperatures are available again when the simulation is over.

This function can be deactivated by selecting -.- on this line or automatically, after a 5 hour waiting period.

## Person in charge

| Line no.   | Programming line                     |
|------------|--------------------------------------|
| 7181, 7183 | Telephone number of person in charge |

These lines are used to specify the telephone numbers associated with the corresponding alarms.

# 6.3.13 Input / Output Testing Functions

Input/output testing is used to ensure that the connected components are in working order.

## Relay Output Testing

Selection of a setting from relay testing closes the corresponding relay and therefore switches on the connected component. This makes it possible to

check that the relays are in working order and that the wiring has been performed correctly.

| Line no. | Programming line  |
|----------|---|
| 7700     | Relay test (No test / All OFF / Relay output QX23 Module 1 / Relay output QX21 module 1 / Relay output QX22 module 1 / Relay output QX1 / Relay output QX2 / Relay output QX3 / Relay output QX4 / Relay output QX5 / Relay output QX6 / Relay output QX23 Module 2 / Relay output QX21 Module 2 / Relay output QX22 Module 2 / Relay output QX7) |

#### Warning:

During testing of an output, the heat pump is stopped, all outputs are "off" and only the controlled output is on.

## Analog Input/Output Testing

| Line no. | Programming line    |
|----------|---------------------|
| 7710     | Output test UX      |
| 7711     | Voltage signal UX   |
| 7720     | Digital output test |
| 7721     | Digital output DO1  |
| 7722     | Digital output DO2  |

## **Output test UX**

Enables testing the outdoor unit control.

## **Voltage signal UX**

Displays the voltage value at the UX output.

#### **Digital output test**

Enables testing outputs DO1 and DO2

#### **Digital output DOx**

Shows the output status.

# Sensor Input Testing

| Line no. | Programming line          |
|----------|---------------------------|
| 7730     | Outside temp B9           |
| 7820     | Sensor temp BX1           |
| 7823     | Sensor temp BX4           |
| 7824     | Sensor temp BX5           |
| 7830     | Sensor temp BX21 module 1 |
| 7831     | Sensor temp BX22 module 1 |
| 7832     | Sensor temp BX21 module 2 |
| 7833     | Sensor temp BX22 module 2 |

Displays the temperature of each sensor.

# H1, H2, H3 Input Testing

| Line no. | Programming line |  |
|----------|------------------|--|
| 7841     | Contact state H1 |  |
| 7846     | Contact state H2 |  |
| 7855     | Contact state H3 |  |

Displays the momentary status of contact Hx.

# **Input Testing**

| Line no. | Programming line |
|----------|------------------|
| 7914     | Input EX4        |
| 7915     | Input EX5        |
| 7916     | Input EX6        |

If a test setting is selected, the associated input is displayed and can thus be checked.

The "0 V" display means that there is no voltage and that the respective input is currently inactive. The

"230 V" display indicates that a 230 V voltage is present on the associated input and therefore, that the input is active.

## 6.3.14 Status Functions

The current operating status of the installation can be viewed by means of status displays.

## Messages

| Line no. | Programming line           |
|----------|----------------------------|
| 8000     | State heating circuit 1    |
| 8001     | State heating circuit 2    |
| 8003     | State DHW                  |
| 8004     | State cooling circuit 1    |
| 8006     | State heat pump            |
| 8011     | State swimming pool        |
| 8022     | State supplementary source |

# State heating circuit

| End user (Info level)    | Startup, heating engineer   |
|--------------------------|---|
| Thermostat response      | Thermostat response   |
| Manual action active     | Manual action active  |
| Controlled drying active | Controlled drying active  |
| Heating mode restriction | Overeating protection active Restriction, Boiler protection Restriction, DHW priority Restriction, storage tank |
| Forced draft             | Forced draft, storage tank  |
|                          | Forced draft, DHW   |
|                          | Forced draft generator Forced draft   |
|                          | . 0.000 0.011   |
|                          | Switch-off delay active   |
| Comfort heating mode     | Optimis. at switch-on + accelerated heating Optimisation at switch-on Accelerated heating                       |
|                          | Comfort heating mode  |
| Reduced heating mode     | Optimisation at switch-off Reduced heating mode   |
| Frost protection active  | Room frost protection   |
|                          | Flow frost protection active Install. frost protection active   |
| Summer mode              | Summer mode   |
| Off                      | Eco day active Reduced decrease Frost protection decrease Room temperature limitation Off                       |
|                          |   |

# **State DHW (8003):**

| End user (Info level)       | Startup, heating engineer                     |
|-----------------------------|---|
| Thermostat response         | Thermostat response                           |
| Manual action active        | Manual action active                          |
| Draw-off mode               | Draw-off mode                                 |
| Adiabatic cooling active    | Adiabatic cooling by collector                |
| -                           | adiabatic cooling via gen/HC                  |
| Charging lock active        | Discharge protection active                   |
|                             | Charging duration limit. active               |
|                             | Charging locked                               |
| Forced charging active      | Forcing, DHW tank max temp                    |
|                             | Forcing, max charging temp                    |
|                             | Forcing, anti-legion. setpoint                |
|                             | Forcing, comfort setpoint                     |
| Charging by heater          | Charging by heater, anti-legion. setpoint     |
|                             | Charging by heater, Comfort setpoint          |
|                             | Charging by heater, Reduced setpoint          |
|                             | Charging by heater, frost protection setpoint |
|                             | Heater released                               |
| Accelerated charging active | Flow active                                   |
|                             | Anti-legion. accelerated charging             |
| Charging active             | Charging, anti-legion. setpoint               |
|                             | Charging, Comfort setpoint                    |
|                             | Charging, Reduced setpoint                    |
| Frost protection active     | Frost protection active                       |
| Switch-off delay active     | Switch-off delay active                       |
| Charging on standby         | Charging on standby                           |
| Charged                     | Charged, max tank temp                        |
|                             | Charged, max charging temp                    |
|                             | Charged, anti-legionella temp                 |
|                             | Charged, comfort temp                         |
|                             | Charged, reduced temp                         |
| Off                         | Off   |
| Ready                       | Ready   |

# State cooling circuit (8004):

| End user (Info level)      | Startup, heating engineer  |
|----------------------------|--|
| Dewpoint sensor activated  | Dewpoint sensor activated  |
| Manual action active       | Manual action active   |
| Fault                      | Fault  |
| Frost protection active    | Flow frost protection active   |
| Cooling mode locked        | Locked, heating mode Lock time after heating Locked, generator Locked, storage tank          |
| Cooling mode restricted    | Flow temp setpoint increase by hygrostat Dewpoint flow min limit Outdoor temp flow min limit |
| Comfort cooling mode       | Comfort cooling mode Switch-off delay active   |
| Cooling protection mode    | Cooling protection mode  |
| Frost protection active    | Frost protection active  |
| OT cooling limit activated | OT cooling limit activated   |
| Off                        | Off Room temperature limitation Flow limit reached   |
| Cooling mode off           | Cooling mode off   |

# State heat pump (8006):

| End user (Info level)       | Startup, heating engineer  |
|-----------------------------|--|
| Emergency mode              | Emergency mode   |
| Fault                       | Fault  |
| Locked                      | Locked, outdoor temperature<br>Locked, external<br>Locked, economy mode  |
| Lim. time active            | Consumer flow rate controller Min outdoor temp use limit Max outdoor temp use limit Max switchoff temp lim Max OT limit cooling Min switchoff temp limit Comp min switchoff time active Excess heat compensation |
| Frost protection active     | Heat pump frost protection   |
| Defrosting activated        | Defrosting activated   |
| Cooling mode active         | Comp min ON time active<br>Comp 1 ON   |
| Heating                     | Comp min ON time active Heat deficiency compensation Max cond diff limit Min cond diff limit Comp.1 and heater ON Comp 1 ON Heater ON  |
| Frost protection active Off | Install. frost protection active Flow active Switch-off delay active No demand   |

# State swimming pool (8011):

| End user (Info level)    | Startup, heating engineer                           |
|--------------------------|---|
| Manual action active     | Manual action active                                |
| Fault                    | Fault   |
| Heating mode restriction | Heating mode restriction                            |
| Forced draft             | Forced draft  |
| Heating                  | Generator heating mode                              |
| Heated, max pool temp    | Heated, max pool temp<br>Heated, generator setpoint |
| Heated                   |   |
| Heating off              | Solar heating mode OFF Generator heating mode OFF   |
| Cooling                  | Cooling   |

#### State supplementary source (8022):

| End user (Info level)            | Startup, heating engineer        |
|----------------------------------|----------------------------------|
| Locked                           | Locked, solid fuel boiler        |
|                                  | Locked, outside temperature      |
|                                  | Locked, economy mode             |
| In operation for HC, DHW         | In operation for HC, DHW         |
| Released for HC, DHW             | Released for HC, DHW             |
| In operation for DHW             | In operation for DHW             |
| Released for DHW                 | Released for DHW                 |
| In operation for heating circuit | In operation for heating circuit |
| In operation for HC, DHW         | In operation for HC, DHW         |
| Released for HC, DHW             | Released for HC, DHW             |
| In operation for DHW             | In operation for DHW             |
| Released for DHW                 | Released for DHW                 |
| In operation for heating circuit | In operation for heating circuit |
| Released for HC                  | Released for HC                  |
| Overrun active                   | Overrun active                   |
| Off.                             | Off.                             |

### History:

| Line no.   | Programming line  |
|------------|---|
| 8050 —8068 | Timestamping and history status coding of faults 1 - 10 |

The last 10 status messages are saved and displayed with the associated codes. The most recent message is saved to History 1, the oldest to History 10

#### Information:

Status displays for the end user can be viewed directly in the Info section on the room unit.

### **6.3.15** Generator Diagnosis Functions

Various setpoints and actual values, relay switch status data can be displayed for purposes of diagnosis.

### Heat Pump:

| Line no. | Programming line     |
|----------|----------------------|
| 8402     | El imm heater 1 flow |
| 8403     | El imm heater 2 flow |
| 8406     | Condenser pump       |

These command lines are used to check the operating mode of the components controlled by the heat pump relays. The display "0" means that the associated components are currently disconnected. The display "1" means that the associated components are currently switched on.

#### Information

This information applies to relays defined as normally open contacts. For normally closed contacts, the action is reversed.

### Setpoints and Measured Values

| Line no. | Programming line      |
|----------|-----------------------|
| 8410     | Return temp HP        |
| 8412     | Flow temp HP          |
| 8413     | Compressor modulation |
| 8425     | Temp diff condenser   |

These lines allow the various setpoints and measured values for the heat pump to be viewed.

### Hour / Startup Counter

| Line no. | Programming line           |
|----------|----------------------------|
| 8454     | Locking time HP            |
| 8455     | Counter number of locks HP |
| 8456     | Hours run el flow          |
| 8457     | Start counter el flow      |

Hours run el flow, Start counter el flow

and the number of startups of electric heater.

These lines are used to view the hours of operation

#### Locking time HP

Displays the cumulative locking time since start-up by the electrical services (via E6).

#### **Heat pump lock counter**

Displays the cumulative locks since start-up by the electrical services (via E6).

### **6.3.16** Consumer Diagnosis Functions

Various setpoints and actual values, relay switch status and timing status data can be displayed for purposes of diagnosis.

### **Outdoor Temperatures**

| Line no. | Programming line              |
|----------|-------------------------------|
| 8700     | Outside temperature           |
| 8701     | Outside temp min              |
| 8702     | Outside temp max              |
| 8703     | Outside temp attenuated       |
| 8704     | Outside temperature composite |

The current, minimum, maximum, attenuated and composite outdoor temperatures are displayed.

### **Heating Circuits**

| Line no.      | Programming line            |
|---------------|-----------------------------|
| 8730 and 8760 | heating circuit pump        |
| 8731 and 8761 | Heating circ mix valve open |
| 8732 and 8762 | Heat circ mix valve close   |
| 8740 and 8770 | Room temp                   |
| 8743 and 8773 | Flow temp                   |

The display "Off" means that the associated components are currently disconnected. The display "On" means that the associated components are currently switched on.

### **Cooling Circuit**

| Line no. | Programming line           |
|----------|----------------------------|
| 8756     | Flow temperature cooling 1 |

The actual values of the cooling mode are displayed.

The cooling mode room setpoint is displayed on programming line 8741.

#### **Domestic Hot Water**

| Line no. | Programming line              |
|----------|-------------------------------|
| 8820     | DHW pump                      |
| 8821     | Electric immersion heater DHW |
| 8830     | DHW temp 1                    |
| 8840     | Hours run DHW pump            |
| 8841     | Start counter DHW pump        |
| 8842     | Hours run el DHW              |
| 8843     | Start counter el DHW          |

The measured values, the DHW circulation pump and charging temperature, operating hour and startup

counters are displayed, as well as temperatures of the primary controllers and DHW heater.

### **Swimming Pool**

| Line no. | Programming line   |
|----------|--------------------|
| 8900     | Swimming pool temp |

The current temperature of the swimming pool is displayed.

#### Line

| Line no. | Programming line |
|----------|------------------|
| 8950     | Common flow temp |

### Multifunction Relay Status

| Line no. | Programming line |
|----------|------------------|
| 9031     | Relay output QX1 |
| 9032     | Relay output QX2 |
| 9033     | Relay output QX3 |
| 9034     | Relay output QX4 |
| 9035     | Relay output QX5 |
| 9036     | Relay output QX6 |
| 9037     | Relay output QX7 |

The switching status of multifunction relays 1 - 6 can be viewed individually on these lines. The display "Off" means that the components assigned to this

output are currently disconnected. The display "On" means that the associated components are currently switched on.

### Status of Relays for Extension Modules 1 and 2

| Line no. | Programming line           |
|----------|----------------------------|
| 9050     | Relay output QX21 module 1 |
| 9051     | Relay output QX22 module 1 |
| 9052     | Relay output QX23 module 1 |
| 9053     | Relay output QX21 module 2 |
| 9054     | Relay output QX22 module 2 |
| 9055     | Relay output QX23 module 2 |

The switching status of the relays connected to extension modules 1 and 2 can be viewed on these programming lines.

The display "Off" means that the components assigned to this output are currently disconnected. The display "On" means that the associated components are currently switched on.

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### 7 Annual Maintenance Services

### 7.1 Hydraulic Circuit

- clean filter (if any)
- inspect heating system (system pressure, purging, leak test)
- inspect expansion vessel (preload with nitrogen at 1 bar)
- fix any leaks

### 7.2 Outdoor unit

- clean heat exchanger
- clean refrigeration and ventilation compartment
- · check for correct condensation drain
- conduct refrigeration circuit leak test (required if charged > 2 kg)

### 7.3 Electrical

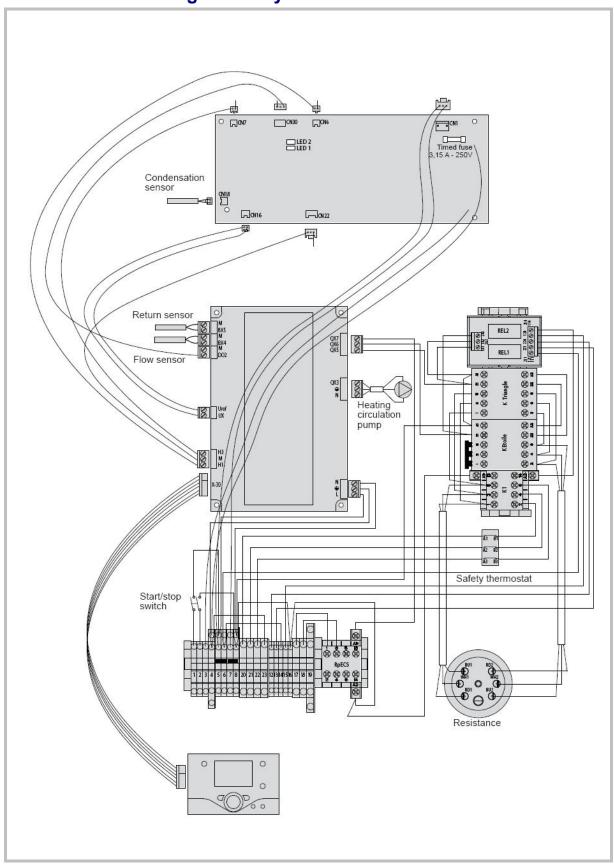
- Inspect connections and tighten where appropriate
- Check condition of wires and boards

### 7.4 Operating checks

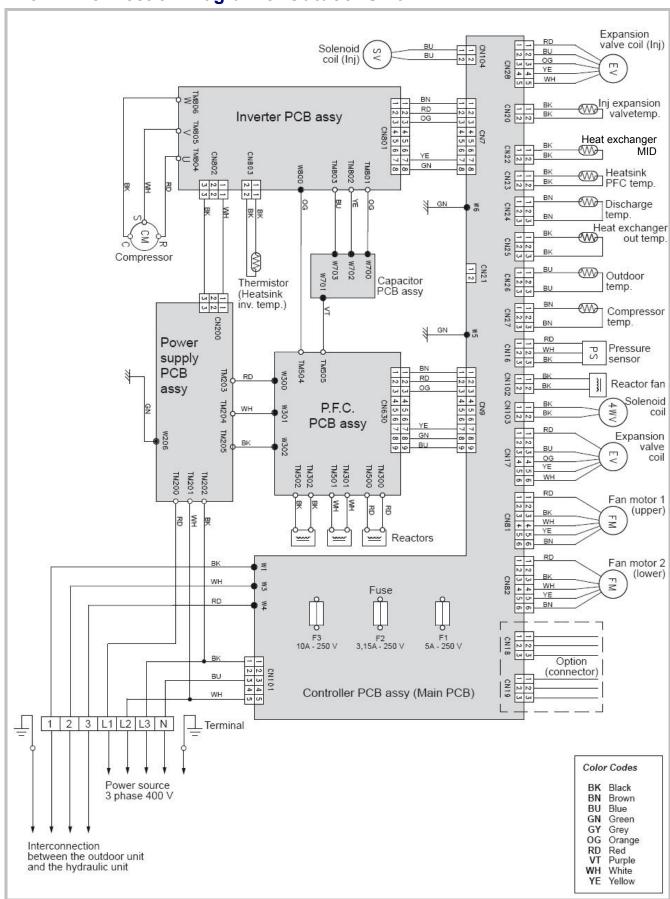
- conduct refrigeration readings at temperatures
- in case of malfunction, install pressure gauges for refrigeration diagnosis
- check voltage, current and control

# **8 Connection Diagrams**

# 8.1 Connection Diagram of Hydraulic Unit



### 8.2 Connection Diagram of Outdoor Unit



## 9 Disassembly Process of Outdoor Unit

### > Warning! <

Before servicing the unit, turn the power supply switch OFF, then, do not touch electric parts for 10 minutes due to the risk of electric shock.

### 9.1 Appearance







Hook (3 places)

## 9.2 Service panel removal



Remove the mounting screws.



Remove the SERVICE PANEL by sliding downward.



### 9.3 Insulation sheet removal



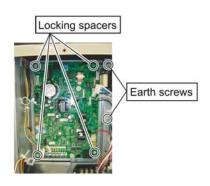
Remove the Hook. (4 places) Remove the INSULATION SHEET by sliding upward..



#### **Main PCB removal** 9.4

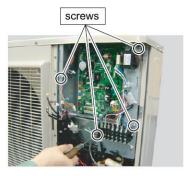


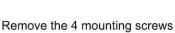


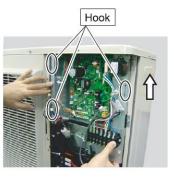


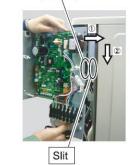
Remove the earth screws and the locking spacers.

#### **INVERTER, PFC, FILTER, and CAPACITOR PCB removal** 9.5

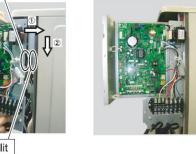




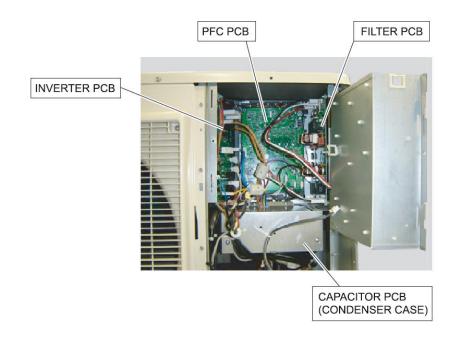




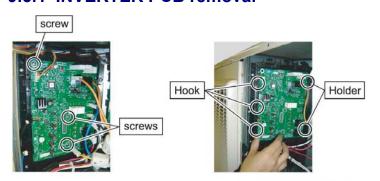
Hook



Remove the INVERTER CASE MAIN Hang the hook on the slit. by sliding upward..



### 9.5.1 INVERTER PCB removal



Remove the connectors and screws.

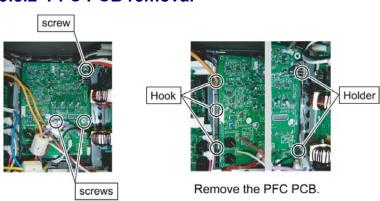
For screws of IPM. Note the tightening torque at the installation. Tightening torque is 1.2±0.2N•m

Remove the INVERTER PCB.



Spread the heat dissipation compound on the other side of IPM when you exchange INVERTER PCB by the repair.

### 9.5.2 PFC PCB removal



Remove the connectors and screws.

For screws of IPM.

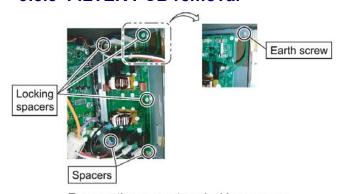
Note the tightening torque at the installation.

Tightening torque is 1.2±0.2N•m

IPM

Spread the heat dissipation compound on the other side of IPM when you exchange PFC PCB by the repair.

### 9.5.3 FILTER PCB removal

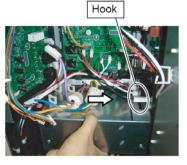


Remove the connectors, locking spacers, spacers, and earth screw.

### 9.5.4 CAPACITOR PCB removal



Remove the connectors, codes and screw.



Remove the CONDENSER CASE by sliding rightward.

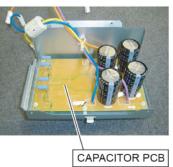




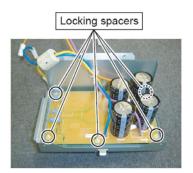
Remove the mounting screws.



Remove the CONDENSER COVER by sliding toward.



CAPACITOR PCB



Remove the locking spacers.

### 9.6 FAN MOTOR removal



Remove the 4 mounting screws.



Remove the FAN GUARD by sliding upward.



Remove the Hex Socket Screw. And remove the PROPELLER FAN.

Note at the installation.

Insert propeller Fan and Moter shaft reference D cutting position.

And the tightening torque at the installation. Tightening torque is from 10 to 15N·m.



Cut the binder.(2 places)

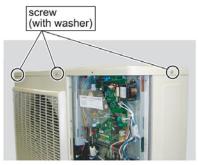


Loose the clamp, and remove the lead wires.



Remove the 4 mounting screws. Remove the FAN MOTOR.

### 9.7 TOP PANEL removal



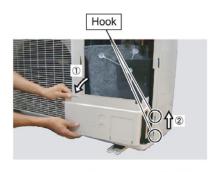
Remove the mounting screws.



Remove the TOP PANEL.



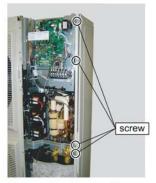
Remove the mounting screws.



Remove the PIPE COVER FRONT.



#### **RIGHT PANEL removal** 9.9



Remove the 11 mounting screws. Remove the RIGHT PANEL by sliding upward.





### 9.10 REACTOR removal



Remove the connectors.



Remove the 3 mounting screws.

### 9.11 THERMISTOR removal

#### **HEAT EXCHANGER (OUT) THERMISTOR** 9.11.1



Remove the THERMISOTOR SPRING. Remove the THERMISOTOR.



#### 9.11.2 **EXPANSION VALVE THERMISTOR**



Remove the THERMISOTOR SPRING. Remove the THERMISOTOR.



### 9.12 SOLENOID COIL removal

### 9.12.1 4WAY VALVE







Remove the SOLENOID COIL.

### 9.12.2 INJECTION



Remove the mounting screw.



Remove the SOLENOID COIL.

### 9.13 EEV COIL removal

### 9.13.1 MAIN



Remove the EEV coil by hand.

### 9.13.2 INJECTION



Remove the EEV coil by hand.

### 9.14 PRESSURE SENSOR removal



Remove the PRESSURE SENSOR with wrench.

Note the tightening torque at the installation.

Tightening torque is 12±1.5N·m.

## > Warning! <

Wear gloves to prevent the frostbite, because a small amount of refrigerant leaks during work.

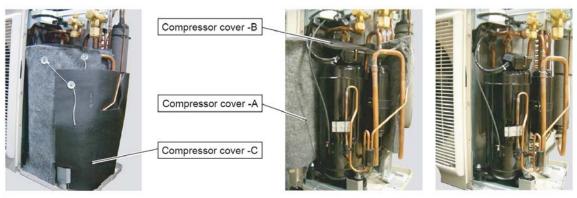
### 9.15 COMPRESSOR removal

### Precautions for exchange of compressor.

Do not allow moisture or debris to get inside refrigerant pipes during work.

### Procedure for compressor removal.

- 1 Turn off the power
- 2 Remove the service panel
- 3 Fully close the 3Way valve (gas) and 3Way valve (liquid)
- 4 Collect the refrigerant from the 3Way valve.
- Start the following work after completely collecting the refrigerant.
- Do not reuse the refrigerant that has been collected.



Remove the COMPRESSOR COVER-C,COVER-B and COVER-A



Remove the TERMINAL COVER.



Remove the connectors. [ R : RED, C(T) : BLACK, S(W) : WHITE]







Cut the binder, and remove the heat insulation.



Remove the Thermistor(Discharge).



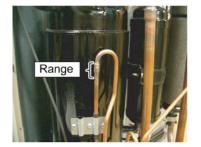
Remove the COMP BOLTS. (3 places)



Cut the Discharge pipe in this range.



Cut the Suction pipe in this range. Remove the COMPRESSOR.



Cut the Injection port in this range.

#### - Caution

- ·Keep their shape better.
- ·There is a possibility of catching fire to oil when removing by the welding without cutting it.

### Procedure for compressor installation

Reverse procedure to removing the compressor.

#### Precautions for installation of compressor.

- 1 When brazing, do not apply the flame on the terminal.
- 2 When brazing, be sure to replace the air in the pipe with nitrogen gas to prevent forming oxidization scale.

### 9.16 Precautions for exchange of refrigerant-cycle-parts

- (1) During exchange the following parts shall be protected by wet rag and not make the allowable temperature or more.
- (2) Remove the heat insulation when there is the heat insulation near the welding place. Move and cool it when its detaching is difficult.
- (3) Cool the parts when there are parts where heat might be transmitted besides the replacement part.
- (4) Interrupt the flame with the fire-retardant board when the flame seems to hit the following parts directly.
- (5) Do not allow moisture or debris to get inside refrigerant pipes during work.
- (6) When brazing, be sure to replace the air in the pipe with nitrogen gas to prevent forming oxidization scale.

| Part name                   | Allowable<br>temperature | Precautions in work  |
|-----------------------------|--------------------------|--|
| EXPANSION VALVE (MAIN)      | 120°C                    | Remove the coil before brazing. And install the coil after brazing. Detaching necessity Sensor.        |
| EXPANSION VALVE (INJECTION) | 120°C                    | Remove the coil before brazing. And install the coil after brazing.                                    |
| 4WAY VALVE                  | 120°C                    | Remove the suction temp. sensor before brazing. And install the suction temp. sensor after brazing.    |
| 3WAY VALVE (GAS)            | 100°C                    |  |
| 3WAY VALVE (LIQUID)         | 100 C                    |  |
| UNION JOINT                 | 100°C                    | Remove the pressure sensor before brazing. And install the pressure sensor after brazing.              |
| PRESSURE SENSOR             | 100°C                    | Tighten the flare part gripping it. (Tightening torque :12±1.5N m) Do the static electricity measures. |
| SOLENOID VALVE              | 200°C                    | Remove the coil before brazing. And install the coil after brazing.                                    |

# 10 Spare Parts

The data is being prepared.

### 11 Accessories

### 11.1 DHW kit

See installation instructions "DHW kit" no. 1316.

### 11.2 Swimming pool kit

See installation instructions "Swimming Pool Kit" no. 1341.

### 11.3 2nd circuit kit

Management of 2 heating circuits requires installation of the 2<sup>nd</sup> zone kit, which includes a controller extension module, a Hydraulic Unit and a temperature sensor.

The pump installed on the heating flow pipe at the heat pump must be removed and installed on the zone 2 flow pipe.

One or two room thermostats may be installed, on either or both zones.

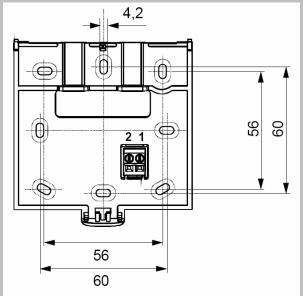
If the installation comprises radiators or fan coils and a heating floor, zone 1 will be the heating floor zone and zone 2 will be the radiator or fan coil zone. Zone 1 will be the one equipped with the mixing valve.

### 11.4 Room Sensor

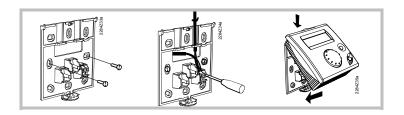
#### 11.4.1 Room thermostat

The room thermostat is optional. Select an appropriate place for the room thermostat by following these rules:

- Central room
- Installation height, approx. 1.5 m
- Inner wall
- Away from drafts
- · Away from direct sunlight
- Do not install the thermostat behind a door or in any other place where it may receive shocks.



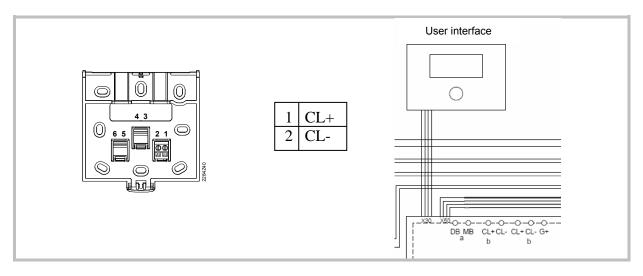
Air tightness faults in buildings often result in cold air being blown through the electrical sheathing. Do not hesitate to seal them off if a cold air draft comes into the back of the thermostat.



#### Connection:

The room thermostat must be connected to one of the terminals b (CL+, CL-) of the heat pump controller board. To do this, you can use a 0.5mm<sup>2</sup> cable of the two-pair telephone cable type.

If the cable is shielded, the shielding can be connected to the controller CL- terminal. It may under no circumstances be connected on both sides, i.e. controller side and room unit side.



If the installation is equipped with 2 room thermostats, the second thermostat must be connected to the second terminal block b.

### **Configuration:**

Gain access to the settings by continuously pressing the "Heating mode" key

**fs = 1** (factory setting)

→ The room unit is addressed as ZONE 1

fs = 2

→ The room unit is addressed as ZONE 2

fs = 3

→ The room unit is addressed as ZONE 3 (factory setting)

**P1 = 1** (factory setting) Automatic save:

Correction of the setpoint using the knob is accepted without special confirmation (timeout) or by pressing the operating mode key.

P1 = 2 Confirm save

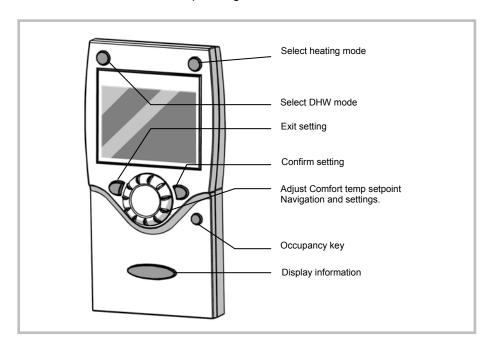
Correction of the setpoint with the knob is accepted only after pressing the operating mode key.

### 11.4.2 Remote control

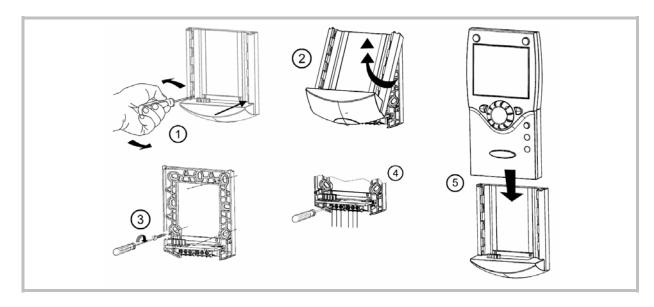
The remote control includes the functions of the room unit together with those of the user interface mounted in series on the Hydraulic Unit.

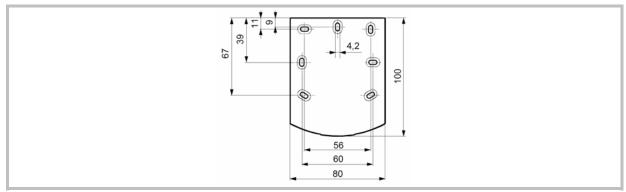
It can be used, therefore, not only to measure the room temperature, but also to view the operating

status of the heat pump, to enter the pump settings appropriate to the house and to the application's hydraulic circuit.



#### Installation





#### Connections

The room central unit must be connected to terminal b (CL+, CL-, G+) of the heat pump controller board. To do this, you can use a 0.5mm² cable of the two-pair telephone cable type.

If the cable is shielded, the shielding can be connected to the controller CL- terminal. It may under no circumstances be connected on both sides, i.e. controller side and room unit side.

| Terminal T75 | Control terminal | Function        |
|--------------|------------------|-----------------|
| 1            | CL+              | BSB data        |
| 2            | CL-              | BSB ground      |
| 3            | G+               | Power supply 12 |

### 11.5 Boiler connection kit

An oil or gas boiler may be connected to the heat pump. Such a connection requires the purchase of the backup kit module, which includes a 3-way selection valve designed to isolate the boiler, and a pressure breaker.

When a boiler is connected to the heat pump, the electric auxiliaries installed in the heat pump must not

be connected, as it is the boiler which provides additional heating on the coldest days.

The boiler is controlled by the heat pump. If the boiler has its own control system, you must disconnect or disable the system by assigning it the highest setpoint.

### 11.6 Cooling kit

See installation instructions "cooling kit" no. 1357.

### 11.7 High flow rate circulation pump kit

See installation instructions "High flow rate circulation pump kit" no. 1360.

## 11.8 Heat exchanger for swimming pool

See installation instructions "Heat exchanger for swimming pool" no. 1345.

#### 11.9 DHW tank

See installation instructions "DHW tank".

### 11.10Balancing vessel

See installation instructions "Balancing vessel".

### 11.11 External connect kit

See installation instructions "External connect kit".

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### 12 Related Documents

### 12.1 Quick-Start Procedure

Before switching on the Hydraulic Unit:

- 1. Check the electric wiring
- 2. Check the refrigeration circuit and make sure the gas supply has been performed
- 3. Check the hydraulic circuit, with 1-2 bar pressure, check that the heat pump is purged, as well as the rest of the installation.
- 4. Check the DIP SW on the interface PCB. (All switches must be set OFF).
- 1. Set the front interface On
- 2. Configure the hydraulic circuit (setting 5700):

#### Presettings:

- 1. Waterstage 1 heating circuit (by default)
- 2. Waterstage 1 heating circuit and DHW tank.
- 3. Waterstage 2 heating circuits.
- 4. Waterstage 2 heating circuits and DHW tank.
- Waterstage boiler backup and 1 heating circuit.
- 6. Waterstage boiler backup and 2 heating circuits.
- 7. Waterstage boiler backup, 1 heating circuit and DHW tank.
- 8. Waterstage boiler backup, 2 heating circuits and DHW tank.
- 3. Time, Date and time programs for HC1, HC2, DHW if other than default values (settings 500 576)
- 4. Adjust the heating curve slope (720; 1020) and displacement (721; 1021)

#### The heat pump is ready for operation!

You can also:

- 1. Adjust HC setpoints if other than default values (710 714; 1010-1014)
- 2. Adjust DHW setpoints (1610-1612) if other than default values
- 3. Start a legionella cycle (1640-1647)
- 4. Perform floor drying (850-857)

| 12.2 Startup Ch   |                        | luotollotion i       | identification.       |        |               |       |
|---|------------------------|----------------------|-----------------------|--------|---------------|-------|
| Date:   |                        | installation         |                       |        |               |       |
| After Sales Service identif   |                        |                      |                       |        |               |       |
| Unit reference number:  |                        |                      |                       |        |               |       |
| BEFORE STARTING UP  |                        |                      |                       |        |               |       |
| Sight Checks Outdoor unit: (See "Outdoor unit Installation" sec   | etion of "Installation | on" instructions)    |                       |        |               |       |
| location and fittings, condensate ev compliance with distances from obs                                 |                        |                      |                       | OK     | NON COMPLIANT |       |
| Hydraulic Checks Hydraulic unit: (See "Hydraulic Connections" sections                                  | on of "Installatior    | n" instructions)     |                       |        |               |       |
| connection of pipes, valves and puinstallation water volume (expansion leads)                           |                        |                      |                       | OK     | NON COMPLIANT | VALUE |
| No leaks  Main system pressure and degass   | sing (0.3b > Exp v     | vessel pre-loading   | 3)                    |        |               |       |
| Refrigeration Connections<br>(See "Refrigeration Connections a  |                        |                      | ation" instructions ) |        |               |       |
| Connections between units (pipe le Installation of HP, LP pressure swi                                  |                        |                      |                       | OK     | NON COMPLIANT |       |
| Pumpdown required Nitrogen leak test (~ 25 bar)   |                        |                      |                       | _      |               |       |
| Refrigerant filling of Hydraulic Unit opening of refrigeration valves to C                              |                        |                      |                       |        |               |       |
| Electrical Checks  Outdoor unit: See "Electrical Connections" section                                   | on of "Installation"   | 'instructions)       |                       |        |               |       |
|   | in or motanation       | mon denome)          |                       | OK     | NON COMPLIANT | VALUE |
| 400v main power supply Protection by rated circuit breaker  |                        |                      |                       | _      |               |       |
| Cable cross-section Connection to earth   |                        |                      |                       |        |               |       |
| <u>Hydraulic unit:</u><br>(See "Hydraulic unit Electrical Coni  | nections" section      | of "Installation" in | nstructions)          |        |               |       |
| Connection with OU (3 + Earth)  |                        |                      |                       | ок     | NON COMPLIANT |       |
| Connection of Sensors (positioning Connection of 3-way valve and pur Power supply and protection of ele | mps.                   | s)                   |                       |        |               |       |
| - and supply and protocally or old  | ours durant            |                      |                       |        |               |       |
|   |                        | OBSER                | VATIONS               |        |               |       |
|   |                        |                      |                       |        |               |       |
| ,   |                        |                      |                       |        |               |       |
|   | ALL PERSOI             | NS PRESENT           | TAT STARTUP           | MUST S | IGN           |       |
| USER  | INSTALLER              |                      | VENDOR                |        | AFTER SALES   |       |

### **STARTING UP**

### **Switching On**

(See "Starting up" section of "Installation" instructions)

|                                  | OK | NON COMPLIANT |  |
|----------------------------------|----|---------------|--|
| Switching on                     |    |               |  |
| Initialisation for a few seconds |    |               |  |
| Operation of the pumps           |    |               |  |
| Outdoor unit starts after 3mins  |    |               |  |

### **Checks on Outdoor Unit**

|   | OK | NON COMPLIANT | VALUE |
|---|----|---------------|-------|
| Operation of fan(s), compressor                         |    |               |       |
| Current measurement                                     |    |               |       |
| After a few minutes, measurement of air temp delta      |    |               |       |
| Check condensation and evaporation pressure/temperature |    |               |       |

### **Checks on Hydraulic Unit**

|   | OK | NON COMPLIANT | VALUE |
|---|----|---------------|-------|
| after 15 minutes of operation                           |    |               |       |
| primary water temp delta                                |    |               |       |
| DHW priority (switching of selection valve)             |    |               |       |
| operation of heating, mixing valve, boiler backup, etc. |    |               |       |
| Control settings  |    |               |       |

#### **Room Control**

(See "Room Sensor Configuration" section of "Installation" instructions)

**INSTALLER** 

|                                 | OK | NON COMPLIANT |  |
|---------------------------------|----|---------------|--|
| Settings, manipulations, checks |    |               |  |
| Setpoint display                |    |               |  |
| Explanations on use             |    |               |  |

| OBSERVATIONS                             |
|--|
|  |
|  |
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|  |
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|  |
|  |
|  |
| ALL PERSONS PRESENT AT STARTUP MUST SIGN |

**VENDOR** 

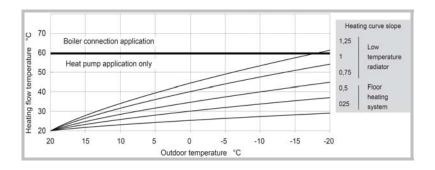
USER

**AFTER SALES** 

# 12.3 Settings Sheet

| Setting              | Description   | set to  | Menus           |  |  |
|----------------------|---|---------|-----------------|--|--|
| Preliminary settings |   |         |                 |  |  |
| 20                   | language  |         | Op. section     |  |  |
| 1                    | hour / minutes  |         | time and date   |  |  |
| 2                    | day / month   |         | time and date   |  |  |
| 3                    | year  |         | time and date   |  |  |
| 5700                 | Preselection  |         | configuration   |  |  |
| if 2                 | Heating circuit No. 1 if 2 circuits =less warmer one (e.g. floor) |         |                 |  |  |
| 710                  | Comfort heating setpoint  |         | Heat. circuit 1 |  |  |
| 712                  | Reduced setpoint  |         | Heat. circuit 1 |  |  |
| 720                  | Heating curve slope   |         | Heat. circuit 1 |  |  |
| 750                  | Room influence  |         | Heat. circuit 1 |  |  |
| 790 / 791            | Opt start/stop control max  |         | Heat. circuit 1 |  |  |
| 834                  | Acutuator running time  |         | Heat. circuit 1 |  |  |
| 850 / 851            | Floor curing  |         | Heat. circuit 1 |  |  |
| 501 to 516           | time programs   |         | HC1 time pgm    |  |  |
| 642 to 648           | holiday programs  |         | Hol. HC1        |  |  |
| Heat                 | ing circuit no. 2 (with 2nd<br>= warmer one (e.g. rad             |         | option)         |  |  |
| 1010                 | Comfort heating setpoint  |         | Heat. circuit 2 |  |  |
| 1012                 | Reduced setpoint  |         | Heat. circuit 2 |  |  |
| 1020                 | Heating curve slope   |         | Heat. circuit 2 |  |  |
| 1050                 | Room influence  |         | Heat. circuit 2 |  |  |
| 1090 / 1091          | Opt start/stop control max  |         | Heat. circuit 2 |  |  |
| 1134                 | Acutuator running time  |         | Heat. circuit 2 |  |  |
| 1150 / 1151          | Floor curing  |         | Heat. circuit 2 |  |  |
| 521 to 536           | time programs   |         | HC2 time pgm    |  |  |
| 652 to 658           | holiday programs  |         | Hol. HC2        |  |  |
|                      | Domestic Hot Water (if I  | DHW kit | )               |  |  |
| 1610                 | Nominal setpoint  |         | DHW             |  |  |
| 1612                 | Reduced setpoint  |         | DHW             |  |  |
| 1620                 | Release   |         | DHW             |  |  |
| 1640 to 1647         | Legionella cycle  |         | DHW             |  |  |
| 1660                 | Circulation pump release  |         | DHW             |  |  |
| 5020                 | Flow setpoint boost   |         | DHW stor. tank  |  |  |
| 5024                 | Switching differential  |         | DHW stor. tank  |  |  |
| 5030                 | Charging time limitation  |         | DHW stor. tank  |  |  |
| 5060                 | El imm heater optg mode   | fill    | DHW stor. tank  |  |  |
| 5061                 | Elec imm. heater:release  |         | DHW stor. tank  |  |  |
| 5870                 | Combi storage tank  |         | configuration   |  |  |
| 561 to 576           | time programs   |         | prog.4 DHW      |  |  |

| Setting   | Description                                     | set to     | Menus              |  |
|---|---|------------|--------------------|--|
|   | Boiler backup                                   | י          |                    |  |
| 3700  | Release below out. temp                         |            | Suppl. source.     |  |
| 3705  | Overrun time                                    |            | Suppl. source.     |  |
|   | Miscellaneou                                    | s          |                    |  |
| 6046  | Function Input H2                               | 9          | configuration      |  |
| 6100  | Readjustm outside sensor                        |            | configuration      |  |
| 6120  | Frost protect. for the plant                    |            | configuration      |  |
| 6205  | Reset to default param.                         |            | configuration      |  |
| 6220  | software version                                |            | configuration      |  |
| 6711  | Reset HP  |            | errors             |  |
| 7070 to 7183  | maintenance                                     |            | Serv / special op. |  |
| 7700 to 7916  | input/output testing                            |            | I/O test           |  |
| 8402 to 8457  | generator diagnosis                             |            | Diagn. heat source |  |
| 8700 to 9055  | consumer diagnosis                              |            | Diagn.consumers    |  |
|   | Cooling   |            |                    |  |
| 5711  | Cooling circuit 1                               | 2 pipes    | configuration      |  |
| 901 to 969  | cooling settings                                |            | cooling circuit 1  |  |
|   | Faults  |            |                    |  |
| No. 10  | If a fault occurs, press outdoor sensor         | "Into" Ke  | ey                 |  |
| No. 33  | -   |            |                    |  |
| No. 44  | flow temp sensor return temp sensor             |            |                    |  |
| No. 50  | DHW temp sensor                                 |            |                    |  |
| No. 60  | room sensor 1                                   |            |                    |  |
| No. 65  | room sensor 2                                   |            |                    |  |
| No. 105   | maintenance message                             |            |                    |  |
| No. 103   | HC1 flow T not reached                          |            |                    |  |
| No. 121   | HC2 flow T not reached                          |            |                    |  |
| No. 127   |   |            |                    |  |
| No. 127   | Leg. prot. T not reached                        |            |                    |  |
| No. 370   | external fault (EX6) Outdoor unit connect error |            |                    |  |
|   | alarm timeout                                   |            | 0 880 80           |  |
|   |   |            | errors             |  |
| 6711  | last 10 alarms history                          |            | errors             |  |
| 6/11  | reset HP  |            | errors             |  |
| 2044  | Heat Pump                                       |            | 11                 |  |
| 2844  | Switch-off temp max                             |            | Heat pump          |  |
| 2884  | Release el flowat OT In case of peak day        |            | heat pump          |  |
| 2920  | clearing signal lock (EX4)                      |            | heat pump          |  |
| :   | Swimming Pool (with"sw p                        | ool" kit c | ption)             |  |
| 2056  | Setpoint source heating                         |            | sw pool            |  |
| Outdoor Unit Faults<br>Refer to "installation" instructions |   |            |                    |  |



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## 12.4 Startup Data Sheet

| Site:  |   | I                       | nstaller:   |   |                                   |
|--|---|-------------------------|---|---|-----------------------------------|
|  | al no.:<br>odel:  |                         | Hydraulic Unit  | Serial no.:<br>Model:   |                                   |
| Refrigerant type:  |   |                         | Refrigerant   | charge:   | kg                                |
| Refrigerant type:  Checks Compliance with portion of Condensate evacual Electric connections No GAS leaks (Unit Installation of refrige Reading in HEATING Compressor dischall Liquid line temp Condensation temp Tank water output to Tank water input temp Evaporation temp Suction temp Heat exchanger air Heat exchanger air Heat exchanger air Hydraulic system on Secondary system:  Domestic hot water Estimated water vol Options & Accessorie | esitioning distances ation correct s/connections tightness ation correct s/connections tightness ation correct (leoperating mode arge temperature:°C  HP =bars  ation connection correct (leoperating mode arge temperature:°C  HP =bars  ation bars  ation temp  LP =bars  ation temp  LT Radiators Fan coils at tank type = ation of secondary system: ass: annected electric auxiliary a mode possible | floor                   | Refrigerant  Opera L1/N, L L1/E, L N/E: Icomp:  C C Sub- C ATS C Over C ATE C ATH  Pump br  Pump br  Pump br  Pump br | charge:  ting voltage and c  2/N, L3/N:  2/E, L3/E:  Cooling =°C ondensation = econdary =°C ivaporation = Heat exchanger = rand: rand: rand: Room the | urrent on Outdoor Unit  V V V A A |
| <u>Observations</u>  |   |                         |   |   |                                   |
| Startup Date   | Name and signatu  | <u>ire of person in</u> | attendance Na   | ame and signature (   | ot Technician                     |

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